

# AMBIANO

*Professional*





## 1.7L Glass Kettle

**Model Number JK-108**

**INSTRUCTION MANUAL**

**AFTER SALES SUPPORT**

  1300 886 649

 [info@tempo.org](mailto:info@tempo.org)

MODEL: JK-108 PRODUCT CODE: 54935 10/2016



# Welcome

Congratulations on choosing to buy an Ambiano Professional® product.

All products brought to you by Ambiano Professional® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive **3 Year Warranty**. We hope you will enjoy using your purchase for many years to come.

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## Warranty Details

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The product is guaranteed to be free from defects in workmanship and parts for a period of 36 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion, solely at our option with no charge for parts and labour. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



# General Safety Instructions

## IMPORTANT SAFETY INSTRUCTIONS READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

**Read this manual thoroughly before first use**, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. **Keep the manual in a safe place for future reference**, along with the completed warranty card, purchase receipt and carton. If applicable, pass these instructions on to the next owner of the appliance. Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:

### Electrical safety and cord handling

- **Voltage:** Before connecting the kettle to the power supply, make sure your outlet voltage and circuit frequency correspond to the voltage indicated on the appliance rating label and your outlet socket is properly earthed. If this is not the case, do not use the kettle.
- **Separate circuit:** Do not use any other appliance at the same time on the same electrical circuit as it may overload the circuit and blow the fuse or circuit breaker.
- **Water:** To protect against fire and electric shock, do not immerse the cord, plug, power base or the kettle itself in water or other liquid. Do not expose the electrical connections to water.
- **Power cord:** Do not kink, bend, squash, strain or damage the power cord and protect it from sharp edges and heat. Do not let the cord hang over the edge of a table or benchtop. Do not let it touch hot surfaces. The cord should be run in such a way that there will be no risk of anyone pulling it inadvertently.
- **No extension cord:** Do not use an extension cord with this kettle.
- **Damage:** Do not pick up or operate the appliance if the power supply cord, plug, power base or kettle housing is damaged, or after it malfunctions or has been damaged in any manner.
- **WARNING:** A damaged cord or plug must be replaced by the manufacturer or a qualified person in order to avoid a hazard. **In case of damage, contact the after sales support line for advice.**
- **RCD:** Unless your home is already fitted with a residual current device (safety switch), we recommend installing a residual current device to lessen the risk of scalding or other injury from hot water, which may be ejected if the heating element ruptures. Contact a qualified electrician for advice.

# General Safety Instructions (Cont.)

## Usage conditions and restrictions

- **Domestic use only:** This appliance is intended for private domestic use only. It is not intended for commercial/trade use.
- **Purpose:** Do not use this kettle for anything other than its intended purpose, and only use it as described in this manual. Do not use the kettle to boil anything other than water. Any other use is not recommended and may cause fire, electric shock or injury.
- **No outdoor use:** Do not use this kettle outdoors.
- **Power base:** Only use this kettle with the supplied power base. Do not use the power base to power any appliance other than this kettle.
- **No timer:** This appliance is not intended to be operated by means of an external timer or separate remote control system.
- **Boiling empty:** Do not use the kettle without water in it to avoid damaging the heat elements. Should you accidentally allow the kettle to operate without water, the boil-dry protection will automatically switch it off. In such a case, allow the kettle to cool before filling with cold water and reusing it.
- **Accessories:** The use of accessory attachments not recommended in this manual may result in fire, electric shock or personal injury, and will void your warranty.
- **Noncompliance:** We assume no liability for any eventual damages caused by improper use or inappropriate handling, or by any other noncompliance with the instructions in this manual.
- **Usage restriction:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety.
- **Children:** The kettle is not a toy. Do not let children play with it. Close supervision is necessary when any appliance is used by or near children.

## Safe usage

- **Flat surface:** When using the kettle, place it on a stable, secure, dry and level surface, out of children's reach, to prevent damage or injury from the kettle overturning. **CAUTION:** Do not operate the kettle on an inclined plane.
- **DO NOT operate the kettle under the following conditions:**
  - \* In a damp place or in areas with high humidity (such as in a bathroom)
  - \* On or near a hot cooktop, in a heated oven, or near an open flame.
  - \* On a metal tray.

# General Safety Instructions (Cont.)

- **Filling:** Lift the kettle off the power base to fill it. Never fill the kettle while it sits on its base or while it is switched on. If the power base unit becomes wet, unplug it before wiping it dry.
- **Do not overfill:** To avoid splattering of boiling water, do not overfill the kettle. Make sure the water level is between the minimum and maximum levels.
- **Spout:** Position the kettle so the spout is directed away from you.
- **Filter:** Do not operate the kettle without the filter fitted. Never leave the filter loose in the kettle, it must sit securely in place in front of the spout. Never remove or refit the filter when the kettle contains hot water.
- **Before switching on:** Before turning on the power, make sure the kettle is located properly on the power base and the lid is securely closed, otherwise it may not switch off.
- **Unattended:** Do not leave the kettle unattended when the power is turned on.
- **CAUTION:** Ensure the kettle is switched off before removing it from the base. Do not move the appliance while it is switched on.
- **Disconnect:** Always unplug the kettle from the outlet when it is not in use. To disconnect, turn off the power at the outlet, then remove the plug from the wall. Grip the plug when disconnecting, do not pull the cord.
- **Cleaning:** Unplug the kettle and allow it to cool before cleaning and maintenance. Do not use abrasive or alkaline cleaning agents to clean this appliance.

## CAUTION: HOT!

- **Kettle surfaces:** Do not touch any part of the kettle housing when it is in use. The stainless steel and glass surfaces get hot. Only touch the handle. Do not put any part of your hand or body near the kettle when it is turned on.
- **Water:** After boiling, water can remain hot for a considerable time and can present a scald hazard.
- **Residual heat:** Take care when handling the kettle after use. The inside surface which conceals the heating element is subject to residual heat.
- **Lid:** Ensure that the lid is and remains closed while the water is boiling or straight afterwards. Scalding may occur if the lid is removed while the water is heating up. Be careful when opening the lid for refilling when the kettle is hot.
- **Steam:** While water is boiling, or just after the water has finished boiling, avoid contact with the steam from the spout.
- **Moving:** Use extreme caution when moving the kettle containing hot water.
- **Pouring:** Always take care when pouring hot water. Tilt the kettle slowly and carefully without tipping it too fast.

# Product Overview



## Scope of delivery

### A Cordless kettle

- 1 Spout with filter
- 2 Lid
- 3 Open button
- 4 Handle
- 5 On/Off switch
- 6 Power base
- 7 Indicator light
- 8 Transparent glass housing

### B Documentation (not shown):

Instruction manual, Quick start guide, Warranty certificate



# Getting Started

## Before first use

- This product has been packaged to protect it against transportation damage. Unpack the appliance and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use. In the event that the carton is to be disposed of, please recycle all packaging materials where possible.
- Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.
- Inspect all parts of the appliance for visual damage. Unwind the power cord to its full length and inspect the cord and plug for damage. Do not use the appliance if the appliance or its cord have been damaged or are not working properly. **In case of damage, contact our after sales support centre for advice on examination, repair or return of the damaged product.**
- Make sure you have read and understood all instructions and warnings in this manual. Refer to the Product Overview, opposite, to familiarise yourself with the product. Pay particular attention to the safety instructions on the previous pages.
- Place the kettle on a stable, secure, dry and level work surface, away from the edge. Make sure the appliance is disconnected from the power supply.
- Lift the kettle vertically off the power base and press the Open button to open the lid (Fig.1).



- Fill the kettle with cold water and boil it (as described on the following page), then discard the water. This is to ensure all oils, dust and other residues left from the manufacturing process and transport are removed. Repeat this procedure at least twice before drinking any water boiled in the kettle.
- Your new kettle is now ready for use.

# Instructions

## Using the kettle

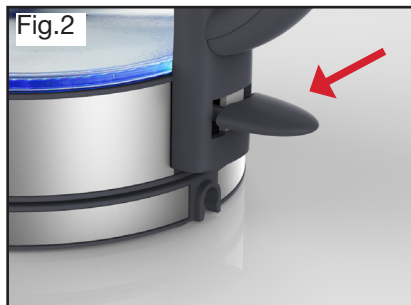
- **Filling:** To fill the kettle, remove it from the power base and open the lid by pressing the Open button (Fig. 1, page 9). Fill with the desired amount of cold tap water, then close the lid securely.

Make sure to fill the kettle at least to the minimum (0.5L) but not beyond the maximum (1.7L) level. Too little water will result in the kettle turning off before the water has boiled (because of the boil-dry protection). Too much water will result in boiling water spilling out of the spout when boiling. Take care that no water spills onto the power base.

- **Positioning:** Before positioning the kettle on the power base, ensure that the lid is securely closed and that the On/Off switch is in the Off position (up). Carefully position the kettle on the power base, taking care not to spill any water.
- **Switching on:** With dry hands, plug the power base into an appropriate wall outlet and turn on power at the outlet.

Press the On/Off switch down (Fig. 2). The indicator light will light up and the water will start heating up. Do not open the lid during use.

**NOTE:** Ensure that the switch is free of obstructions and the lid is firmly closed. The kettle will not turn off if the switch is constrained or the lid is open.



- The kettle will automatically switch off when the water has boiled, this may take 15–20 seconds. The On/Off switch will return to the OFF position and the power indicator will no longer be illuminated.
- Wait until the water inside the kettle has completely stopped bubbling before pouring. Holding it by the handle, carefully lift the kettle off the power base.

### CAUTION!

Take care when pouring the water to avoid scalding from boiling water or hot steam. Do not open the lid while the water in the kettle is hot.

# Instructions (Cont.)

- To stop the heating process at any time during operation, press the On/Off switch upwards, or simply lift the kettle off the base and then set it down again. The switch will pop up into the OFF position.
- To re-boil the water, allow the kettle to cool for 15~20 seconds before pushing down the switch again to boil the water.
- The kettle may be stored on the power base but make sure the power supply is turned off when the kettle is not in use.

## IMPORTANT!

- **Boil-dry protection:** The kettle has an automatic shut-off feature that shuts down power to the kettle if it is empty, preventing accidental operation without water. Once this safety feature has been activated, unplug the kettle and let it cool down for a few minutes before filling it with cold water.
- **Minimum water level:** Do not switch the kettle on unless it contains at least one cup of water. Misuse of this kind will shorten the life of the heating element and void your warranty.
- **Moisture on the base:** When you lift the kettle off the base, you may see moisture on the surface of the base. This is the steam used to switch the kettle off automatically, which then condenses and is allowed to escape via vents in the underside of the kettle. When you lift the kettle off the base, make sure to lift it vertically, do not lift it backwards, as this may allow water to pass through the steam aperture onto the control area. Should this occur, the kettle must be allowed to dry before use.

# FAQs and Troubleshooting Guide

<b>Problem / Question</b>	<b>Solution / Answer</b>
<i>The power base of my kettle got damaged when I moved house. Can I use the kettle on a cooktop?</i>	No, never place the kettle on a cooktop. Only use it with the supplied power base. Contact our after sales support centre if the base is damaged.
<i>The filter came off. Can I use the kettle without it?</i>	The filter ensures impurities (such as mineral deposits) do not end up in your beverage. We therefore strongly recommend you only use the kettle with the filter properly in place; see page 13 for instructions how to remove and reinstall it.
<i>Why is the specified maximum fill mark at 1.7L when more water fits inside?</i>	Although the kettle holds more water, do not fill it past the maximum marking as water needs space for expansion when heating and boiling. Overfilling the kettle will result in boiling water spilling out of the spout when boiling.
<i>My kettle does not switch off automatically. Can I still use it and switch off manually?</i>	No, if the kettle does not switch off automatically, there is probably a fault with the temperature control. Do not use the kettle. Contact our after sales support centre for advice on examination and return or repair of the kettle.
<i>The kettle is getting noisier as the water is heating up. Is this a sign that something is wrong?</i>	No, all kettles make a noise while heating up water. The noise will increase as the water reaches boiling point, but will abate afterwards.
<i>How often do I need to descale my kettle?</i>	If you live in a hard water area, you may need to descale the kettle every few months, or if obvious scaling has taken place. In a soft water area descaling may be required less frequently, or not at all. If a whitish deposit has accumulated on the bottom of the kettle or along the sides, or spots of what looks like rust, scaling has taken place and you need to descale the appliance – see opposite for instructions.

# Other Useful Information

## Cleaning and care

### WARNING!

- Switch the kettle off (lift it off the power base), unplug the power base from the wall socket and let the kettle cool down completely before cleaning.
- Never immerse the kettle, cord or power base in water. All connections and sockets must be kept dry.
- To prevent damage to the kettle, do not use scouring pads, steel wool, solvents or harsh chemical or alkaline cleaning agents.

The outside and inside surfaces of your kettle only require occasional wiping with a damp cloth and mild, non-abrasive household detergent, if necessary, then wipe dry. If using detergent inside the kettle, rinse it thoroughly afterwards to remove all traces of the detergent.

## Removal of mineral deposits

From time to time, you may need to clean off any mineral deposits (limescale) left by water inside your kettle to keep it operating efficiently. Scale build-up will cause the element to overheat, reducing its working life. It may also cause the safety cut-out to operate prematurely, switching the kettle off before the water boils.

As the element is mounted beneath the kettle, there are no awkward nooks and crannies for the scale to get a foothold. It can build up only on the walls and floor of the kettle, where it can be seen and dealt with.

To minimise scale build-up:

- Empty the kettle after each use; do not allow water to stand in the kettle overnight; use filtered water instead of ordinary tap water.
- Descale the kettle regularly using a proprietary brand of descaler suitable for use in plastic-bodied products. In areas of very hard water descaling may be necessary as often as once a month.
- When descaling, follow the instructions on the packet of descaler. When descaling has finished, empty the kettle and rinse it out several times with fresh water, then fill with fresh water, boil, and discard the water. This should ensure that no chemical residues are left in the kettle.

## Cleaning the filter

Clean the filter regularly to ensure an easy flow of water. Take out the filter from in front of the spout and under running water, rub the filter gently with your fingers. Be careful not to use anything that could tear or damage the filter when cleaning. Descale the filter at regular intervals. Soak it in a descaling solution, rub off any residues gently with your fingers and then rinse the filter thoroughly.

# Other Useful Information (Cont.)

## Storage

When in storage or not in use, the power cord may be wound around the cord storage underneath the power base. Before storing the appliance, make sure it is dry and unplugged. Store it in the original carton, which will protect it from dust, in a clean and dry place, out of children's reach.

## Service and repair

Do not attempt to repair, disassemble or modify the kettle or power base. The unit contains no user-serviceable parts inside, and no spare parts are available for purchase. If you have any problems with the kettle, contact our after sales support centre for advice on repair or replacement.

## Technical specifications

Capacity:	1.7L
Power:	2000-2400W, 220-240VAC, 50-60Hz
Power base:	360° Rotational power base for cordless operation
Heating element:	Concealed
Safety features:	Boil-dry & overheating protection Automatic switch-off
Dimensions:	25.5cm (H) x 16cm (D) x 22cm (L)
Weight:	1.2kg

## Compliance

This appliance has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.15,

## Responsible disposal

At the end of its working life, do not throw this appliance out with your household rubbish. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area.



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1.7L Glass Kettle

## Repair and Refurbished Goods or Parts Notice

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Unfortunately, from time to time, faulty products are manufactured which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

**Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.**

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 886 649 or write to us at:

Tempo (Aust) Pty Ltd ABN 70 106 100 252  
PO BOX 6056 Frenchs Forest, Sydney, Australia NSW 2086  
Tempo Help Desk: 1300 886 649 (Aust)  
(Operating Hours: Mon-Fri 08:30am to 06:00pm EST)  
Email: [info@tempo.org](mailto:info@tempo.org)





**STOP**  
BEFORE  
RETURNING  
TO STORE

*Read the manual.*

It will help you get the best out of your product.

*Still have questions?*

Call After Sales Support

**1300 886 649**

Or visit [www.tempo.org](http://www.tempo.org)

## Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

## Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on 1300 886 649 before returning it to the store for a refund.

For an electronic copy of this manual, go to [www.ambiano.com.au](http://www.ambiano.com.au) and download a copy.

### Instruction Manual Revision Index

Version No	Issue Date	Description
V1.0	30 June 2015	Original release
V1.1	10 July 2015	Minor updates
V1.2	29 July 2015	Compliance updates (page 7)
V2.0	17 May 2016	Second release