

iCandy

PEACH 3 AUSTRALIA

INSTRUCTION MANUAL



Welcome to the world of iCandy

**IMPORTANT: Keep these instructions for future reference.
Read carefully. Your child's safety may be affected if you do
not follow these instructions.**

WARNING: It may be dangerous to leave your child unattended.

If you have any problems or queries, please contact your local
stockist or read the FAQ's at www.icandyworld.com

When unpacking your stroller, please make sure that all plastic
packaging is kept away from babies and young children and please
ensure your child is kept clear of all moving parts during assembly.



iCandy Peach Instructions

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Safety First

Correct use and maintenance of your stroller is essential. Please take the time to fully and carefully read this instruction manual. If you require any further advice or assistance when using your stroller, please contact the place of purchase.

WARNING: With the exception of the outer packaging carton, to prevent injury from choking or suffocation hazards, remove and immediately discard all other protective packaging on this product.

The iCandy Peach is tested to comply with AS/NZS 2088: 2000, AS/NZS 2088: 2013 and Consumer Protection Notice No. 8 of 2007.

IMPORTANT: This stroller has been modified specifically for the Australian market and includes a red brake operator, tether strap and a straight bumper bar which may differ from images shown. The operation of modified parts is not affected. Product / Components and colours may vary, the operation is not affected.

Note: Seat liners shown are available as an accessory.

Useful tip

New products are sometimes stiff to engage and operate. We recommend **ALL** adaptors (sold separately) and connector parts be lightly lubricated with a silicone based furniture polish. This is best achieved by spraying polish onto a soft cloth and applying to relevant parts.

Section 1 - Chassis

Contents:

Chassis including:

- front wheels & basket
- rear wheels x 2 • axles x 2

Seat unit including:

- Canopy • bumper bar
- PVC raincover

1. To fit rear wheels to chassis:

Depress axle button to engage as shown. Check security of wheels by pulling outwards.

2. To open the chassis: Release the hold together clip (store clip in-line with handle chassis).

3. Allow front frame of chassis to move forwards.

4. Lift up handle until locks engage.

WARNING: Ensure that all the locking devices are engaged before use.



5. Brakes: Press down on pedal to engage. Lift up to release.



6. Front wheels: Can be selected in fixed or swivel position. (Swivel position required for folding chassis).



7. Handle height adjustment: Adjust handle height to desired position (x4) by depressing button and pulling up.



To fold chassis: (Remove seat / bassinette before folding): Unload all products from the basket.

8. Apply brakes: Depress handle button and slide handle fully down in a swift / smooth action to disengage hub locks.



9. As the hub locks release: move / rotate handle down.



10. Pull up basket frame at centre using carry strap or hinge joint, allowing the front frame and wheels to move inwards.



11. Secure folded chassis using hold together clip (Please note: the chassis will only fully close & stand upright if the front wheels are selected to swivel & the handle is at its lowest height). The folded chassis can be carried using the carry strap. (Check security of strap clips, before lifting).



12. **Tether strap:** The iCandy Peach is fitted with a tether strap which should always remain fitted to the chassis and should be positioned to either side of the handle height adjustment button.

Should you need to remove & refit the strap for example after cleaning, simply pass the larger looped end through the small loop and pull to secure.



Section 2 - Seat Unit

Important: The seat frame movement mechanism is supplied in the store / transport position.

1. To operate: Depress and hold both the outer frame release ring and the centre recline button simultaneously before rotating leg to centre position as shown. Action on both sides of frame before fitting to the chassis.

Important: Failure to do this will lead to damage to your seat unit.

2. Removal of hood: Removing the hood requires the use of the hood removal / operation key.

3. Depress both locking tabs and allow connectors to lift out of sockets.



4. Insert the hood removal / operation key into the zip puller.



5. Rotate the key into an upright position.



6. Pull upwards to disengage the zip fully and around the seat.



7. **Attaching the hood:** Engage the end of the zip into the foot of the zip. Insert the hood removal / operation key into the zip puller.



8. Rotate the key into an upright position and pull upwards and around the seat to fit the zip fully.

Important: Remove key.

Important: Always engage the zip so it is fully closed and remove key.



9. Bumper bar: Attach the Bumper Bar with the inclined angle towards the foot end of seat unit. Ensure both locking-tabs fully engage. Check security by pulling bar upwards.

Note: For Australian market the shape of the bumper bar will differ slightly. Operation and fitting is not affected.

10. Removal of bumper bar: Depress both locking tabs firmly inwards and lift from sockets.

11. Attaching seat unit: Insert the seat unit into the main connectors on the chassis. Push down on each side of the seat frame to engage.

12. Check that both locking tabs are flush with the chassis hub slots before use. The Seat Unit can be positioned to face you or face forwards.

WARNING: Check that the seat unit attachment devices are correctly engaged before use.



13. To recline the seat unit: Depress the centre grey buttons simultaneously and rotate seat to desired position (3 recline positions in single mode).

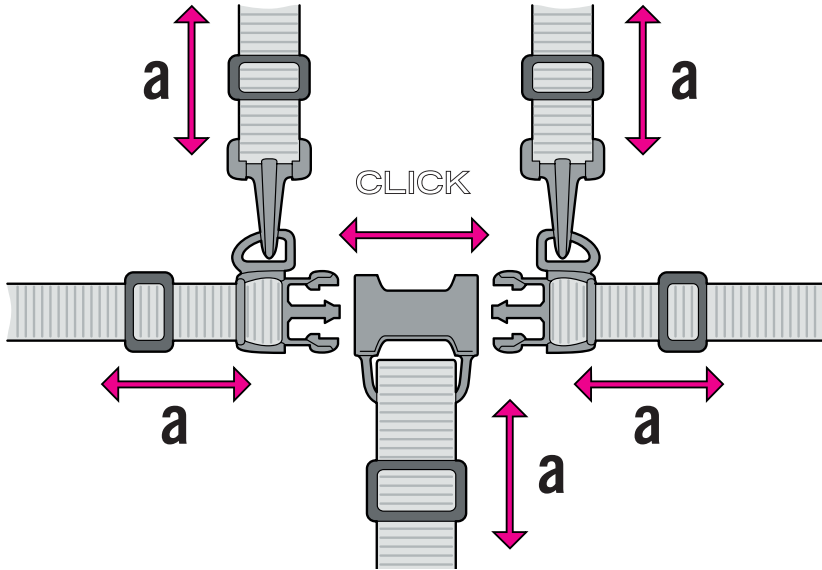


14. To remove the seat unit: (Remove child before). Depress the lower portion of the grey outer ring on each side of the seat and lift the seat unit upwards.



15. Footrest: Depress both hinge buttons and move footrest to desired position. Release button to lock.





Securing your child using the 5 point safety harness: Push the left and right connectors into the buckle housing & click together. Adjust the length of the straps using slider buckles “a”.

To release connectors: Squeeze in and pull out of the buckle housing. Fabric loops are provided for attaching an extra harness complying with EN13210.

WARNING: To avoid serious injury, always use the 5-point safety harness.

Note: Shoulder straps are height adjustable. The shoulder straps can be removed from the seat fabric by feeding through the back/baseboards.

Raincovers

Fitting of raincovers: Fit raincover over the hood / canopy area before fitting over the footrest part of the frame. Ensure elasticated seams of raincover are positioned over frame of Seat Unit.

WARNING: Never leave raincovers, hoods and aprons on or over the stroller indoors, in a hot atmosphere or near a heat source, your child may overheat.

Important: A harness which can form loops may cause a strangulation hazard. When the seat is not in use the harness straps should always be disconnected.

Section 3

(all bassinets)

Important: The bassinet attachment mechanism is supplied in the store / transport position.



1. To operate: Depress and hold both the outer frame release ring and the centre recline button simultaneously before rotating leg to centre position as shown. Action on both sides of the frame before fitting to the chassis.



2. Position and secure both 'stay' bars into baseboard clips. Replace mattress and apron as necessary.



3. **Hood / canopy:** Clip hood frame into sockets ensuring both locking tabs are fully engaged. Attach rear section of hood fabric using zip. Pull up the hood frame hoop to desired position. To release hood, separate zip and depress both locking tabs before removing from sockets.



4. **Handle:**

Important: Attach the handle into the sockets with the inclined angle towards the **HEAD** **END** of the bassinette.

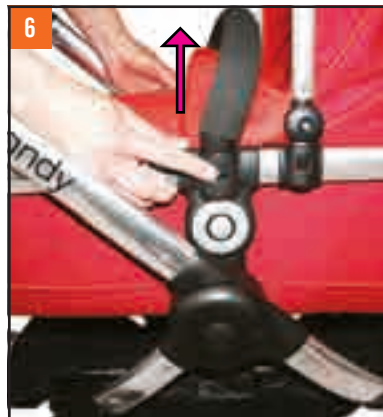


To erect bassinette: Remove apron and mattress.

5. Ensure both locking tabs fully engage. Check security by pulling handle upwards.



6. Removal of handle: Depress both locking tabs firmly inwards and remove from sockets.



7. Fitting the main Peach bassinette (rearward facing only): Orientate the bassinette so that it is facing rearwards and insert the arms into the left & right receptors of the main hubs on the chassis.

Push down firmly on each side of the bassinette's frame to engage.

Check that the hub locking tabs are flush with the chassis hub slots before use.

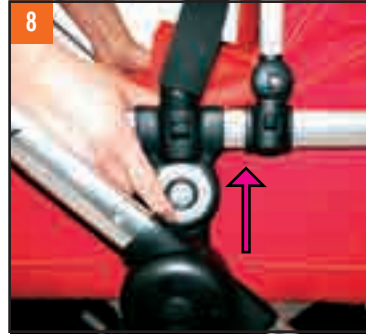
WARNING: Check that the bassinette attachment devices are correctly engaged before use.



8. Removal of main Peach bassinette:

Depress the lower portion of the grey outer ring on each side of the bassinette and lift.

Important: Do not lift bassinette using hood frame



Bassinette Information (Main)

Main Bassinette

Internal measurements L x W: 74cm x 30cm (Guide only for main bassinette mattress size) **External base measurements L x W: 75cm x 32cm**

WARNING: The iCandy Peach bassinette is only suitable for a child who cannot sit up unaided, roll over and cannot push itself up on its hands and knees. Maximum weight of the child: 9 kg (approximately 6 months).

WARNING: Do not let other children play unattended near the bassinette.

WARNING: Do not use if any part is broken, torn or missing.

WARNING: Do not add a mattress thicker than 30mm.

- Important:**
1. Use only on a firm, horizontal, level and dry surface.
 2. The handle and the bottom of the bassinette should be inspected regularly for signs of damage and wear.
 3. Be aware of the risk of open fire and other source of strong heat, such as electric bar fires, gas fires etc, in the vicinity of the bassinette.
 4. The iCandy Peach bassinette is not a safe means of transport by car and should **NEVER** be used as such. Use an approved car safety seat for transport by car.

Bassinette Raincovers

Fitting of raincovers: Fit raincover over the hood/canopy area before fitting over the foot end of bassinette. Ensure elasticated seams of raincover are positioned under the base of the bassinette.

WARNING: Never leave raincovers, hoods and aprons on or over the pushchair indoors, in a hot atmosphere or near a heat source, your child may overheat.

iCare

Bassinette liners are washable at 30 degrees. Do not bleach, tumble dry or dry clean. Allow to dry naturally. Bassinette hood, apron and frames are sponge clean only.

Section 4 - Peach “Blossom”

Contents:

Box 1:

As main pushchair
(See Section 1)

Box 2:

Blossom converter frames (b).

Main / upper seat stop screws
(not shown)

Lower seat unit (c).

PVC rain cover (not shown).

1. Blossom Double / Twin Chassis assembly & operation:

See section 1 of these instructions.



Blossom Converter

2. Attaching the Blossom converter frames x2: Insert the top sections of each converter frame into the chassis hub connectors.



3. Align the “saddles” on the lower parts of the frame with the basket frame.

Push down firmly on the top and bottom sections of the converter frames to engage



4. Ensure locking tabs are flush with chassis hub slots and the “Saddles” on the lower part of the frames are clamped around the basket frame.



5. To release & remove the Blossom converter frames: Push across grey latching levers and disengage lower saddles before lifting the converter frame out of the chassis hubs.



Important: Remove both converter frames before attempting to fold the chassis.

Lower Seat Unit

Important: The seat frame movement mechanism is supplied in the transport storage position.

6. To operate: Depress and hold both the outer frame release ring and the central release button simultaneously before rotating the leg to the central position. Action on both sides of the seat before fitting to chassis.

Important: Failure to do this will result in damage to your seat.

7. Attaching lower seat unit:

Insert seat arms into lower “Blossom” converter frame sockets and push down firmly to engage.

Note: Frame legs are grooved to prevent incorrect orientation (forward facing only).

8. To recline the seat unit:

Depress the central grey buttons simultaneously and rotate into the desired position.

9. To release and remove seat unit:

Remove the child. Depress the lower portion of the grey outer rings of the seat unit, the frame will “Jump up”. The rings can be depressed simultaneously or independently.



Upper / Main Seat Unit

Assembly & operation is the same as the single stroller (see Section 2).

Important: Ensure that the seat frame movement mechanism is taken out of the store/transport position prior to fitting (see page 8).

10. Seat stop screws x2:

Important: Fit the screws supplied to the upper / main seat unit movement mechanism this is essential to restrict upper seat recline movement to prevent interference with lower seat.

When assembled in “Blossom” Tandem mode the main / upper seat unit is not suitable from birth.

11. Attaching upper seat unit:

Insert seat arms into upper “Blossom” converter frame sockets and push down firmly to engage.

12. Reclining the seat unit: Depress the central grey buttons and rotate into the desired position.

Important: Recline is restricted to 2 positions to prevent interference between upper and lower seats.

13. Releasing & removing upper seat unit:

Remove child first. Depress lower portion of the grey outer ring on each side of seat unit, the frame will “Jump up”. The rings can be depressed simultaneously or independently.



Section 5 - Peach “Blossom Twin”

Contents:

Box 1:

Stroller, (including seat unit bumper bar & raincover, not shown).

Box 2:

Blossom converter bars, lower seat unit & raincover (not shown).

Box 3:

Upper / lower Peach Blossom twin bassinette (b).

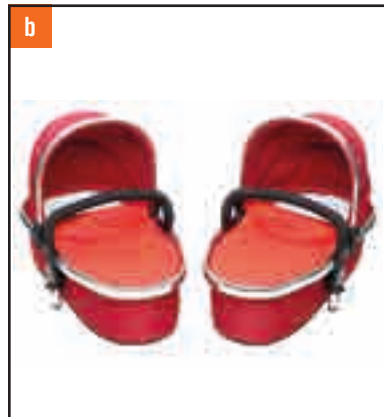
Box 4:

Upper / lower Peach Blossom twin bassinette

Details of assembling all bassinets including Blossom Twin Bassinets can be found in Section 3 of this manual.

1. Fitting the lower Peach Blossom bassinette (forward facing only):

Orientate the bassinette so that it is facing forwards and insert the arms into the left & right sides of the lower receptors of the Blossom converter bars. Press down firmly to engage.



2. Fitting the upper Peach Blossom bassinette (rearward facing only):
Orientate the bassinette so that it is facing rearwards and insert the arms into the left & right sides of the upper receptors of the Blossom converter bars. Press down firmly to engage.

Important: Always ensure your bassinettes are securely fitted before use.



3. Removal of upper & lower Peach Blossom bassinettes: (Important:
The upper bassinette must be removed first.) Depress the lower section of the large light grey outer ring on each side of the bassinette and lift. These buttons can be depressed simultaneously or independently.

Important: Do not lift the bassinette using the hood frame.



Bassinettes Raincovers

Fitting of raincovers: Fit raincover over the hood/canopy area before fitting over the foot end of bassinette. Ensure elasticated seams of raincover are positioned beneath the bassinette.

WARNING: Never leave raincovers, hoods and aprons on or over the pushchair indoors, in a hot atmosphere or near a heat source, your child may overheat.

iCare

Bassinette liners are washable at 30 degrees. Do not bleach, tumble dry or dry clean. Allow to dry naturally. Bassinette hood, apron and frames are sponge clean only.

Bassinette Information

Peach Blossom Bassinette

Internal measurements L x W: 69cm x 26.5cm

(Guide only for mattress size)

External base measurements L x W: 70cm x 27cm

Bassinettes Information

WARNING: The iCandy Peach bassinette is only suitable for a child who cannot sit up unaided, roll over and cannot push itself up on its hands and knees. Maximum weight of the child: 9 kg (approximately 6 months).

WARNING: Do not let other children play unattended near the bassinette.

WARNING: Do not use if any part is broken, torn or missing.

WARNING: Do not add a mattress thicker than 25mm.

Important:

1. Use only on a firm, horizontal, level and dry surface.
2. The handle and the bottom of the bassinette should be inspected regularly for signs of damage and wear.
3. Be aware of the risk of open fire and other sources of strong heat, such as electric bar fires, gas fires etc, in the vicinity of the bassinette.
4. The iCandy Peach bassinette is not a safe means of transport by car and should **NEVER** be used as such. Use an approved car safety seat for transport by car.

Section 6 - Single Stroller Car Seat Adaptors



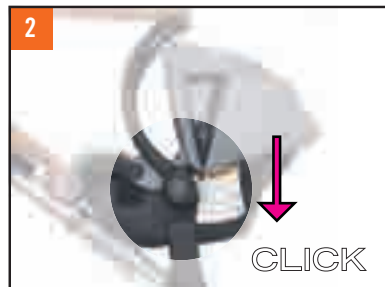
Maxi Cosi car seat adaptors
(sold separately to fit the Maxi Cosi Mico, Mico Air Protect (shown) and Titan Air Protect infant carrier car seats)



1. Fitting the adaptors: (Marked L & R)
Orientate and insert into the left and right sides of the chassis hub. Press down firmly to engage.



2. Fitting the Maxi Cosi car seat (rearward facing only): Ensure adaptors are aligned with the fixing slots on the car seat.



3. Press down firmly to ensure the car seat is firmly locked onto the adaptors. Once fitted, lift the car seat upwards to ensure it is correctly fitted.

WARNING: Check that the car seat and adaptors are correctly fitted before use.



4. Removing the Maxi Cosi car seat: Depress grey buttons on each side of the car seat simultaneously and lift off.

Note: The Mico, Mico Air Protect and Titan Air Protect infant car seats are fitted and removed in exactly the same way.



5. Removing of adaptors: Depress large black button and lift out of chassis hub.





Peach Blossom Maxi Cosi Mico car seat adaptors
(sold separately to fit the Maxi Cosi Mico infant carrier car seat).

1 & 2 - Fitting the adaptors (marked left & right): Orientate and insert the upper and lower sets of car seat adaptors into the left & right sides of the Blossom converter bars. Press them down firmly until they engage.

3. Fitting the lower Maxi Cosi car seat (rearward facing only): Ensure lower adaptors are aligned with the fixing slots on the car seat. Press firmly down to engage. Once fitted, lift the car seat upwards to ensure it is correctly fitted.



4. Fitting the upper Maxi Cosi car seat:

Ensure upper adaptors are aligned with the fixing slots on the car seat. Press firmly down to engage. Once fitted, lift the car seat upwards to ensure it is correctly fitted.

WARNING: Check that the car seat and adaptors are correctly fitted before use.

**5. Removal of Maxi Cosi car seats:**

Depress grey buttons on each side of the car seat simultaneously and lift off the adaptors.



6. Removal of upper adaptors: Depress large black buttons on adaptors and lift upwards.



7. Removal of lower adaptors: Push the light grey buttons outwards to release and lift upwards.



Section 8 – iCandy Peach Configurations

Single Stroller Options

“Which mode am I in today?” The iCandy Peach is a versatile multi-functional design which enables you to adapt your stroller to your family’s requirements.

Single stroller options: (newborn - 3yrs)

1. Chassis with main seat unit.
(Forward or rearward facing)
2. Chassis with main bassinet.
(Rearward facing only)
3. Chassis with Maxi Cosi Mico Infant Car Seat. (Rearward facing only)
4. Chassis with Maxi Cosi Mico Air Protect or Titan Air Protect (not shown) infant car seat (Rearward facing only)



Double “Blossom” Stroller Options

Important: Your stroller can only be used in the configurations shown.

1. Chassis with main seat unit & lower Blossom seat unit. (Forward facing only)



2. Chassis with Blossom bassinette & main seat unit. (Forward facing only)



3. Chassis with main seat unit & Maxi Cosi Mico Infant Car Seat. (Seat unit facing forwards, car seat rearward facing)



Double “Blossom” Stroller Options - continued

Important: Your stroller can only be used in the configurations shown.

4. Chassis with lower “Blossom” seat unit & upper Maxi Cosi Mico infant car seat. (Seat unit forward facing, car seat rearward facing only)

Important: When used with the lower “Blossom” seat unit and infant car seat as shown, the “Blossom” seat should not be used in it’s most upright position.

5. Chassis with “Blossom Twin” bassinets. (Upper bassinette rearward facing - Lower bassinette forward facing)

6. Chassis with lower “Blossom” bassinette & upper Maxi Cosi Mico infant car seat. (Bassinette forward facing - upper Maxi Cosi Mico car seat rearward facing)

7. Chassis with 2 Maxi Cosi Mico infant car seats. (Rearward facing only)



Section 9 – Accessories

Accessories available for the iCandy Peach:


1. Maxi Cosi Mico car seat adaptors.
(Upper / Single)
2. Lower Maxi Cosi Mico car seat.
(Colour coded yellow)
3. Superfleece Luxury Footmuff.
4. Main seat liner.



5. Lower "Blossom" seat liner.
6. Clamp for parasol & cup holder.
7. Cup holder



Section 10 - Important Safety Information

 **IMPORTANT:** Read these instructions carefully before use and keep them for future reference. Your child's safety may be affected if you do not follow these instructions.

The iCandy Peach stroller is intended for children from birth up to 15kg's (3 years approximately).

This iCandy Peach chassis is suitable for use with the Peach main seat unit, Peach main bassinet and Maxi Cosi Mico, Mico Air Protect or Titan Air Protect.

Do not exceed the manufacturers recommended weight limits.

The Peach chassis is also compatible with the Peach Blossom "Pip" converter bars, Peach Blossom lower seat unit, Peach Blossom Twin Bassinets and 2 x Maxi Cosi Mico, infant carrier car seats as a tandem stroller.

IMPORTANT: The iCandy Peach and Peach Blossom travel systems should only be used in the configurations shown in this booklet. Using alternative non-approved configurations or modifying your product in any way could cause a hazard and may affect your warranty.

 **WARNING:**

TO AVOID INJURY OR DEATH:

ALWAYS APPLY THE BRAKES WHENEVER THE STROLLER IS STATIONARY OR WHENEVER YOU PARK THE STROLLER.

DO NOT LEAVE CHILDREN UNATTENDED.

SECURE THE CHILD IN THE HARNESS AT ALL TIMES.

DO NOT CARRY EXTRA CHILDREN OR BAGS ON THIS STROLLER.

MAKE SURE CHILDREN ARE CLEAR OF ANY MOVING PARTS IF YOU ADJUST THE STROLLER, OTHERWISE THEY MAY BE INJURED.

 **WARNING:**

USE THE HARNESS AT ALL TIMES.

 **WARNING:**

WHEN NOT IN USE DISCONNECT SHOULDER STRAPS FROM THE WAIST STRAP AND BUCKLE.



WARNING:

DO NOT USE THE ICANDY PEACH MAIN OR BLOSSOM SEAT WITH ANY OTHER MODELS OF STROLLER.



WARNING:

DO NOT USE THE PEACH MAIN OR “BLOSSOM” BASSINETTE ONCE THE CHILD CAN SIT UP UNAIDED.

Important safety information about your iCandy Peach.

- This vehicle is intended for children from birth up to 15kg's (3 years approximately). Maximum weight for basket - 5kg (11lbs).
- Parcels, accessory items or both if placed on the unit may cause it to become unstable.
- Please do not hang any bags from the handle of the stroller.
- Please do not let your child play with this product.
- Do not use any replacement parts or accessories other than those approved by or supplied by iCandy. Using non-approved parts or accessories may damage your pushchair or make it unsafe.
- Ensure that the parking device is always engaged when loading or unloading your child.
- When assembled as a single stroller the iCandy Peach is designed to carry 1 child only. Additional children should never be allowed to ride on the pushchair.
- When assembled as a Blossom or Blossom Twin stroller the iCandy Peach is designed to carry a maximum of 2 children. Additional children should never be allowed to ride on the pushchair.
- Do not use the stroller if any part is broken, torn or missing. Contact your stockist for further advice or repair.
- Ensure that all locking devices are engaged before use.
- Always check that the bassinet(s), seat unit(s) or infant carrier attachment devices are correctly engaged before use.
- Always use the tether strap to stop the stroller rolling away.
- Take care when using the iCandy Peach stroller on stairs or escalators and never try to lift this stroller by the bumper bar.
- Do not use the iCandy Peach stroller near open fires or exposed flames.
- Take care when using this vehicle on slopes and uneven surfaces as vehicle may tip over.
- Take care when folding/unfolding the vehicle due to risk of injury in moving parts.

- Excessive weight may cause a hazardous unstable condition to exist.
- Any load attached to the handle affects the stability of the pram/pushchair.

When using the iCandy Bassinettes.

- **NEVER** add any additional mattress, pillow, comforter or padding.
- Use **ONLY** the mattress pad provided by the manufacturer.
- Maximum thickness of main bassinette mattress - 30mm. Maximum thickness of Blossom bassinette mattress - 25mm.
- Strings can cause strangulation! Do not place items with string around the child's neck, such as hood strings or pacifier cords.
- Do not suspend strings over a bassinette or attach strings to toys.
- The iCandy Peach bassinettes are not intended for use as an infant restraint device in a motor vehicle.
- The iCandy main and Blossom bassinettes are only suitable for use in the iCandy Peach chassis and iCandy Peach Blossom converter bars respectively.

Section 11 - General Use

- Your iCandy Peach requires regular inspection and maintenance.
- Regularly inspect the locking devices, parking devices, harness assembly, catches, seat and bassinette attachment devices, joints and fittings to ensure they are secure and in full working order.
- The brakes and wheels are subject to wear and should be replaced as and when necessary.
- Should any part of your iCandy Peach Stroller become stiff or difficult to operate, first ensure that dirt is not the cause. Then try a light application of a sprayable lubricant e.g. Silicone spray, ensuring that the lubricant penetrates between the components, but take care as excessive application may encourage the accumulation of dirt. Regular light lubrication of moving parts will extend the life of your stroller and make opening and folding easier.
- Do not leave the iCandy Peach Stroller in sunlight for prolonged periods as the colour of some fabrics may fade.
- Store the stroller in a dry, well ventilated and safe place.
- Your stroller should be serviced and reconditioned before using it for a second baby, or within 18 months, whichever is the sooner. This can be arranged by contacting your iCandy dealer.

iCare

- Your iCandy seat unit fabric and safety harness can be cleaned by sponging lightly with warm water and a mild detergent. The safety harness is removable for additional cleaning.
- Your iCandy Peach removable seat liner(s) and bassinette liner(s) can be machine washed at 30 degrees. Please allow the product to dry naturally, do not bleach, tumble dry, iron or dry clean.
- iCandy soft accessories such as the foot muff and bassinette aprons are also machine washable at 30 degrees. Please allow to dry naturally, do not bleach, tumble dry, iron or dry clean.
- Plastic and metal parts of the pushchair may be sponged clean with warm water and a mild detergent.
- Never clean with abrasives, ammonia or bleach based and spirit-type cleaners.
- Allow all parts to dry thoroughly before storing.
- After exposure to wet or damp conditions, leave the stroller fully opened in a warm, well ventilated environment. Dry it off with a soft, lint free and absorbent cloth. Residual moisture, left unattended, will encourage mildew or rust to form, damaging the stroller.

Our promise to you

Buying a pushchair for your baby is a special moment! iCandy never accept barriers or limitations, and are never satisfied until what we believe feels right. This is why we probe, push, pull, bite and crash our way through up to nine sets of international standards and outperform them all.

Our passion, sweat and tears go in to our every creation, until we're certain it enhances each life it touches which is why we have launched our lifetime warranty across our entire range of pushchairs. Our promise to you means you can concentrate on enjoying those special moments with your child.

Warranty Claims

Warranty claims on all of our products will need to be initially processed by one of our registered iCandy stockists. We therefore kindly ask that you contact the stockist where your product was originally purchased and provide them with a description of the problem you are experiencing along with any additional information required (i.e. Serial number, batch number, date of purchase).

If you are unable to contact your original stockist then it may be possible for you to contact another registered stockist in your local area who may be able to assist. Please click the link below to find your nearest stockist: www.icandyworld.com/au/en/stockists

Depending on the product and the type of problem, the stockist should be able to order a replacement part or product, or organise a repair on your behalf. Whether this will be covered under the iCandy product warranty will depend on the terms and conditions listed below.

Warranty Terms and Conditions

Your product warranty is our quality promise to you. We guarantee that this product is free from defects in workmanship and manufacturing materials at the time of purchase. During the production process your product was subjected to various quality checks however if despite our best efforts your product shows signs of material or manufacturing fault within the warranty period we will comply with the warranty terms & conditions.

After purchasing your product(s), please keep the original receipt safe in the pocket at the back of the warranty wallet. The date of purchase should be clearly visible so we can check when the product was purchased. We are only obligated to offer warranty services to customers who can present the original proof of purchase. Your iCandy products are automatically covered for 2 years from the date of purchase, by a warranty against material or manufacturing defects. This warranty is offered in addition to, and does not affect, your statutory rights.

Your product warranty is currently only valid in the country of purchase.

If your product suffers a fault during the warranty period we will always endeavour to repair or replace like for like. However, we reserve the right to discontinue a model, colour fabric or accessory. If this occurs then we will replace your faulty item with one of equivalent colour and value.

Where products are replaced or repaired during the warranty period, this does not give automatic entitlement to extension of the warranty.

The warranty will also apply if your iCandy product(s) are received as a gift. The warranty can be used by the owner of the product at any given time within the warranty period as long as the original proof of purchase can be presented.

What is covered under your 2 year product warranty:

- All manufacturing faults on the chassis, seat unit framework, and wheels
- All manufacturing faults on adaptors (seat frame adaptors, carrycot adaptors, car seat adaptors and convertor brackets)
- Zippers and touch fasteners
- All harness straps
- All fabric seams
- Colour fastness of all fabrics

What your 2 year product warranty does not cover:

- Damage caused by normal wear and tear, accidental damage, improper use and damage caused by negligence, misuse and by not following the maintenance instructions
- In case of use or purpose other than described in the instruction manual
- If the product is submitted for repair through a retailer / distributor that is not approved or authorised by us
- If repairs have been carried out by third parties or a retailer who is not authorised or approved by us
- If the product serial number has been removed
- If your chassis becomes faulty after or during use with a buggy board or any other accessory that has not been approved by iCandy
- Corrosion or rust on the wheels, chassis and other metal components due to environmental conditions including humidity, salt spray, ice or snow or due to poor maintenance
- Damage to handle bar foam and bumper bar foam as a result of normal use
- Tyre punctures
- Airline or transport damage. When travelling, immediately check your iCandy product(s) after they have been handled by a transporter (i.e. baggage handlers) and report any damage directly to them

If you feel that there is a problem with your iCandy product(s) then please contact your original approved iCandy retailer.

Lifetime* Warranty

You are also entitled to upgrade your standard warranty to a lifetime* warranty as per the terms and conditions below. To activate your lifetime* warranty all you need to do is register your iCandy product(s) within 3 months of your child's date of birth.

In order to protect your lifetime* warranty, don't forget to arrange for your iCandy pushchair to be serviced between 18 - 24 months either through your original iCandy stockist or through our bespoke service packages**.

Upon your product registration you will be emailed a Lifetime* Warranty certificate, please keep this safe. We are only obliged to offer the Lifetime* Warranty services to our customers who can present the certificate AND original proof of purchase.

The iCandy Lifetime* Warranty will also apply if the product has been received as a gift. The Lifetime* Warranty can be used by the owner of the product at any given time within the Lifetime* Warranty period as long as the certificate AND original proof of purchase can be presented.

Registering your product will allow you to subscribe to the iCandy World newsletter and will give you the option to potentially participate in future product research and development projects.

Lifetime* Warranty terms and conditions

If your product suffers a fault during the warranty period we will always endeavour to repair or replace like for like. However, we reserve the right to discontinue a model, colour fabric or accessory. If this occurs then we will replace your faulty item with one of equivalent colour and value.

Where products are replaced or repaired during the warranty period, this does not give automatic entitlement to extension of the warranty.

The warranty will also apply if your iCandy product(s) are received as a gift. The warranty can be used by the owner of the product at any given time within the warranty period as long as the original proof of purchase can be presented.

What is covered under your lifetime warranty:

- All manufacturing faults on the chassis, seat unit framework, and wheels
- All manufacturing faults on adaptors (seat frame adaptors, carrycot adaptors, car seat adaptors and convertor brackets)
- Zippers and touch fasteners
- All harness straps
- All fabric seams
- Colour fastness of all fabrics

iCandy PEACH

The iCandy Peach is a quality product of British design and is distributed by Tobil & Co. Pty Ltd.

For further technical information please contact your place of purchase, "E-mail: info@tobil.com.au" or visit www.icandyworld.com

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