



5210

HERITAGE

Dual function 2 in 1
Cordless Stick Vac

**Bagless Cyclonic
Technology**

**Multi Function Including
Detachable Hand Vac**

Hepa Filtration



Cordless
Bagless Technology

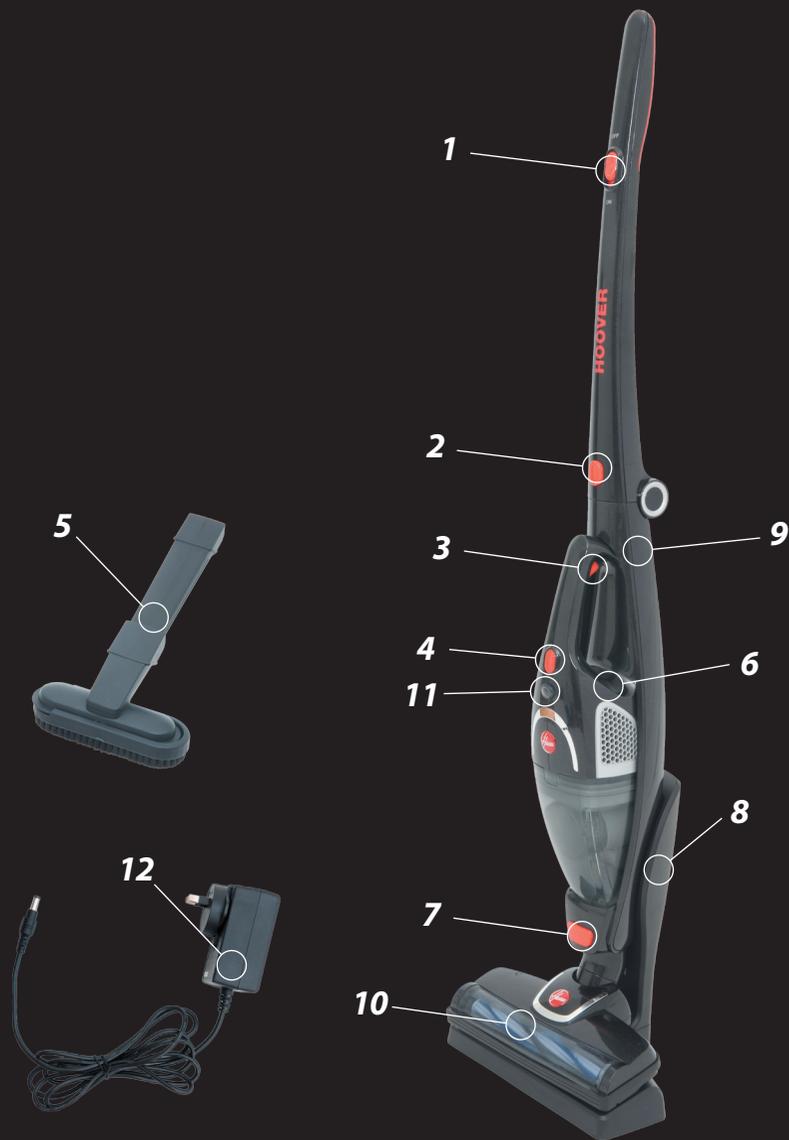


HEPA
Filtration



Volts / Power

Heritage



5210 Heritage

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

Features:

1. On/Off Button (on Unit)
2. Handle Release Button
3. Hand Vac Release Button
4. On/Off Button (on Hand Vac)
5. 3 in 1 Accessory
6. Hand Vac
7. Brush Release Button
8. Charging Base
9. Body of stick vac
10. Turbo Head
11. Dust Cup Release Button
12. Charger

Specifications:

Voltage: 14.4V

Rated power: 80W

Type of charger: LKC-173030-S

Input of charger: 100-240V~50/60Hz

Output of charger: 17.3V-300mA

Type of turbo brush: EB265B

Rated power of Turbo brush: 6W

Before you begin

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions. **Never operate the vacuum cleaner without filters.**

Precautionary measures:



1. Do not operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, do not use the power cable, gently pull the plug from the power socket.

5. If the air inlet or floor head are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.

Warning

Before use, charge the battery to ensure full efficiency. Always ensure the charger is switched off and unplugged once the appliance has finished charging.

1. Do not leave the charger connected to the mains power supply when not in use. Disconnect from any power supply before performing any maintenance duties.
2. To reduce the risk of electric shock, do not use outdoors or on wet surfaces
3. This appliance must not be used as a toy. Do not allow children to use the appliance unattended.
4. Use only as described in this instruction manual. Do not use for any other purpose except those outlined in this instruction manual.
5. If the power cable or plug appears damaged, do not use. If the cleaner is not working correctly, has been dropped, damaged, left outdoors, or dropped into water, return to a Hoover service agent or contact Hoover Customer Care: 1300 360 845 / sales@hooverfloorcare.com.au / www.hooverfloorcare.com.au.
6. Do not pull or carry the appliance by the power cable, use the power cable as a handle, or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
7. Keep the appliance away from heated surfaces.
8. Unplug the charger by lightly grasping and pulling the plug from the wall. Do not unplug the charger by pulling on the power cable.
9. Do not handle the appliance and/or power cable with wet hands.
10. Always ensure that all openings and entry points on the appliance are clear from objects or any blockages before commencing use. Removal of dust, lint, hair and dirt from all openings and entry points will help improve airflow on the appliance.
11. Keep hair, loose clothing, fingers and all body parts away from openings and entry points on the appliance.
12. Ensure the appliance is switched off before unplugging.
13. Use extra care when cleaning on stairs.
14. Do not use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes, cigarettes, matches or anything burning) or use in areas where such substances and items may be present.
15. Do not use the appliance without dust bag and/or filter in place.
16. If the power cable is damaged, return to a Hoover service agent or contact Hoover Customer Care in order to avoid a hazard.
17. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
18. Children should be supervised to ensure that they do not play with the appliance.

Instructions for Use

Always remove the plug from the power socket before fitting or removing accessories!



Connection for hand vac and body

- a. Body of stick vac
- b. Hand vac
- c. Air inlet
- d. Hand vac release button

Warning

Instructions for Use (continued)



Connection for hand vac and body

- a. Body of stick vac
- b. Connector of brush
- c. Hole to connect with brush
- d. Brush release button



Handle bending and locking

- a. Handle release button

Instructions for Use (continued)

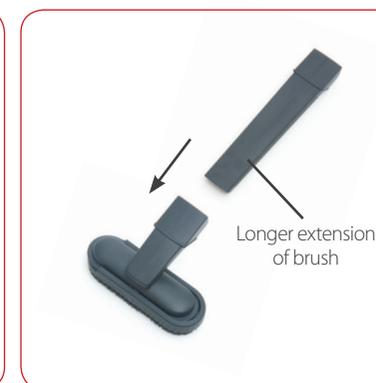


Connection for 3 in 1 accessory

- a. Crevice nozzle
- b. Sofa brush



Connection for 3 in 1 accessory



Instructions for Use (continued)



Charging the cleaner

1. Connect the power plug on the battery charger to the power socket.
2. Connect the stick vac to the charging base. The stick vac should be able to stand alone once correctly connected to the charging base.
3. The indicator on the cleaner turns red whilst it is charging. Once fully charged the indicator will turn green (approximately 6-8 hours).
4. Once the stick vac has been charged it can be removed from the charging base for use or it can remain on the charging base which also acts as a holder.

Note: Once the stick vac has been fully charged, it is recommended that the charging base is unplugged from the mains power supply.



How to operate the stick vac

Hand vac

1. Press the button under the handle of the hand vac to release the unit from the body of the cleaner.
2. Press the on/off button to turn on the hand vac – a blue light will appear when the hand vac is operational.
3. Press the on/off Button to turn the hand vac off.



Stick vac

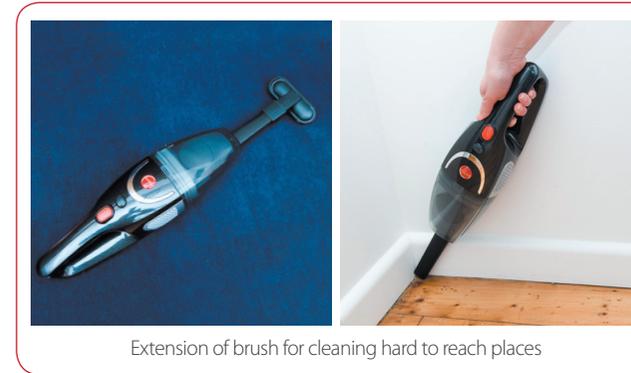
1. Ensure the hand vac is placed back into the body of the stick vac.
2. Press the on/off button at the handle end of the stick vac to turn on the stick vac. A blue light will appear on the electrical brush head when the stick vac is operational.
3. Press the on/off Button to turn the stick vac off.

Instructions for Use (continued)



Operation for turbo brush

1. The turbo brush on this stick vac can be used on short haired carpet and hard floors.
2. This brush has been manufactured with a stop protection device, which acts as a safety switch and will activate and stop the stick vac in the event a child places his/her fingers on the roller brush or if anything gets stuck in the brush.
3. If the stop protection has been activated the stick vac can be re-started after 5 minutes – allowing enough time for the motor to re-adjust.



Extension of brush for cleaning hard to reach places



Use of 3 in 1 accessory

This stick vac comes with a 3 in 1 accessory:

- Soft Brush** – for cleaning upholstery.
- Crevice Tool** – to clean in between tight spaces.

- Use the sofa brush to clean sofas, beds etc.
- Use the crevice nozzle to clean corners, stairs and keyboards etc.
- Use the 2 in 1 brush to clean furniture, bookshelves, curtains etc.

Maintenance



Cleaning and changing parts

Dust cup and filter system cleaning

1. Push the button to release the dust cup from the hand vac
2. Take the dust cup (as shown), pull back the clear cover to pour out dust. Close the cover.
3. Remove the HEPA filter from the side of the dust cup and replace with a new HEPA filter.



Turbo brush cleaning

1. Use a screw driver to rotate the locking button.
2. Remove the cover, take the roller out and clean it gently by removing all dust, dirt etc. (do not clean with water or any liquids). The roller can also be replaced with a new roller if necessary.
3. Re-assemble the roller and cover after cleaning or replacement.

Troubleshooting

Problems and solution

If you come across a problem, please use the checklist of troubleshooting tips before ringing Hoover Customer Care.

| | |
|--|--|
| Stick vac does not work | <ul style="list-style-type: none">• Does the battery need charging?• Has the hand vac been assembled correctly back into the body of the stick vac? |
| Suction power has decreased | <ul style="list-style-type: none">• Check the dust cup, is it full and does it need to be emptied?• Is the HEPA filter blocked? Does it need to be replaced or cleaned?• Is there a blockage in the air inlet tunnel or on the roller of the turbo brush that needs to be removed? |
| The stick vac will not charge | <ul style="list-style-type: none">• Is the charger connected correctly to the power socket?• Is the power plug on the charger connected to the base of the charger?• Has the hand vac been correctly assembled to the body of the stick vac? |
| The cleaner has been charged but unable to get enough run time from the cleaner | <ul style="list-style-type: none">• Has the stick vac been fully charged – 6-8hours?• Does the battery require replacement? |

Customer Care

Please contact Hoover Customer Care: 1300 360 845 to find your local spare parts provider.

| Part | Part Number |
|-----------------------------|--------------------|
| Filter | 32200739 |
| Cone filter assembly | 32200738 |
| Charger | 33200733 |
| Brush bar assembly | 33701711 |



Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a two year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Hoover Floorcare Asia Pacific Pty Ltd, Level 1, Building 2 Brandon Park Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the

cleaner is at the sole discretion of Hoover Floorcare. If Hoover Floorcare decide to repair or replace the cleaner, it will do so at its own cost.

Hoover Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Hoover Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."



Call Hoover Floorcare
with any product queries

Australia **1300 360 845**

To find out more about our range,
visit: www.hooverfloorcare.com.au
email: sales@hooverfloorcare.com.au