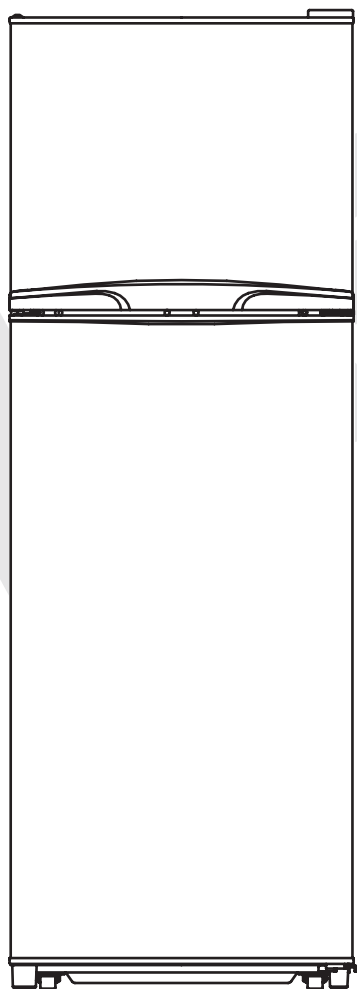


# Hisense

## USER'S OPERATION MANUAL



MODEL:HR6TFF342B

Before operating the unit, please read this manual thoroughly,  
and retain for future reference.

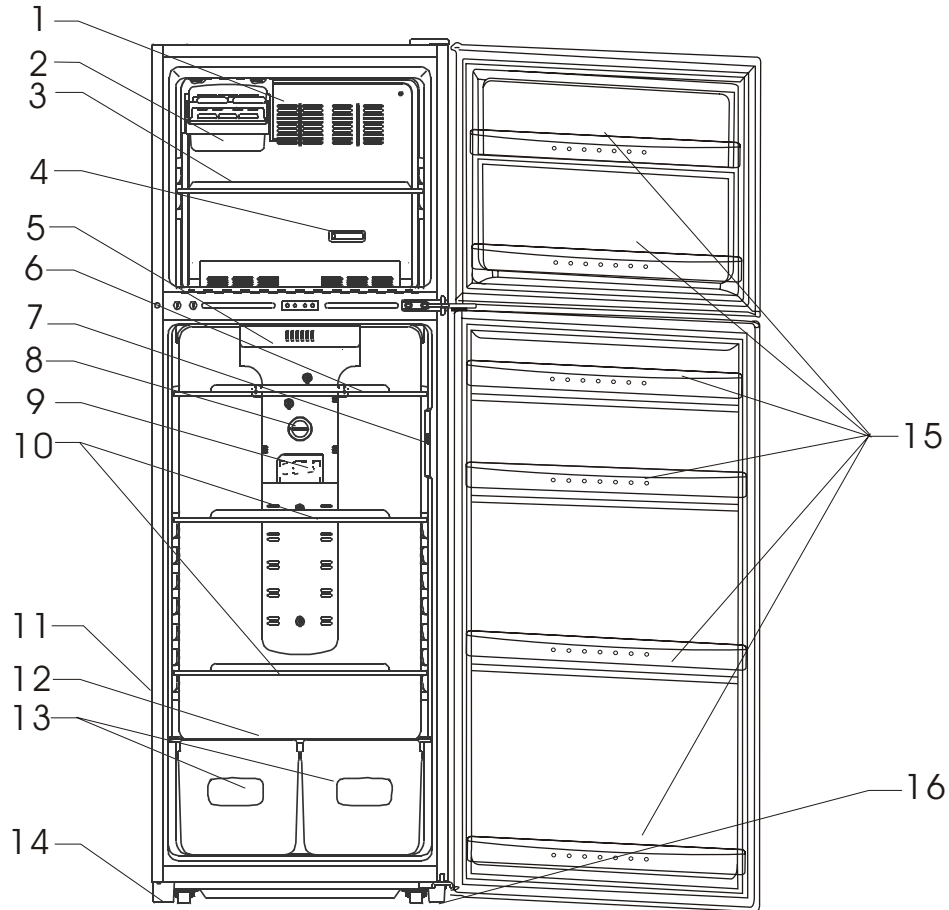
**IMPORTANT: The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.**

**IMPORTANT: before you install your refrigerator PLEASE CHECK FOR ANY DAMAGE OR MARKS. If you find that the refrigerator is damaged or marked you must report this within 7 days if you wish to claim for the damaged marks under the manufactures warranty.**

**This does not affect your statutory rights.**

**Before switching on please remove all packaging materials and boxes then set the refrigerator in a position with the front tilted slightly higher - You can make adjustments via the levelling screws on the bottom Left and Right sides of the fridge once in position fit the front kickplate on and any other parts required to attach. Then plug in and switch on. Please do not place food in the fridge for up to 5 hours allowing adequate time for the cooling process.**

# 1、 PARTS IDENTIFICATION



1.WIND COVER	10. REFRIGERATOR SHELF B
2.ICE TRAY	11. SIDE PLATE
3.FREEZER SHELF	12. CRISPER COVER
4.FREEZER TEMPERATURE REGULATOR	13. CRISPER
5.CONTROLLER	14. ADJUSTABLE FOOT
6.REFRIGERATOR SHELF A	15. DOOR SHELF
7.DOOR LIGHT SWITCH	16. FRONT FOOT
8.TEMPERATURE REGULATOR KNOB	
9.LAMP COVER	

Note: Due to unceasing modification of our products your refrigerator may be slightly different from this Instruction Manual, but its functions and using methods remain the same.

## Refrigerator Chamber

The refrigerator compartment is used for storing unfrozen food. Each section of the refrigerator chamber vary in temperature to suit different kinds of foods stored. Check the following diagram:

Area 1: is suitable for storing small bottle and eggs, etc.

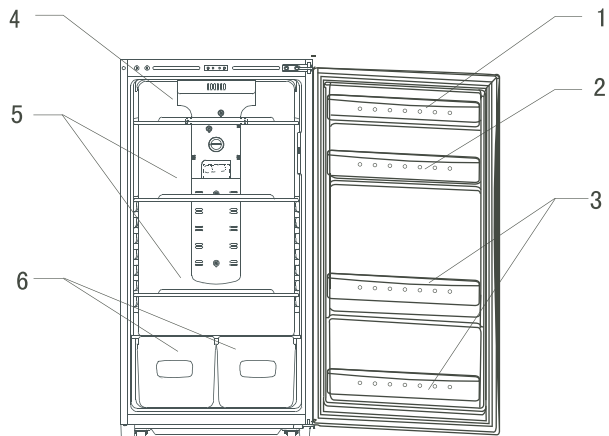
Area 2: is suitable for storing butter and cheese, etc.

Area 3: is suitable for storing bottle liquid and canned food, etc.

Area 4: is suitable for storing cake, cooked-food and milk products, etc.

Area 5: is suitable for storing sweetmeats and canned food, etc.

Area 6: is suitable for storing fruits, vegetable and salad, etc.



### Refrigerator chamber shelves

There are three adjustable shelves in the refrigerator chamber, which can be arranged to suit your needs, and accessible for cleaning purposes.

### Vegetable crisper

Suitable for storage of fruits and vegetable.

### Cover of crisper

This cover is used as a base and helps control the temperature of the vegetable drawer keeping your fruits and vegetables moist.

### Door shelf

Suitable for storing food, eggs or beverage items along the door lining of the refrigerator - Please avoid placing heavy items in the door racks.

### Temperature regulator in Refrigerator Chamber

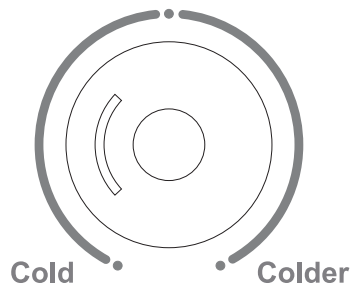
Refrigerator not cold enough or too cold? Set the temperature to suit. Set the controller according to the ambient temperature in different seasons.

For example:

In winter set at just below midway;

In summer in between midway and Colder;

In autumn set to Midway;



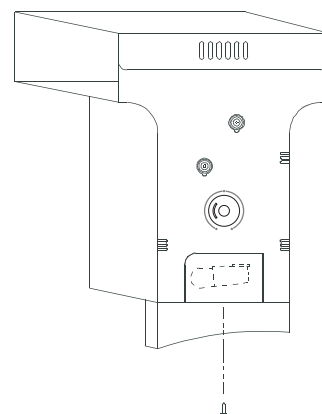
Notice:

Do not place food on or close to the air outlet, and leave enough space for airflow.

### Changing The Light Bulb

Before removing the light bulb, disconnect the electricity lead into the refrigerator at the main power supply. Failure to do so could result in electrical shock or personal injury.

- Use the cross screw driver to take the screw out.
- Remove the light cover by pushing up gently.
- Unscrew the bulb.
- Replace with a 15 watt-refrigerator bulb that is of the same shape and size.
- Replace the light bulb cover.



## Freezer Chamber

It is used for storing frozen foods.

### Notes

Do not store glass or canned liquid foods in the freezer compartment due to expansion which may cause the glass to shatter.

### Temperature regulator in Freezer Chamber

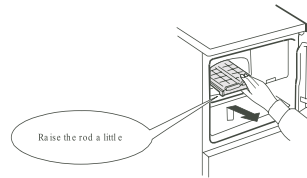
The temperature regulator allows you to regulate the temperature inside the Freezer.

- If the freezer is heavily stacked or is fully loaded, it is recommended to set the regulator to the "Colder" position. Please do not overstack the freezer as the performance will be affected.
- If the freezer is normally stacked set the temperature regulator in between Cold and Colder.
- If the freezer has little food stacked set the temperature regulator in between centre and Cold.

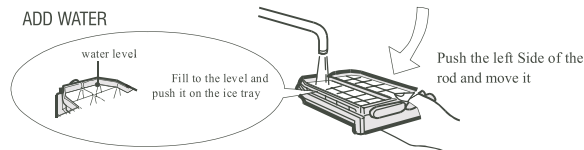


### Ice cube making

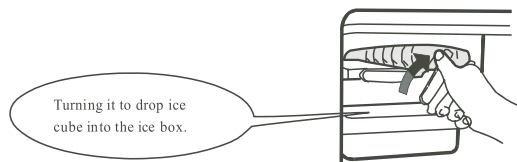
1 Take the tray out.



2 Add water



3 When ice is formed, twist the rod according to the direction of the arrow.

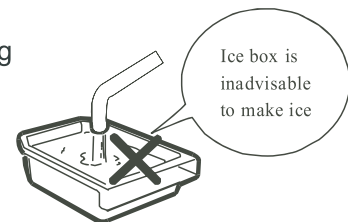


### NOTICE:

(1) It takes approx 2 hours to ice once unit has reached cooling temperature the icemaking process may take longer depending on the load of food in the freezer and frequent open and closing of the door.

(2) Do not use the ice container to make ice- it will crack

(3) We recommend that you use containers intended for ice making only.



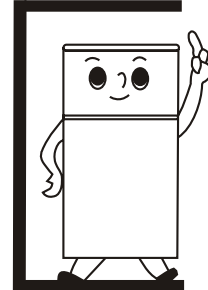
### CAUTION

- Please do not hold the ice tray directly to avoid the ice tray sticking and hurting your hands.

## 2. CORRECT POSITIONING

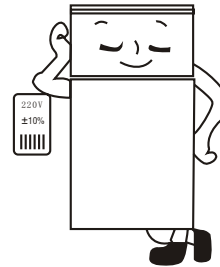
### Ventilation

Sufficient ventilation is required to ensure your refrigerator operates at optimum high efficiency and with lowest possible power consumption, therefore you are required to place your appliance in a position with adequate clearance. We recommend you place your refrigerator at 100mm away from the wall to the back of your appliance, 200mm from the side clearance and 300mm from the top of your appliance. A clearance space of 160 degrees is required for the appliance door.



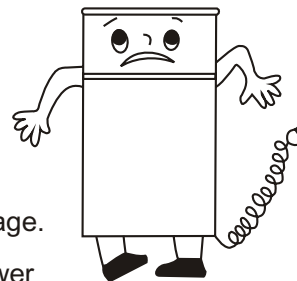
### Power Supply

This appliance operates via a single phase power supply and must be plugged into its own dedicated 220-240 Volts, 50Hz, AC electric outlet. Ensure that the electric outlet is properly earthed to ground, if unsure please consult a qualified electrician.



### Power Supply Cord

Keep the cord away from the compressor. The surface heat from this area may cause the cord to melt and provoke electricity leakage. Do not use an extension cord or adaptor plug. To remove the power cord always grip the plug firmly and pull straight out of the receptacle to prevent damaging the cord. Keep the plug and cord accessible.



### Protection from Moisture

Avoid placing the refrigerator in a place where heavy moisture or high humidity is present, keep the appliance in a dry place away from frosty or unprotected areas like for example a verandah or garage. Do not spray directly or submerge the appliance in water.



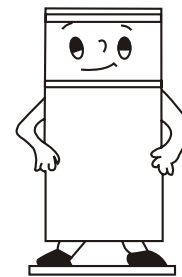
## Protection from Heat

The refrigerator should be kept far away from any heat source or direct sunlight including stoves, fires or heaters.



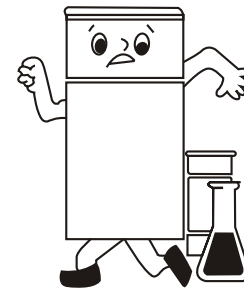
## Placing

The refrigerator should be placed on a solid flat floor. Minor level adjustments can be made by turning the leveling feet to suit. The front of the appliance should be set slightly higher than to the rear so the door can tilt back. If appliance rocks on one corner to the opposite rear corner it means the floor is uneven, packing is required please use thin pieces of solid material such as thin board, vinyl floor tiles or laminate and pack under the ridge to the rear of the appliance.



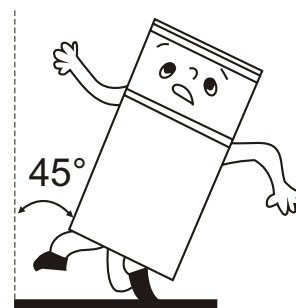
## Important Safety Instructions

It is important that you do not store any volatile or combustible materials in any freezer or refrigerator such as gas, petrol, alcohol, lacquer or any pressurized aerosol containers that indicates a flammable substance or flammable symbol. If you do so, you may cause an explosion.

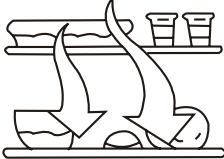





## Relocating

When placed or moved, the refrigerator can not be set horizontally or declined to more than 45° or never upside down.



### 3. HOW TO PLACE FOOD

<p>Do not crowd the refrigerator with too much food to avoid blocking the airflow causing more energy consumption.</p>	
	<p>Please use sealed container's and plastic preservative bag's to prevent food from being dried out or mixing tastes or mixed taste with different kinds of food.</p>
<p>Please clean food, bottles and packed articles before storage. Dry items that contain moisture.</p>	
	<p>Hot food should be cooled down to room temperature before storage, otherwise, they would affect their preservation and increase energy consumption.</p>
<p>Avoid placing the food on the temperature sensor and the inner back wall of the refrigerator.</p>	
<p>The following items do not need to be stored in the refrigerator radish, bananas, pumpkins, onions &amp; canned food.</p>	



#### Notes

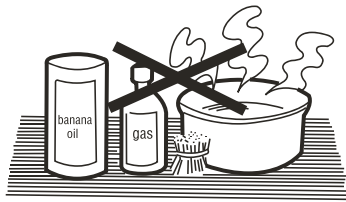
- Do not store medical, inflammable and explosive articles in the refrigerator.
- It is highly not recommended to switch the refrigerator off for a long period of time in normal conditions. If you do, please clean the refrigerator, and leave the doors open. If you must switch off, please operate the refrigerates on several occasions during this period.



## 4. CARE AND MAINTENANCE

### Notes

- 1.) When performing maintenance, make absolutely sure that the power plug is first disconnected from the power outlet.
- 2.) The refrigerator should be cleaned and maintained once a month.
- 3.) To prevent damage to plastic parts and lacquer coating do not clean your appliance with hot water diluent, petrol, alcohol, kerosene, washing powder, cleanser, alkalinous detergent, acid, chemical cloth, etc.
- 4.) Do not directly spray with water as this may cause rust or weaken the insulation.



### Cleaning Method

- 1.) Wipe the inner and outer surface and accessories with a soft wet cloth.
- 2.) Then wipe with a dry soft cloth.
- 3.) If still dirty wash them with warm water and a neutral detergent then dry thoroughly with a dry clean cloth.
- 4.) Polishing your refrigerator surface is recommended. Use a small amount of glass wax similar to car polishing using a suitable cloth - do not use wax on plastic parts.



### Maintenance of Plastic Parts

If the plastic parts in your refrigerator remain contaminated for a long period of time or the drain pan which gets dirty quite easily is not cleaned regularly, bad odors will be produced. Make sure you get into the habit of cleaning these parts regularly. If not it will assist the aging and possible cracking of these parts.

### In Case of Power Failure

- 1.) Do not place food in refrigerator and limit or avoid opening the doors.
- 2.) Please place ice cubes at the highest point of the freezer compartment;
- 3.) As the temperature in freezer compartment may rise, please eat food as soon as possible to avoid them turning bad.

### Notes

After cleaning the refrigerator, please check the following points:

- 1.) Is the power cord or plug broken ?
- 2.) Is the plug set properly?
- 3.) Is there a block on the drainage outlet?

## 5. TROUBLESHOOTING

Before contacting our service provider, please check the followings:

1.) When the refrigerator does not work

Check if there is a power failure.  
Check if the power plug is plugged into the power outlet.  
Check that the fuse has not blown.

2.) When the refrigerator is cooling excessively

The temperature control dial may be set too high.  
If you place food containing a lot of moisture directly under the cool air outlets, they will freeze easily. This does not indicate a malfunction.

3.) When the refrigerator is not cooling sufficiently

The food may be packed too tightly together which will block the flow of cool air.  
You may have put something hot or a lot of food into the refrigerator .  
The door may not have been closed properly.  
The door gaskets may be damaged.  
The refrigerator may not be ventilated.  
There may be insufficient clearance between the refrigerator and the surfaces Immediately both sides and above.  
The temperature control dial may not be set properly.

4.) When the refrigerator's cabinet front heats up.

In order to safeguard against condensation, there is an anti-condensation, pipe which heats up the cabinet front when running actuated. A warm cabinet front does not indicate a malfunction.

5.) When condensation form's on the outside of the refrigerator

Condensation may form on the outside when the humidity is high such as during a wet season. This is the same result as the condensation formed when chilled water is poured into a glass. It does not indicate a failure, wipe dry with a dry cloth.

6.) When you hear a sound like water flowing.

A sound like water flowing is the refrigerant flowing. It does not indicate a malfunction.

7.) When the cabinet's side panel heats up

The side panel of the cabinet will heat up when the door is opened or closed frequently, when starting the unit and when the unit operates in summer with high ambient outside temperature, In such case, do not touch the panel, it results from the dissipation of the heat from inside the cabinet, and it does not mean that something is wrong with the refrigerator.

### Notes

- 1.) Do not attempt to disassemble any parts fixed by screws.
- 2.) Do not test any electrical parts in operation condition.
- 3.) These tasks are to be performed by a qualified appointed repair agent only.

## 6. REVERSIBLE DOOR INSTRUCTION

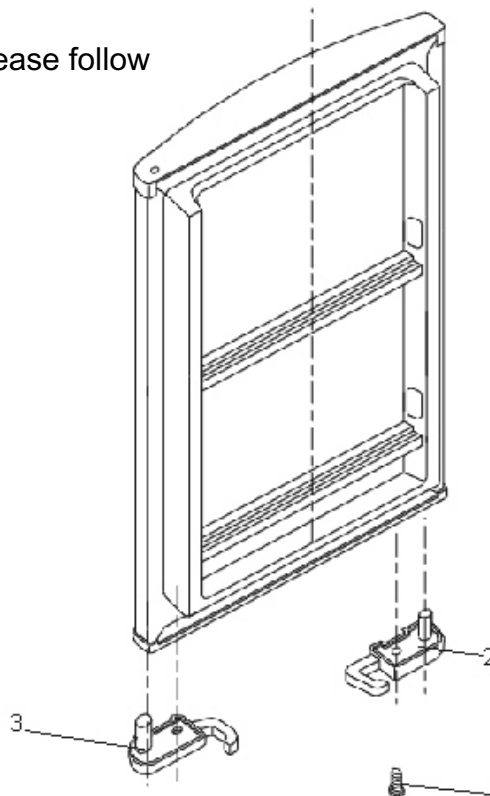
The fridge has been built with the door hinges on the right. If you wish to change the opening direction, follow the instruction below.

Notes:

- 1.) Unplug the fridge from its electrical outlet.
- 2.) Empty everything in the fridge, including shelves, food, etc.
- 3.) All parts removed must be saved to reinstall the door.
- 4.) Before you start, lay the refrigerator on its back at 45° in order to gain access to the base, you should rest it on soft foam packaging or similar material to avoid damaging the cooling pipe at the rear of the refrigerator.

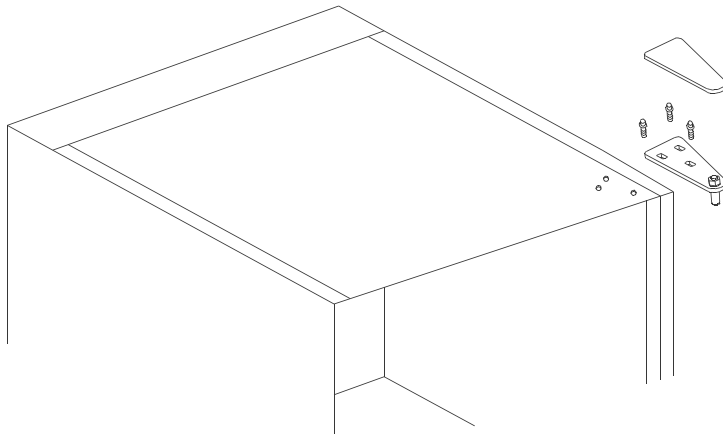
When you reversal refrigerator door, please follow the instruction below as the first steps:

- 1.) Remove the screw (1) that hold the door stopper (right side), then remove the door stopper (2).
- 2.) Insert the left door stopper (3) (left side), then tighten the screw (1)

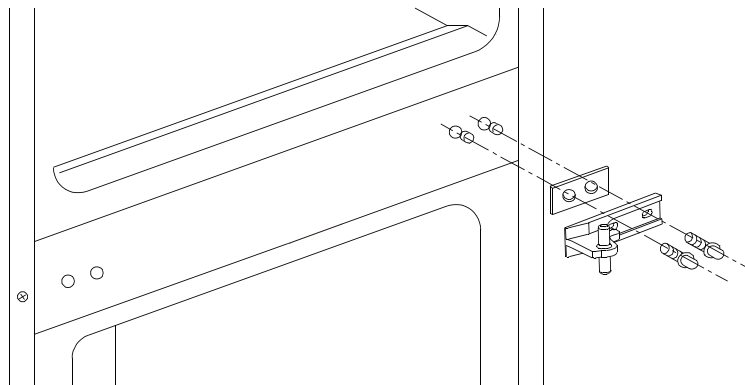


## 6. REVERSIBLE DOOR INSTRUCTION

1.) First, remove the 3 left hinge cover. Then remove the right upper hinge cover, and the three bolts, then remove the upper hinge that hold the door in place. Lift the upper door and place it on a padded surface to prevent it from scratching.

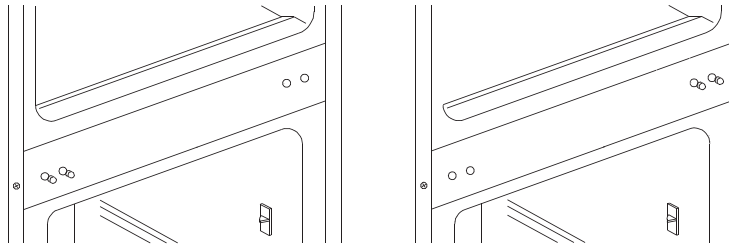


2.) Remove the two flange screw, then remove the middle hinge that hold the lower door in place. Lift the lower door and place it on a padded surface to prevent it from scratching.

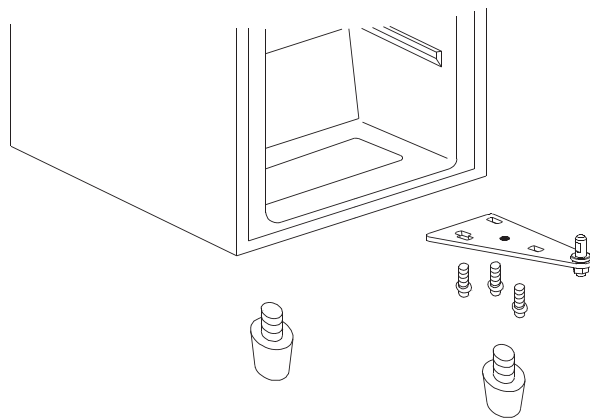


## 6. REVERSIBLE DOOR INSTRUCTION

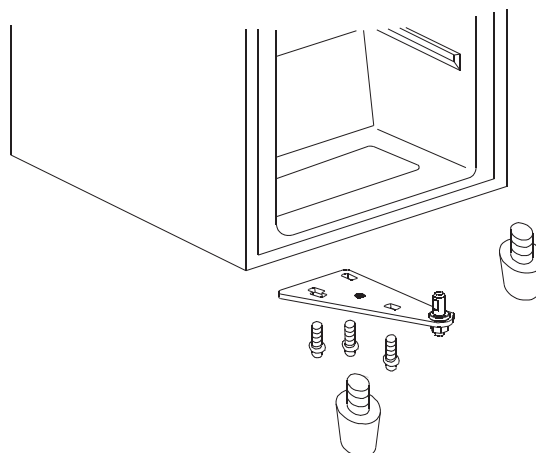
3.) Remove the hinge hole cover from the right holes as illustrated and transfer them to the uncover hole at The left side.



4.) Remove both adjustable feet and remove the bottom hinge bracket by unscrewing the bolts.

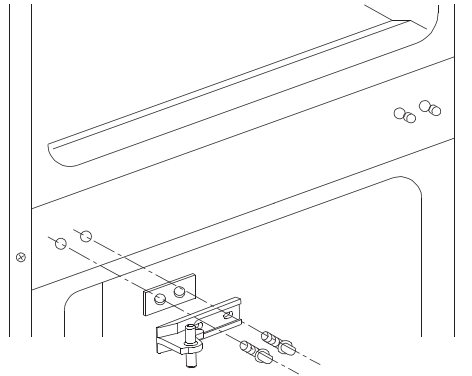


5.) Replace both adjustable feet. Transfer the lower door to the proper position. Secure the door level, Make the bottom hinge pin into the lower hole of the door, then tighten the bolts.

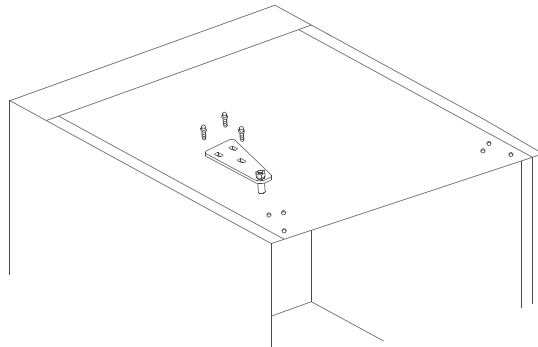


## 6. REVERSIBLE DOOR INSTRUCTION

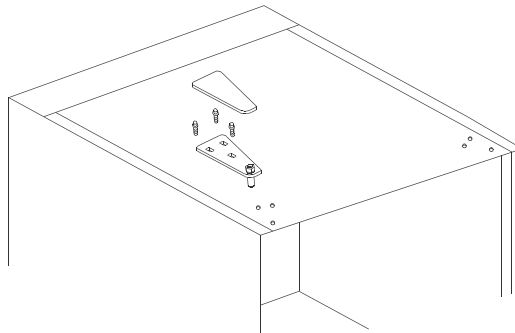
6.) Reverse the middle hinge direction by 180 degrees, then transfer it to the left proper position. Make the middle hinge pin in the upper hole of the lower door, then tighten the bolts. Transfer the upper door to the proper position. Secure the door's level; Make the middle hinge pin into the lower hole of the upper door.



7.) Transfer the top hinge to the left property position. Make the top hinge pin into the upper hole of the upper door, then tighten the bolts, tighten the screws to secure the door



8.) Replace the top hinge cover.



## 7、Warnings!!!

- Keep ventilation openings, in the appliance enclosure or in the build-in-structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by manufacturer.
- If the supply cord is damaged, It must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- Be cautious not to cause fire when maintaining the refrigerator as the refrigerant and vesicant are flammable. Useless and old refrigerators should be recycled and disposed by professional companies.
- Do not discard useless and old refrigerators at will in order to avoid environment pollution. Thank you for your cooperation.
- Young children should be supervised to ensure that they do not play with the appliance.
- Do not damage the refrigerant circuit (applicable only for appliances with refrigeration circuits which are accessible to the user).
- This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely.



is fire warning sign. Caution: risk of fire.

# HISENSE WARRANTY

## TERMS AND CONDITIONS

1. HISENSE Australia will provide parts and labour to you the Customer as set out herein.
  2. Nothing in the warranty, limits any rights you may have under the trade practices act or any other Commonwealth or State Legislation. Such rights cannot be changed by the conditions in this warranty. Subject to the conditions below this appliance is warranted by Hisense and/or its Agents to be free from defects in materials and workmanship for a period of 36 months from the date of purchase (the "Warranty period")
  3. This warranty: -
    - a. covers products purchased as NEW, manufactured for use in Mainland Australia and Tasmania;
    - b. commences from the date of purchase as listed on the Customers invoice;
    - c. provides for the labour and replacement parts necessary to maintain your product in good operating condition as specified in this warranty however, if repair is needed because of product failure during normal usage, Hisense has the option to repair or replace the defective product or part of the product with a product or part of the product of like kind and quality and a replacement part may be new or reconditioned of like kind and quality and may cost less than the original product purchased and no charges or refunds will be made based on the replacement product cost difference;
    - d. applies only to the original purchaser and cannot be transferred;
    - e. is only applicable when your appliance is used in a domestic environment;
    - f. covers products for commercial purposes for a period of 90 Days from the date of purchase.
  4. Product Identification
    - a. Hisense reserves the right to reject claims for any services or work where the Customer requesting such work or services from Hisense and/or its agents cannot produce for verification the serial number and the proof of purchase as per original purchase invoice.
    - b. The warranty will be voided if any Serial Number sticker provided to be placed on the equipment is damaged, modified or removed.
    - c. In the event that a request for repair is made against a warranty where the Serial Number sticker is not attached to the product or the customer cannot produce for verification the original invoice, the repairer will not affect any repairs on the product and the Customer will be charged a service call-out fee.
  5. What is covered by this warranty
    - a. The equipment is covered for faulty workmanship on parts that have failed under normal use which are contained within the product.
    - b. Hisense and/or its Agents will decide if there are any defects in the material and/or workmanship
    - c. This warranty is only applicable for repairs on declared equipment carried out within Mainland Australia and Tasmania
  6. What is not Covered by this warranty (excluded):-
    - a. any damage or failure:
      - i. of equipment due to the product being inadequately serviced to manufacturer's recommendations;
      - ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of any part of the product including its parts; or
      - iii. resulting from excessive use "fair wear and tear";
      - iv. resulting from poor installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to Incompatibility of connected equipment;
      - v. to the product caused by overheating as a result of siting or positioning of the equipment, where there is not provision for adequate ventilation or a dust free environment;
    - vi. caused if your appliance has been dismantled, repaired or serviced by any person other than someone authorised by Hisense;
    - vii. to a product or components, caused by power surges or spikes, including and not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
    - viii. due to a dropped product; collision with another object, use of which is not designed, negligence, accident or deliberate misuse, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events;
  - b. costs of attendance and testing where no mechanical or electrical failure is identified;
  - c. initial setup and installation of the product;
  - d. Normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
  - e. products with removed or altered serial numbers;
  - f. consumables such as but not limited to bulbs/globes, batteries, remote controls;
  - g. removal and reinstallation of an internal component not performed by a factory authorised service centre;
  - h. cosmetic or structural items;
  - i. Any failures due to the interference from or to other products and/or sources;
7. The Warranty Ceases if: -
  - a. The product ceases to carry the original manufacturer's serial number or is sold at an auction;
  - b. The product is rented;
  - c. Damage to the product has occurred as listed in point 6b.
8. Neither Hisense nor its representatives provide loan equipment under the terms of this warranty.
9. Any unauthorised access to the internal hardware of the product will void this warranty.
10. Replacement items are "Like for like" and is not "new for old" and does not indicate in any way that a faulty product will be replaced with a new part or unit.
11. If your product is 130 litres capacity or under, and/or if you reside outside of the service coverage area of your nearest authorised service agent, this warranty does not cover the costs of transportation or travel expenses to and from your home.
12. Hisense accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the appliance to an authorised service centre, you must ensure that it is securely packed and insured.
13. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the availability of repairers and parts.
14. Any repair performed on a product under the warranty where no fault can be found, or the item is deemed by Hisense, or an authorised Hisense agent, to be not faulty under this warranty, or the repair or fault is not covered under the warranty, a No Fault Found fee is payable by the warranty holder of a minimum of \$125 inc GST.
15. Any repairs or services required that are outside of the terms and conditions of the warranty can be carried out at the request of the customer or due to site attendance were fault is not covered under warranty as the product not been installed or setup correctly; a credit card may be required prior to the commencement of such services.





# WARRANTY CLAIMS PROCEDURE

Please retain this portion for your records

## 36 MONTHS RETURN TO SERVICE CENTRE WARRANTY

- For items with a 130 litre capacity or less -

Upon calling the Hisense Australia Warranty Centre, you will be issued a **JOB NUMBER**, along with the details of your nearest Hisense Authorised Service Centre to return your item for warranty repair.

## 36 MONTHS IN HOME REPAIR WARRANTY

Hisense Australia will provide its nearest service centre for repairs under warranty. You will need to ensure that you have already called Hisense Warranty Centre and received a **JOB NUMBER**.

**Before making a claim, please make sure that you understand the terms and conditions of the warranty**

- Check and ensure the installation of all power cables to the power point are secure and power is turned on, all cables leads and connectors are connected properly and that all switches are turned on and functioning
- Check that there is power at the power point by using a small appliance
- Check that all settings are set according to the instruction manual
- Please keep this certificate in a safe place together with your product receipt. Should you need to make a claim, the responsibility of proof of ownership of the equipment is on you. If a claim is made that is found not to be covered under this warranty, or no faulty hardware components are found, you will be charged at Hisense or Hisense Authorised Service Center's standard service charge plus an administration fee.

## PLEASE REFER TO THE TROUBLESHOOTING GUIDE AT THE END OF THIS MANUAL

### Service Procedure

Please have your **original invoice, model, and serial number** ready. To receive service, you are required to:

- Call **1800 447 367**. Service claims may be made between **9:00am and 5:00pm AEST** week-days excluding public holidays where a call representative will log your claim for processing.
- You will be provided a **JOB NUMBER**
- Normally under 2 hours of logging and receiving your proof of purchase for your claim, an Authorised Service Agent will contact you to proceed with your claim.

## WARRANTY REGISTRATION

In order to register your warranty, please fill out and return with a copy of your invoice to:

**Hisense Warranty Registration  
PO BOX 2268 Seaford Victoria 3198 Australia**

Congratulations on your purchase, This Document sets out terms and conditions of your product warranty. Please Keep it with your proof of purchase information in a safe place for future reference should you require service to your product.

The Undersigned hereby acknowledges receipt of the Hisense warranty service provided. I have read and understand the conditions and terms of the warranty in its entirety.

NAME OF PURCHASER \_\_\_\_\_

SERIAL NUMBER \_\_\_\_\_

ADDRESS \_\_\_\_\_

STORE PURCHASED FROM \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ POSTCODE \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ POSTCODE \_\_\_\_\_

PHONE (\_\_\_\_) \_\_\_\_\_

INVOICE NO. \_\_\_\_\_

MOBILE (\_\_\_\_) \_\_\_\_\_

MODEL NO. \_\_\_\_\_

FAX (\_\_\_\_) \_\_\_\_\_

DATE OF PURCHASE \_\_\_\_/\_\_\_\_/\_\_\_\_

SIGNATURE \_\_\_\_\_



**Hisense**