

*Sunbeam*

# Multi-Capsule™ Espresso Machine

Instruction Booklet

CM2000, CM2000R, CM2000W

Please read these instructions carefully  
and retain for future reference.



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## Important instructions – retain for future use.

تأكد من تفهم احتياطات السلامة المذكورة اعلاه

請務必理解上述的安全預防措施。

Assurez-vous que les précautions ci-dessus relatives à la sécurité sont bien comprises

Versichern Sie sich, dass die obenstehenden Sicherheitsmaßnahmen Verstanden werden

Βεβαιώνετε πως οι παραπάνω προφυλάξεις ασφαλείας γίνονται κατανοητές

Pastikan bahwa tindakan-tindakan keselamatan seperti di atas dimengerti anda

Accertatevi che le suddette norme di sicurezza siano comprese a dovere

上記の注意事項をよくお読みになり、安全を御確認ください

Уверете се дека погоре споменатите мерки на претпазливост се добро разбрани

Asegúrese de que las precauciones de seguridad precedentes sean bien comprendidas

کاری یکنید که احتیاطهای بالا حتماً درک بشوند

ต้องแน่ใจว่า ข้อควรระวังเรื่องความปลอดภัยข้างต้น เป็นที่เข้าใจกันดี

Yukarda belirtilen güvenlik önlemlerinin anlaşıldığından emin olunuz

Xin kiểm chắc rằng những biện pháp làm an toàn kể trên được hiểu rõ

# Sunbeam's Safety Precautions

## SAFETY PRECAUTIONS FOR YOUR SUNBEAM ESPRESSO MACHINE

- Always place the unit on a flat, level surface.
- Do not operate without water in the water tank.
- Disconnect the plug from the power outlet if there is any problem during the coffee making process or prior to cleaning your appliance.
- Do not allow the power cord to come into contact with the hot parts of the appliance.
- The heating element surface of the espresso machine is subject to residual heat after use.
- Operate espresso machine as instructed, misuse may cause potential injury.

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**Sunbeam is very safety conscious when designing and manufacturing consumer products, but it is essential that the product user also exercise care when using an electrical appliance. Listed below are precautions which are essential for the safe use of an electrical appliance:**

- Read carefully and save all the instructions provided with an appliance.
- Always turn the power off at the power outlet before you insert or remove a plug. Remove by grasping the plug - do not pull on the cord.
- Turn the power off and remove the plug when the appliance is not in use and before cleaning.
- Do not use your appliance with an extension cord unless this cord has been checked and tested by a qualified technician or service person.
- Always use your appliance from a power outlet of the voltage (A.C. only) marked on the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The temperature of accessible surfaces may be high when the appliance is operating.
- Never leave an appliance unattended while in use.
- Do not use an appliance for any purpose other than its intended use.
- Do not place an appliance on or near a hot gas flame, electric element or on a heated oven.
- Do not place on top of any other appliance.
- Do not let the power cord of an appliance hang over the edge of a table or bench top or touch any hot surface.
- Do not operate any electrical appliance with a damaged cord or after the appliance has been damaged in any manner. If damage is suspected, return the appliance to the nearest Sunbeam Appointed Service Centre for examination, repair or adjustment.
- For additional protection, Sunbeam recommend the use of a residual current device (RCD) with a tripping current not exceeding 30mA in the electrical circuit supplying power to your appliances.
- Do not immerse the appliance in water or any other liquid unless recommended.
- Appliances are not intended to be operated by means of an external timer or separate remote control system.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels and other residential type environments; bed and breakfast type environments.

If you have any concerns regarding the performance and use of your appliance, please visit [www.sunbeam.com.au](http://www.sunbeam.com.au) or contact the Sunbeam Consumer Service Line. Ensure the above safety precautions are understood.

# Features of your CM2000 Multi-Capsule™ Espresso Machine

## Four types of capsules - one machine

Multi-capsule compatibility means you can choose from Nespresso® (and Nespresso® compatible), Caffitaly®, Lavazza A Modo Mio® and Expressi® all in the one machine. Don't be locked into one capsule brand anymore\*

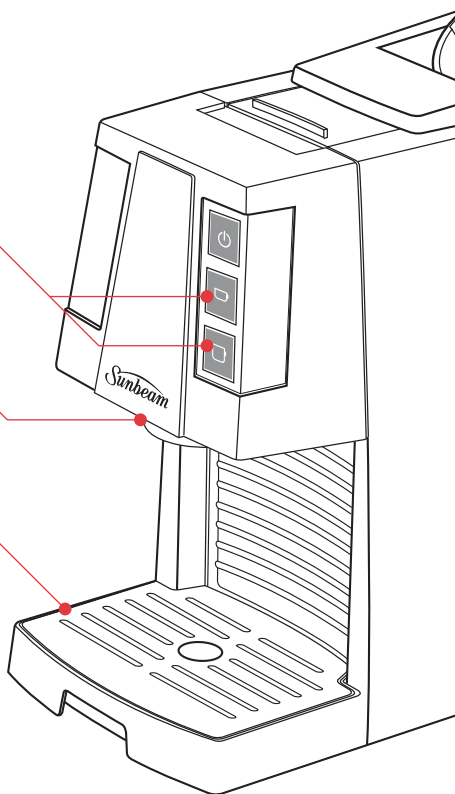
## Single and large cup selection

Simply press the single cup or large cup button to deliver the espresso shot you desire.

## 19 BAR electromagnetic pump

Creates the ideal pressure for the perfect extraction giving you a great espresso shot every time.

## Removable drip tray and used capsule container



\* Trade Marks Disclaimer:

Nespresso® is a registered trade mark of Société Des Produits Nestlé SA

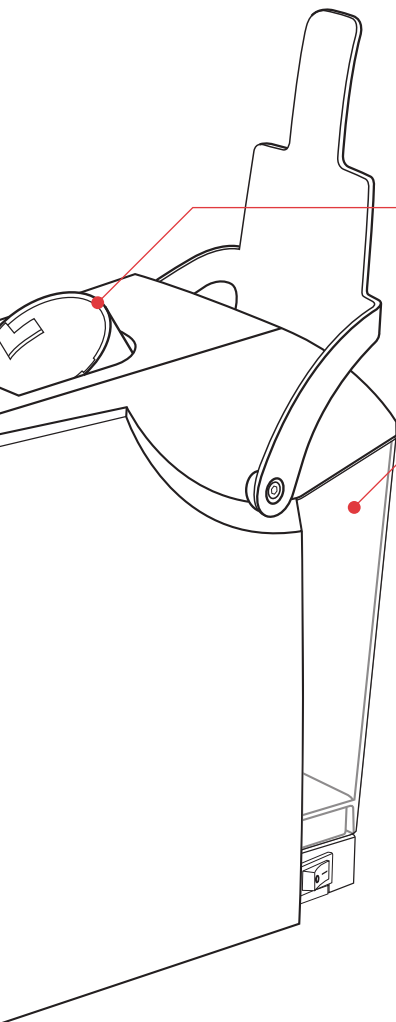
Expressi® is registered trade mark of ALDI Foods Pty Ltd & K-fee System GmbH

Caffitaly® is a registered trade mark of Caffitaly System S.p.A.

Lavazza A Modo Mio® is a registered trade mark of Luigi Lavazza S.p.A.

Coffee products carrying these trade marks have no connection with Sunbeam Corporation Limited.

None of these trade mark owners have endorsed this Sunbeam machine, or its accessories, for use with their coffee capsules.



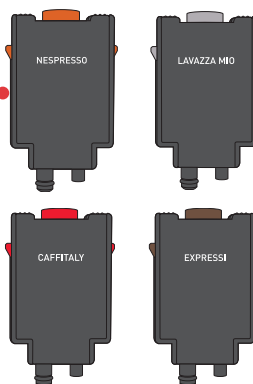
**Automatic capsule ejection**

Used cartridges are automatically deposited into the used capsule container.

**Removable water tank**

**Capsule adaptor cartridges**

Simple to use and colour coded, these cartridges give you the freedom to use the capsule you want\*.



# The Multi-Capsule System

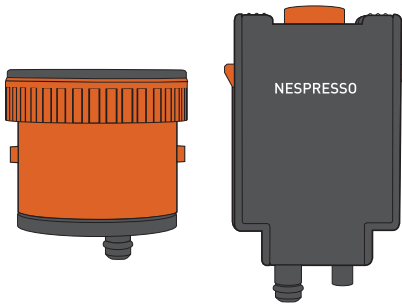
## Freedom to choose from four capsule system

The Sunbeam Multi-Capsule™ Espresso Machine is designed to be compatible with four different capsule systems. Colour coded capsule cartridges allow you to easily and quickly change capsule systems so you are no longer locked into one capsule coffee brand.

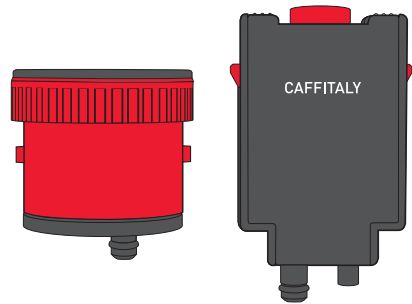
The capsule cartridges come in two parts: a capsule holder and matching pressure wall. These are colour coded for ease of use.

**Important: The capsule holder and pressure wall must be the same colour. If you use different colours the machine will not work.**

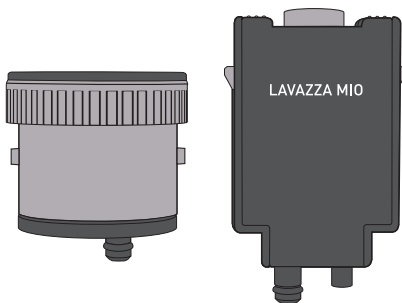
## Colour Guide for Capsules\*



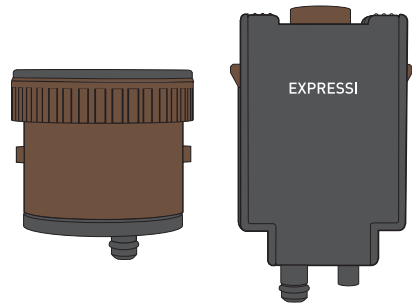
**Nespresso®** (and Nespresso® compatible)



**Caffitaly®**



**Lavazza A Modo Mio®**



**Expressi®**

\* Trade Marks Disclaimer:

Nespresso® is a registered trade mark of Société Des Produits Nestlé SA  
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# Using Your Capsule Machine

## Inserting a capsule cartridge

**Note:** The multi-capsule machine already has the Nespresso\* cartridge inserted into the machine ready for use. To change to a different capsule system, please see the following section on changing your capsule system.

1. Remove water tank from the back of the machine and fill with fresh water. Replace water tank. See figure 1.

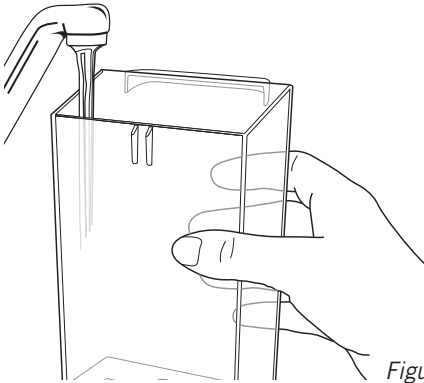


Figure 1

2. Turn power switch on. This is located at the right rear of the machine (below the water tank)
3. Press power button on the machine. See figure 2.

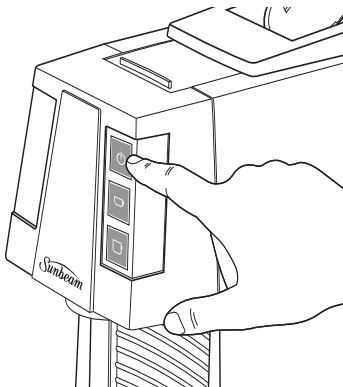


Figure 2

**Note:** Button lights will flash while the machine is heating to the correct temperature. When flashing stops, the machine is ready to use.

4. Open the handle. See figure 3.

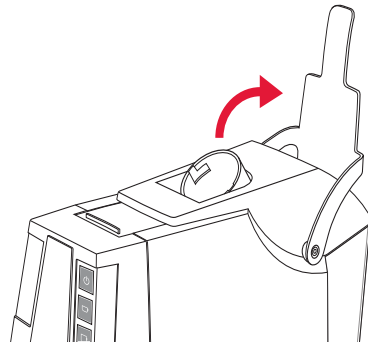


Figure 3

5. Insert coffee capsule into the capsule cartridge. See figure 4.

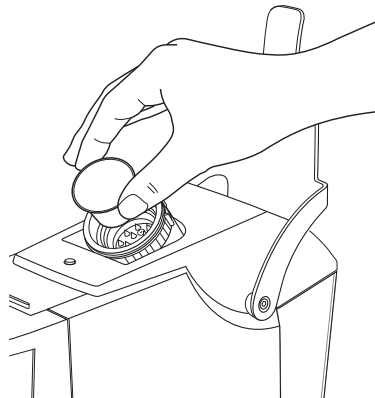


Figure 4

**Note:** If you would like to use a different capsule then please refer to "Changing the capsule system" procedure on page 7.

\* Capsule trade marks are owned by third parties & are not related to Sunbeam

(see Disclaimer on page 4).

## Using Your Capsule Machine continued

6. Close the handle. See figure 5.

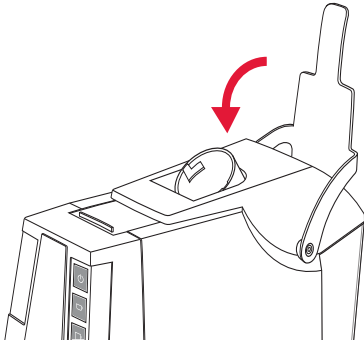


Figure 5

7. Place glass or cup on the drip tray.

8. Press the single cup or large cup button.  
See figure 6.

**Note:** Always check the water level before using the machine to ensure there is enough water for your espresso.

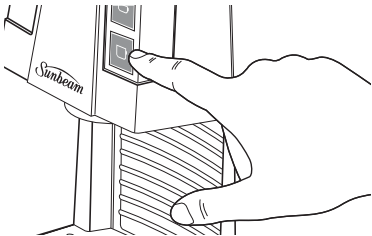


Figure 6

9. Once finished lift the handle to clear the used capsule

10. Used capsule will automatically fall into the used capsule container.

### Removing drip tray and used capsule container

1. Slide drip tray out from the machine (used capsule container will also remove).
2. Empty used capsule container and drip tray.

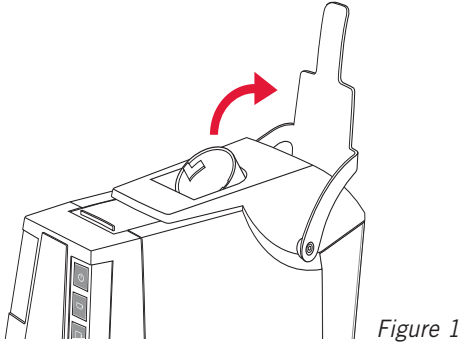
**Note:** Excess water from the extraction process will be collected in the drip tray and used capsule container. This is normal operation.



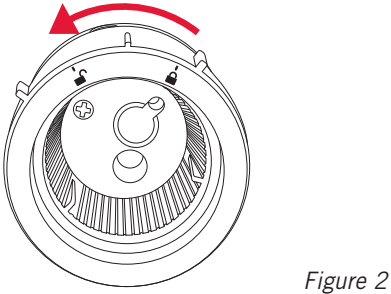
# Changing the capsule system

## Changing the Capsule System

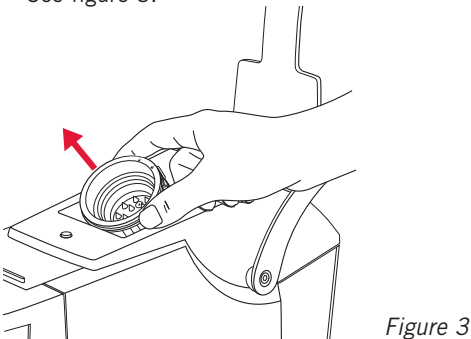
1. Open the handle. See figure 1.



2. Rotate the capsule holder anti-clockwise (towards the unlock position). See figure 2.



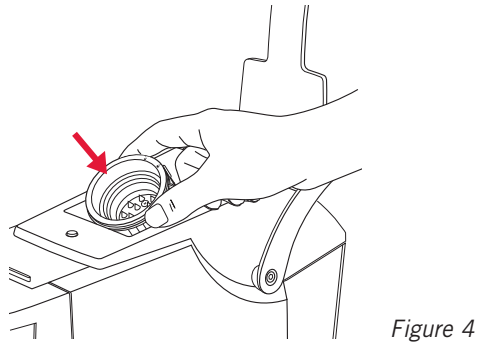
3. Lift the capsule holder out of the machine. See figure 3.



4. Select the colour coded capsule holder that you would like to use.

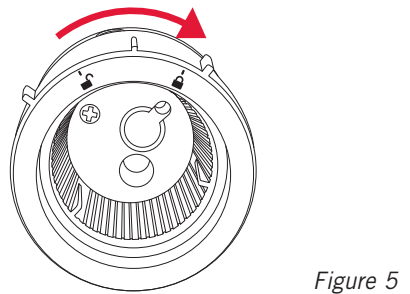
5. Align the capsule holder with the cradle using the arrow, guideline and unlock symbol as a guide.

6. Push capsule holder firmly into the cradle. See figure 4.



7. Rotate the capsule holder clockwise (towards the lock position) until you hear and feel it click into the locked position. See figure 5.

**WARNING: Make sure the capsule holder is in the "LOCK" position before closing. The handle will not close if the capsule holder is not locked in place.**



8. Close the handle.

## Changing the capsule system continued

9. Open the pressure wall cover. See figure 6.

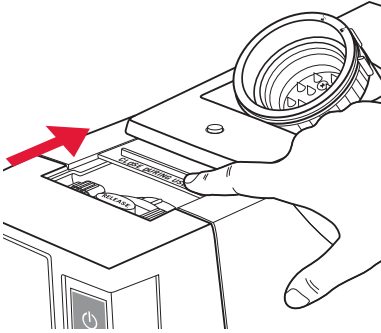


Figure 6

10. Press the “Release” button on the pressure wall. See figure 7.

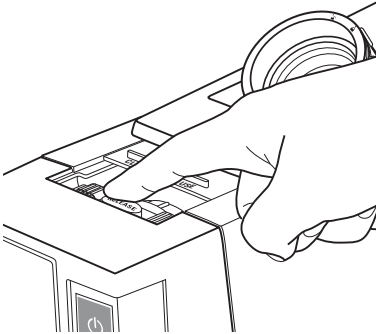


Figure 7

11. Lift the pressure wall out of the machine. See figure 8

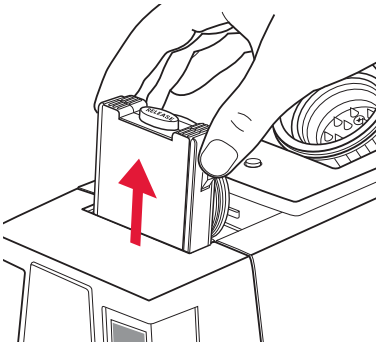


Figure 8

12. Select the pressure wall that matches the capsule holder above.

**WARNING: The capsule holder and pressure wall must be the same colour. If you use different colours the machine will not work.**

13. Lock the pressure wall in position by pressing down on the two shoulders of the pressure wall and close the pressure wall cover. See figure 9.

**Important:** The pressure wall cover must be closed when using the machine.

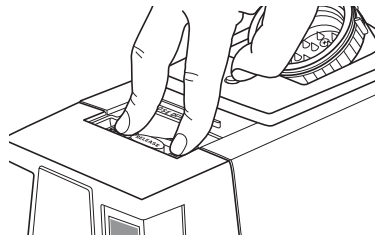
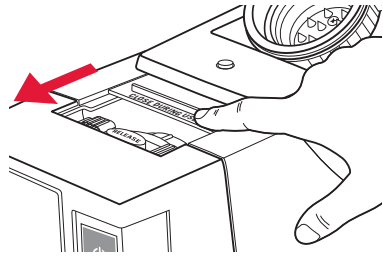


Figure 9

# Care and Cleaning

## **After each use it is recommended**

1. Turn the machine off and always remove the power cord from the power outlet before cleaning.
2. The handle should be lowered to its original position.
3. Remove the drip tray and used capsule container.
4. Remove the drip plate and empty the drip tray.
5. Rinse the drip tray and plate with fresh water.
6. Empty the used capsule container.
7. Wash the used capsule container.

To remove stains use a soft, damp cloth and a non-abrasive, gentle dish soap.

**Important:** coffee machine parts are not dishwasher safe.

## **Descaling**

It is recommended to have a monthly descaling routine to produce the best extraction.

1. Inject 1 cup of water through the system (do not insert a capsule)
2. Once completed, turn the machine off and remove the power cord from the power outlet.
3. Remove and empty the water tank and set aside.

# Trouble shooting guide

Problem	Possible Cause	Solution
No light indicator.	Power switch is off.	Ensure the main power switch is on. This is located at the right rear of the machine (below the water tank).
	Machine not plugged in.	Ensure the machine is plugged in to the power outlet and the power point is switched on.
No coffee runs through.	No water in the water tank.	Fill the water tank.
	The capsule holder and pressure wall must be matching colours.	Check if the colour of the capsule holder and pressure wall are the same. <b>IMPORTANT: the machine will not work if the capsule holder and pressure wall are not matching colours.</b>
	Pressure wall channels may be blocked.	Rinse the pressure wall with cold water.
The handle cannot close.	The used capsule drawer is full.	Slide out the drip tray and used capsule container. Dislodge and remove the used capsules.
	The capsule holder was not locked in place before closing the handle. <b>IMPORTANT: the capsule holder MUST be locked in place.</b>	Ensure capsule holder is locked in place correctly as per "Changing the capsule system" section on page 7.

# Notes

# Notes

# 12 Month Warranty

This Sunbeam product is covered by a 12 month replacement or repair warranty, which is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia) or New Zealand Consumer Guarantees Act (if your product was purchased in New Zealand).

Should you experience any difficulties with your product during the warranty period, please contact our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

Alternatively, you can send a written claim to Sunbeam to:

## Australia

Units 5 & 6, 13 Lord Street  
Botany NSW 2019 Australia

## New Zealand

Level 6, Building 5, Central Park,  
660-670 Great South Road,  
Greenlane, Auckland

Upon receipt of your claim, Sunbeam will seek to resolve your difficulties or, if the product is defective, advise you on how to obtain a replacement or refund.

To assist us in managing warranty claims, we recommend you register your product as soon as practicable after purchase by creating a MySunbeam account on our website and send a copy of your original receipt to Sunbeam.

In order to make a claim under our warranty, you must have the original proof of purchase documentation for the product and present it when requested.

Should your product develop any defect within 12 months of purchase because of faulty materials or workmanship, we will replace or repair it, at our discretion, free of charge. A product presented for repair may be replaced by a refurbished product of the same type rather than being repaired. Refurbished parts may be used to repair the product.

Our replacement or repair warranty only applies where a defect arises as a result of faulty material or workmanship during the warranty period. Your warranty does not cover misuse or negligent handling (including damage caused by failing to use the product in accordance with this instruction booklet), accidental damage, or normal wear and tear.

Your warranty does not:

- cover freight or any other costs incurred in making a claim, consumable items, accessories that by their nature and limited lifespan require periodic renewal (such as filters and seals) or any consequential loss or damage; or
- cover damage caused by:
  - power surges, power dips, voltage supply problems, or use of the product on incorrect voltage;
  - servicing or modification of the product other than by Sunbeam or an authorised Sunbeam service centre;
  - use of the product with other accessories, attachments, product supplies, parts or devices that do not conform to Sunbeam specifications; or
  - exposure of the product to abnormally corrosive conditions; or
- extend beyond 3 months if the product is used in commercial, industrial, educational or rental applications.

**The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.**

**In Australia our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**

**Our goods also come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act.**

If your warranty claim is not accepted, we will inform you and if requested to do so by you, repair the product provided you pay the usual charges for such repair. You will also be responsible for all freight and other costs.

Should your product require repair or service after the warranty period, contact your nearest Sunbeam service centre. For a complete list of Sunbeam's service centres, visit our website or call our customer service line for advice on 1300 881 861 in Australia, or 0800 786 232 in New Zealand.

## Need help with your appliance?

Contact our customer service team or visit our website for information and tips on getting the most from your appliance.

### In Australia


Visit [www.sunbeam.com.au](http://www.sunbeam.com.au)

Or call 1300 881 861

### In New Zealand

Visit [www.sunbeam.co.nz](http://www.sunbeam.co.nz)

Or call 0800 786 232

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Made in China.

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ABN 45 000 006 771

Units 5 & 6, 13 Lord Street

Botany NSW 2019 Australia

Level 6, Building 5, Central Park

660-670 Great South Road

Greenlane, Auckland

New Zealand

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