



User Manual

Compact Bagged
Vacuum Cleaner



Dog & Cat w2000

Features

- ① On/off button
- ② Flexible hose
- ③ Telescopic wand
- ④ Wand length adjustment
- ⑤ Cord rewind button
- ⑥ Variable speed control
- ⑦ Combination floor brush
- ⑧ Microfibre hard floor cleaning tool
- ⑨ Turbo floor brush
- ⑩ Mini hand turbo brush
- ⑪ Crevice tool
- ⑫ Dusting brush
- ⑬ Upholstery brush
- ⑭ 32/35mm Adaptor (not shown)





INTRODUCTION

Congratulations on the purchase of your new Wertheim vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

Due to our program of continuous product improvement and innovation, sometimes the product you buy may differ slightly from the one shown on this product carton/manual.

BEFORE YOU BEGIN

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this instruction manual in a handy place for future reference.

Important

Always switch the cleaner off and remove the plug from the mains power supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions. **Never operate the vacuum cleaner without filters.**

Precautionary measures:



1. Do not operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, do not pull the power cable, gently pull the plug from the power socket.

5. If the air inlet, floor head or telescopic tube are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.

SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury:

1. **Do not** leave the appliance connected to the mains power supply when not in use. Disconnect from any power supply before performing any maintenance duties.
2. To reduce the risk of electric shock, **do not** use outdoors or on wet surfaces.
3. This appliance must not be used as a toy. **Do not** allow children to use the appliance unattended.
4. Use only as described in this instruction manual. **Do not** use for any other purpose except those outlined in this instruction manual.
5. If the power cable or plug appears damaged, **do not** use. If the vacuum cleaner is not working correctly, has been dropped, damaged, left outdoors, or dropped into water, please contact Customer Care: **1800 815 270** or email **enquiries@wertheim.net.au**
6. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle, or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
7. Keep the appliance away from heated surfaces.
8. Unplug the appliance by grasping and pulling the plug from the wall. **Do not** unplug the machine by pulling on the power cable.
9. **Do not** handle the appliance and/or power cable with wet hands.
10. Always ensure that all openings and entry points on the appliance are clear from objects or any blockages before commencing use. Removal of dust, lint, hair and dirt from all openings and entry points will help improve airflow on the appliance.

11. Keep hair, loose clothing, fingers and all body parts away from openings and entry points on the appliance.
12. Ensure the appliance is switched off before unplugging.
13. Use extra care when cleaning on stairs.
14. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches or anything burning) or use in areas where such substances and items may be present.
15. Hold the plug when rewinding onto cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
16. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
17. **Do not** use the appliance without dust bag and/or filter in place.
18. If the power cable is damaged, **do not** use and contact Customer Care: 1800 815 270 in order to avoid a hazard.
19. **Do not** extend the power cable beyond the red mark.
20. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they **do not** play with the appliance.
21. If using an extension cord please make sure that it is of an approved type and that it is fully extended. Failure to do so could cause your cleaner to overheat and damage it.

INSTRUCTIONS FOR USE

Before using, unwind a sufficient length of cable and insert the plug into the power socket. A yellow mark on the power cable shows the ideal cable length. Do not extend the cable beyond the red mark.



1. Press the on/off button to turn on the vacuum.



2. To rewind the power cable, press the rewind button with one hand and guide the cable with the other hand to ensure that it does not whip, causing damage to the cable.

Assembling Your Cleaner

The cleaner should be switched off and disconnected from the mains power supply before you start to assemble.



1. Connect the hose connector to the cleaner making sure it fits firmly.



2. Fit the handle into the telescopic wand until it clicks into place.



3. Extend or reduce the length of the telescopic wand by depressing the button and moving the slider.



4. Push the wand into the selected floor tool/accessory until it fits into place. To remove, just separate.

INSTRUCTIONS FOR USE (cont'd)

Combination Floor Tool

Ideal for daily cleaning on carpets and hard floors.



Cleaning on carpet



Cleaning on hard floors

Microfibre Hard Floor Cleaning Tool

Ideal for fine dust pick up on hard floors – tiles, laminate, hardwood.



Turbo Brush

Ideal for picking up pet hair on carpets and rugs.



Mini Hand Turbo Brush

Ideal for picking up pet hair on upholstery.

Note: The mini hand turbo brush adaptor must be used to fit the rod to the accessory.

1. Insert the smaller end of the adaptor into the end of the mini hand turbo brush.
2. Insert the larger end of the adaptor into the end of the telescopic wand.
3. The mini hand turbo tool is now ready to be used with the vacuum.

Note: By unlocking the side release buttons, the external bristles can be rotated to face upwards allowing a closer clean as required.



Accessories

The crevice tool and dusting brush are stored on the accessories holder on the vacuum.

1. Crevice tool is used for radiators, crevices, corners, baseboards and between cushions.
2. Dusting brush is used for the furniture, venation, blinds, book, lamp shades and shelves.
3. The upholstery brush is used for cleaning the sofa.



Crevice tool



Dusting brush



Upholstery brush

Variable Speed Control

Push the (—) button to reduce suction power and to clean lightly soiled areas or delicate fabrics. Push the (+) button for maximum cleaning power in heavily soiled areas.

INSTRUCTIONS FOR USE (cont'd)

Turbo Brush

The use of a turbo brush is recommended for the optimal cleaning of carpets.

Safety Precautions

1. Keep hair, hands and feet away from rotating brush while the turbo brush is running.
2. Remember the turbo brush will operate whenever it is connected to a running vacuum. If children are present, make sure to turn the vacuum system off when leaving the turbo brush unit unattended.
3. Do not attempt to service or unclog the turbo brush while the unit is running.

Care And Maintenance



ENSURE THE CLEANER IS NOT CONNECTED TO THE MAINS POWER SUPPLY WHEN PERFORMING ANY MAINTENANCE PROCEDURES.

To remove any hair or debris from inside the turbo brush, remove the clear top cover from the turbo brush for easy access to the roller brush.



Step 1: Depress the buttons on both sides of the turbo brush, the plastic cover will release



Step 2: Use scissors to remove any hair or debris that may be tangled in the roller brush



Step 3: Replace the clear cover and click back into place. The turbo brush is now ready to use

INSTRUCTIONS FOR USE (cont'd)

Mini Hand Turbo Brush

CARE AND MAINTENANCE



WARNING: ENSURE THE CLEANER IS NOT CONNECTED TO THE MAINS POWER SUPPLY WHEN PERFORMING ANY MAINTENANCE PROCEDURES.



Step 1: Unlock the neck on the hand turbo brush by twisting anti-clockwise

Step 2: Push the release buttons on the side of the Mini Hand Turbo Brush down to unlock the external bristles. Rotate this bristle attachment upwards



Step 3: Remove the clear cover



Step 4: Remove any dirt or hair from the roller brush



Step 5: Replace the clear cover



Step 6: Lock the neck on the hand turbo brush by twisting clockwise

Step 7: Rotate the external bristles down and lock the side release buttons by pushing upwards

MAINTENANCE

Ensure the vacuum cleaner is not connected to the mains power supply when performing any maintenance procedures. Use a damp cloth and mild detergent when cleaning the appliance.



Changing the Dust Bag

This dust bag has a unique sealing system locking in the dust, making disposal easier, and ensuring no allergens are returned to the room.

1. To remove and replace dust bag, open dust bag cover.
2. Change the bag when full or when the bag indicator illuminates.
3. Remove bag by sliding out of bag holder and dispose.
4. Lift up dust bag holder and bend tab over to seal bag for disposal.
5. Refit new dust bag by sliding into dust bag holder.
6. Make sure that bag fits correctly and close lid securely.





Filter Maintenance

The HEPA filter should be replaced when clogged or at least once a year. Do not use cleaner without the filters fitted as it will cause damage to the cleaner.

1. To remove motor filter, open cleaner cover and remove bag.
2. Remove motor filter by holding tab and pull filter out towards you.
3. Before cleaning or replacing motor filter, remove any dust from surrounding area.
4. Remove the motor filter from its carrier and wash under warm tap water. Dry thoroughly and refit.



MAINTENANCE (cont'd)

Filter Maintenance (cont'd)



5. The HEPA filter is located above the motor filter, remove by lifting latch and slide towards you.
6. Replace the HEPA Filter and refit. Refit the motor filter back into cleaner.



SPECIFICATIONS

Wattage: 1350w

Dust Capacity: 2.3L

Noise Level: 75dBa

Telescopic Tube: Stainless Steel

Power Cable Length: 6m

Net Weight: 7.08kg

TROUBLESHOOTING

Service problems that appear to be major can often be solved easily. You can be your own troubleshooter by reviewing this guide. All other servicing should be done by an authorised service agent or qualified technician.

Problem	Cause	Remedy
Motor does not start or stops.	No power supply.	Check cable, plug and socket. If still inoperative, contact service agent.
Suction force gradually decreases.	Dust-bag is full, suction hose or wand is blocked or dirty filters.	Replace dust-bag, remove objects from hose & wand, clean or replace filters.

SPARE PARTS

Filter Set	32200752
Dust Bag 10pk	32420358
Hose Assembly	31220418
Rod, telescopic	31300533
Combination Floor Tool	31110202
Upholstery Brush	31140076
Dusting Brush	31150302
Crevice Tool	31120101



This warranty on your cleaner commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

This cleaner is intended for domestic household use only and is not designed for the collection of vitreous building material including particle board construction products, wood/fibres, sand, cement, fillers, fibreglass etc. The pick-up of these materials may be harmful to your cleaner and will void the warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact International Cleaning Solutions Pty Ltd, Level 1, Building 2, Brandon Park Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1800 815 270, Monday - Friday 9am-5pm EST. Email: enquiries@wertheim.net.au.

The decision to repair or replace the cleaner is at the sole discretion of International Cleaning Solutions Pty Ltd.

International Cleaning Solutions Pty Ltd is unable to accept responsibility under this warranty for any repair work not carried out by an authorised International Cleaning Solutions Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, International Cleaning Solutions Pty Ltd will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable. The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Trade Practises Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."



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