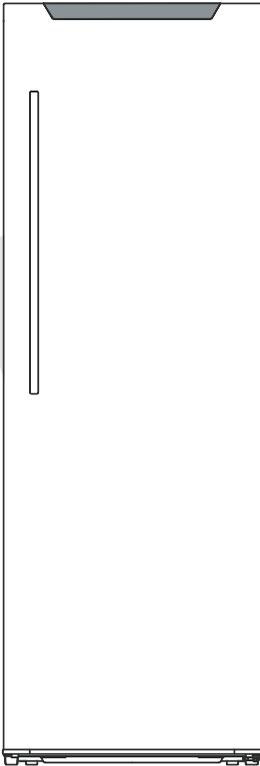


# Hisense

## USER'S OPERATION MANUAL



**MODEL:HR6AF351B(S)**

Before operating the unit, please read this manual thoroughly,  
and retain for future reference.

**IMPORTANT: The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.**

**IMPORTANT: before you install your refrigerator PLEASE CHECK FOR ANY DAMAGE OR MARKS. If you find that the refrigerator is damaged or marked you must report this within 7 days if you wish to claim for the damaged marks under the manufactures warranty.**

This does not affect your statutory rights.

Before switching on please remove all packaging materials and boxes then set the refrigerator in a position with the front tilted slightly higher - You can make adjustments via the levelling screws on the bottom Left and Right sides of the fridge once in position fit on any other parts or accessories required to attach. Then plug in and switch on. Please do not place food in the fridge for up to 5 hours allowing adequate time for the cooling process.

# Operating Instructions

## Dear customer,

To enable you to use your new **FRIDGE** effectively and safely, please read this instruction book carefully before you use the appliance, which contains important information for installation, safe use and maintenance of this appliance. Please keep the book for future reference and remember to pass it on to the new owner. The following symbols will be found in the book to guide you through the instructions:

Guide to use the instruction book			
	Warnings		Operating instructions
	Tips and notes		

**Warnings** are stressed with a warning triangle or with signal words (Warning!, Important!), which are provided in the interest of your safety. Ensure that you understand them all before installing and using this appliance.

**Tips and notes** will inform you with necessary knowledge of how to use the appliance economically and environmentally.

**Operating instructions** presented in the section of “Trouble shooting” contain instructions for correction of possible malfunctions by users.

## INDEX

Important safety instructions	4
Installation Instructions	7
Description of the Appliance	8
Using Your Appliance	9
Thermostat Control	10
Hints and Tips	11
Trouble Shooting	13
Correct Positioning	14
Disposal of the appliance	16

# Important Safety Instructions

These warnings are provided in the interest of your safety. Ensure that you understand them all before installing or using this appliance. Your safety is of paramount importance. If you are still unsure about the meaning of these warnings, contact the supplier for assistance.

## Intended use

The refrigerator is designed for domestic use only, in detail for storage of edible foods at low temperature. If the refrigerator is used for other purposes such as commercial applications or used incorrectly, the manufacturer accepts no liability for any damage that may occur. Alterations or changes to the refrigerator are not permitted for reasons of safety.

## Prior to initial start-up

Check the appliance for transport damage. Under no circumstances should a damaged appliance be plugged in. In the event of serious damage, contact your supplier.

## Refrigerant

The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged.

### The refrigerant (R600a) is flammable.



**Caution: risk of fire**

If the refrigerant circuit should become damaged:

- Avoid open flames and sources of ignition.
- Thoroughly ventilate the room in which the appliance is situated.



**Tips : If any food scraps or oily substances are on the liner walls, Please clean it immediately to avoid any damage.**



Other warnings include:

- **WARNING**—Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- **WARNING**—Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **WARNING**—Do not damage the refrigerant circuit.
- **WARNING**—Do not use electrical appliances inside the food storage compartments of the recommended by the manufacturer.

- **WARNING**—This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- **WARNING**—When disposing of the appliance do so only at an authorized waste disposal centre. Do not expose to flame.
- **WARNING**—if the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent in order to avoid a hazard.
- **WARNING** —Please keep the appliance away from substance, which can cause ignition.
- **WARNING** —Before obtaining access to terminals, all supply circuits must be disconnected.
- **WARNING**— Please remove all the doors before you dispose your refrigerator.
- **WARNING**—The fridge is only applied with power supply of single phase alternating current of 220~240V/50Hz. If fluctuation of voltage in the district of user is so large that the voltage exceeds the above scope, for safety sake, be sure to apply A.C. Automatic voltage regulator of more than 350W to the fridge. The fridge must employ a special power socket instead of common one with other electric appliances. Its plug must match the socket with ground wire.
- **WARNING!---** Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- **WARNING!---** This appliance is intended to be used in household and similar applications such as
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses and by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - catering and similar non-retail applications
- **WARNING!---**Keep burning candles,lamps and other items with naked flames away from the appliance so that do not set the appliance on fire.

## Safety of children

Packaging (e.g. wraps, polystyrene) can be dangerous for children. There is a risk of suffocation! Keep packaging materials away from children!

Remember to dispose the old appliance that is unusable. Pull out the mains plug, cut off the mains cable, break or remove spring or bolt catches if fixed. And ensure that children cannot lock themselves in the appliance when playing (there is risk of suffocation) or involve themselves in other dangers, for children cannot recognize the hazard present in household appliances themselves. Therefore, it is very important for parents to have adequate supervision in case children play with the appliance!

## **Daily operation**

Containers with flammable gases or liquids can leak at low temperatures. There is a risk of explosion! Do not store any container with flammable materials such as spray cans in the refrigerator. Do not operate any electrical appliance in the refrigerator (e.g. electric ice cream makers, mixers etc.)

Before cleaning the appliance, always switch off the appliance and unplug it, or put the house fuse or switch off on the circuit breaker.

## **In case of malfunction**

If a malfunction occurs, please look first in the "Trouble Shooting" section for help. If the information given there does not help, ask your supplier for help. Under no circumstances should you attempt to repair the appliance yourself, as repairs carried out by inexperienced persons may cause injuries or serious malfunctions.

## **Interior accessories**

### **Storage shelves/wire tray**

Various glass or plastic storage shelves or wire trays are included with your appliance different models have different combinations .

You should always slide one of the full size glass storage shelves into the lowest set of guides, above the fruit and vegetable containers, and keep it in this position.

The height of the storage shelves can be adjusted:

To do this, pull the storage shelf forward until it can be swiveled upwards or downwards and removed.

Please do the same in reverse to insert the shelf at a different height.

**IMPORTANT!** – in order to make the most of the volume of the fresh food storage compartment , the user can removed one or more shelves, drawers, out of the appliance, according to your daily use.

### **Defrosting in fresh food storage compartment**

It is automatically controlled by switching the temperature regulator on or off so that there is no need of operation of defrosting. Water from defrosting will be drained into an drip tray through a drain pipe at the back of the fridge automatically.

Warning!

Switching off the appliance.

## **Accessories**

Please check that the following accessories have been included with your unit.

1. Egg tray
2. 3mm allen key
3. Instruction book

## **Installation Instructions**

### **Installation Requirements**

The appliance should be placed in a dry and well-ventilated room. As the performance and energy consumption of the refrigerator can be affected by the ambient temperature, the following instructions should be ensured:

- Do not expose the appliance to direct sunlight,
- Do not install the appliance close to radiators, cookers or other sources of heat,
- This application perform well in 10~43°C .

Your appliance will be heavy when loaded with foods and must therefore be placed on a strong firm floor and ensure the power socket is accessible.

### **Ventilation Requirements**

IMPORTANT!

Ensure that the air can circulate freely around the cabinet. There should be 100mm between the top of the appliance and any overhanging furniture, and a gap of 100mm on either side of the appliance. It is advisable for there to be 75mm separating the back of the fridge to the wall, and a clear space upfront to allow the doors to open 160°.

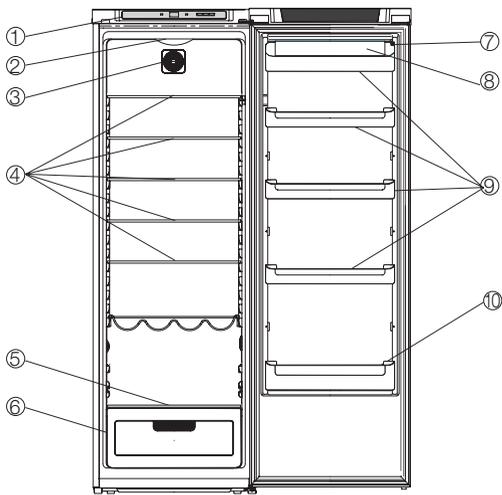
Ensure that the appliance does not stand on the electrical supply cable. Parts that heat up should not be exposed. Whenever possible the back of the appliance should be close to a wall but remember to leave the suitable distance required for ventilation.

### **Leveling**

The appliance should be level in order to eliminate rocking. To make the appliance level, it should be upright and both adjusters should be firmly contacted with the floor. You can also adjust the level by screwing out the appropriate level adjuster at the front (use your fingers or a suitable spanner), but much care should be taken when moving this appliance as it may be heavy.

## Description of the Appliance

### View of the appliance



1. Control panel 2. Lamp (inside) 3. Air outlet 4. Shelf 5. Crisper cover 6. Crisper drawer  
7. Egg rack (inside) 8. Door rack cover 9. Door rack 10. Door lower rack

### Note:

Due to the updated modifications of our products, your refrigerator may differ slightly from this Instruction Manual, but the functions and using methods remain the same.

### Refrigerator Chamber

The refrigerator compartment is for storing food that does not need to be frozen. Temperatures in the refrigerator compartment differ in each section, to accommodate different types of food, as shown in the diagram below:

- ④ Suitable for storing cake, cooked-foods, sweetmeats, canned foods, meat, dairy products, etc.
- ⑥ Suitable for storing fruits, vegetables, salads, etc.
- ⑦ Suitable for storing eggs.
- ⑨ Suitable for storing small bottles, etc.
- ⑩ Suitable for storing butter, cheese, etc.

## Shelf of refrigerator chamber

There are five adjustable shelves in the refrigerator chamber, which can be removed for cleaning.

## Crisper cover

This is for controlling the temperature in the crisper drawer to prevent vegetables losing moisture.

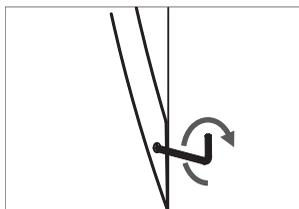
## Using Your Appliance

### Before use

Remove all securing tapes. Wash the inside of the appliance with lukewarm water added with a little bicarbonate of soda (5ml to 0.5 liter of water). Do not use soap or detergent as the smell may linger. After cleaning, dry the appliance thoroughly.

### Fixing the handle

Please check that the handle is firmly attached to the door of the refrigerator before use. Readjust the screws in the handle, if necessary, using the Allen key provided with the accessories. Insert the long end of the Allen key in the head of the screw and adjust tightly as shown in the figure below. Do not insert the short end of the Allen key in the screw as this may result in excessive force damaging its head.



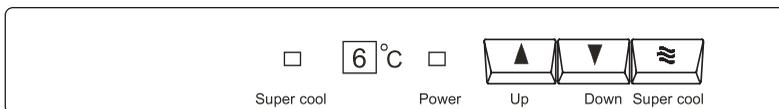
## To start the appliance

### Operating instructions

1. Allow the appliance to stand for 2 hours after installation.
2. Plug in the appliance and turn on the power.
3. Turn the thermostat control to the required setting. A midway setting is usually suitable for normal operation.
4. Leave the appliance switched on for approximately 4 hours to reach the correct temperature before placing food inside.

## Thermostat Control

The thermostat control panel controls the temperature inside the refrigerator compartment or REFRIGERATOR compartment, and is located on the top cover plate.



### INDICATOR LIGHT OF POWER

When the refrigerator gets connection to power, it starts to work and the indicator light of power is on. When the refrigerator loses connection to power, the indicator light is off.

### THERMOSTAT OF THE REFRIGERATOR

If you press the ▲ or ▼ button, you can select the temperature ranging from +2°C to +8°C. If you press and hold the ▲ or ▼ button for longer than 1 second, the temperature will increase or decrease rapidly. When you adjust temperature, the temperature display will flash. If you don't touch any button for about 5 seconds, the selected temperature will be set up and flash stops. Then the temperature display shows the selected temperature .

### SUPER COOL

By simply pressing the super cool button, the refrigerator will operate in the super cool mode. The indicator light of super cool will be on. In super cool mode, the temperature inside the refrigerator will drop rapidly until the temperature reaches your setting. Then the refrigerator will automatically quit the super cool mode. The indicator light of super cool will be off. Before that you can also manually quit the super cool mode by pressing the super cool button again.

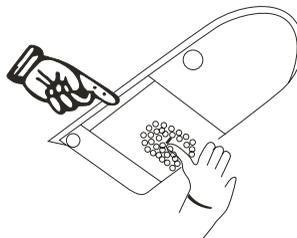
### ALARM

If the door is left open for 2 minutes, the alarm will sound to remind you closing the door. If the door is still open, the alarm will sound 3 times per 30 seconds and last for 10 minutes. Then the alarm will automatically stop.

## Changing The Light Bulb

Before changing the light bulb, either the refrigerator or disconnect the electricity leading into the refrigerator at the main power supply. Failure to do so could result in electrical shock or personal injury.

- a) Remove the light cover out by one hand while pressing the middle of the light cover by force with the other hand.
- b) Replace with a **10 watt (or less than 10 watt)** light bulb that is of the same shape and size.
- c) Replace the light bulb cover.



### **Warning!**

If the LED light bulb is damaged, **DO NOT CHANGE IT BY THE USER!**

Changing the light bulb carry out by inexperienced persons may cause injury or serious malfunctioning.it must be replaced by a qualified persons in order to avoid a hazard. Contact your local Service Force Center for help.

Before changing the light bulb, switch off the appliance and unplug it, or pull the fuse or the circuit breaker.light bulb data: 220-240 V,To switch off the appliance. Unplug the mains plug. Press the bulb in the center with finger.

## Hints and Tips

### **Food storage**

Avoid buying frozen food if you cannot store it.

Storage in original food containers is advisable. Place already frozen foods into the freezer as soon as possible, and be sure to:

- Not store too many items in the drawers.
- Allow air to circulate around each item.
- Not to store uncovered food.

Ensure the foods placed in the refrigerator are dated and labeled, and used them in date order, so you can consume them an its best.

## Energy saving advice

1. Do not place warm foods into the appliance. Allow warm foods to cool first. Do not install the appliance near cookers, radiators or other sources of warmth. High ambient temperatures cause longer, more frequent operation of the compressor
2. In order to make the cooling system work efficiently, please make sure the side plates and back plate of the product are with some distance from the wall. It is strongly recommended that its back is 75mm away from the wall, its sides at least have a space of 100mm separately and the height from over its top is not less than 100mm.
3. When the product works, please do not open the door too often or leave the door open any longer than necessary.
4. Do not set temperature any colder than necessary.
5. The direct cooling refrigerator needs to be defrosted when necessary. This will improve the cold transfer and reduce energy consumption.
6. The sketch map shows the right combination of the drawers, crisper and shelves which can lead to the more energy efficiency. If users adjust the combination, it would result in the energy consuming.
7. Store food logically. Do not exceed the storage period specified.

## In the event of a power failure

If there is a power failure while the appliance is in operation, do not open the door. If the temperature inside your **REFRIGERATOR** should rise, causing food to defrost, do not refreeze the food.

### The following guidelines will assist you:

- Ice cream :Once thawed should be discarded.
- Fruit and vegetables: If soft should be cooked as soon as possible.
- Bread and cakes: Can be refrozen without danger.
- Shellfish: Should be refrigerated and used up quickly.
- Cooked dishes: i.e. casseroles, should be refrigerated and used up.
- Large pieces of meat: Can be refrozen if there are ice crystals remaining within them.
- Small joints: Should be cooked and then refrozen as cooked dishes.
- Chicken: Should be cooked and refrozen as a fresh dish.

## Trouble Shooting

### Noises during Operation

The following noises are normal characteristics of the appliance when it works:

- Whenever the compressor switches on or off, a click can be heard.
- As soon as the compressor is in operation, you can hear it humming.
- When refrigerant flows into thin tubes, you can hear bubbling or splashing noises.
- Even after the compressor has been switched off, the noise of splashing can be heard for a short time.

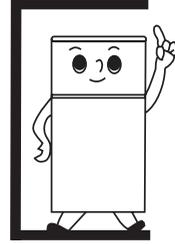
Repairs to the **FRIDGE** may only be conducted by qualified service engineers. Improper repairs can lead to significant hazards for users. If your appliance needs repairing, please contact your specialist dealer.

PROBLEM	SOLUTION
The FRIDGE does not operate	Check that it is properly plugged in, that the fuse has not blown or that the circuit-breaker has not tripped.
The FRIDGE is too warm	Check the thermostat and make sure that the door stays open as little as possible. Also check that the door closes properly.
The motor runs continuously	Make sure that the FRIDGE is well ventilated, leaving gaps as mentioned in the "Installation" chapter. Also check that your appliance is not exposed to a direct source of heat. You may also have placed too much food inside or the door may not close properly.

# Correct Positioning

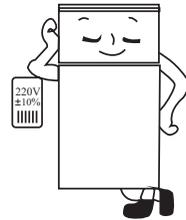
## Good ventilation

For the purpose of safety, reliance, low power consumption and durability to your fridge, a space should be left around the fridge. please keep 75mm of space between the back of the appliance and the wall.



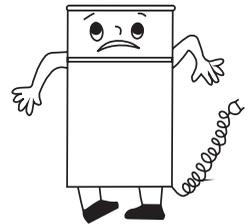
## Power supply

The freezer is only suitable to a single-phase alternating current of 220-240V, (50±1) Hz.



## Power Cord

The cord should be neither lengthened nor folded into a coil during operation. Moreover, it is imperative not to keep the power cord close to, or touching the compressor at the back of the fridge, as the surface temperature is quite warm while operating, and touching may melt the insulation and cause electrical leakage.



## Protection from Moisture

Avoid placing the fridge in a place where heavy moisture is present, to minimize the possibility of rusting any metal parts. It is imperative that the fridge not be directly sprayed with water, as it will cause poor insulation and current leakage may occur.



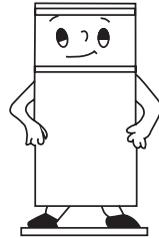
## Level Surface

The surface on which fridge is to be placed, must be flat and solid. It should not be laid on any soft material such as foam plastic, etc. if the fridge is not on level, adjust the casters.



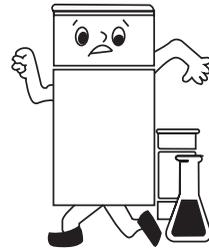
## Protection from Heat

The fridge should be far away from any heat source or direct sunshine.



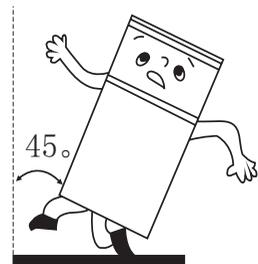
## Keep Away from Danger

It is not advisable for the fridge to be placed near any combustibles such as gas, petrol, alcohol, lacquer, banana oil, etc. The above-mentioned objects can not be stored in the fridge.



## Moving

When moving the fridge, do not lie it horizontally or lower it at an angle less than 45°.



# Disposal of the appliance

It is prohibited to dispose of this appliance in domestic household waste.

For disposal there are several possibilities:

- a) The municipality has established collection systems ,where electronic waste can be disposed of at least free of charge to the user.
- b) The manufacturer will take back the old appliance for disposal at least free of charge to the user.
- c) As old products contain valuable resources ,they can be sold to scrap metal dealers.

Wild disposal of waste in forests and landscapes endangers your health when hazardous substances leak into the ground-water and fin their way into the food chain .

	Correct Disposal of this product
	This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

# **HISENSE WARRANTY**

## **TERMS AND CONDITIONS**

1. HISENSE Australia will provide parts and labour to you the Customer as set out herein.
  2. Nothing in the warranty, limits any rights you may have under the trade practices act or any other Commonwealth or State Legislation. Such rights cannot be changed by the conditions in this warranty. Subject to the conditions below this appliance is warranted by Hisense and/or its Agents to be free from defects in materials and workmanship for a period of 36 months from the date of purchase (the "Warranty period")
  3. This warranty: -
    - a. covers products purchased as NEW, manufactured for use in Mainland Australia and Tasmania;
    - b. commences from the date of purchase as listed on the Customers invoice;
    - c. provides for the labour and replacement parts necessary to maintain your product in good operating condition as specified in this warranty however, if repair is needed because of product failure during normal usage, Hisense has the option to repair or replace the defective product or part of the product with a product or part of the product of like kind and quality and a replacement part may be new or reconditioned of like kind and quality and may cost less than the original product purchased and no charges or refunds will be made based on the replacement product cost difference;
    - d. applies only to the original purchaser and cannot be transferred;
    - e. is only applicable when your appliance is used in a domestic environment;
    - f. covers products for commercial purposes for a period of 90 Days from the date of purchase.
  4. Product Identification
    - a. Hisense reserves the right to reject claims for any services or work where the Customer requesting such work or services from Hisense and/or its agents cannot produce for verification the serial number and the proof of purchase as per original purchase invoice.
    - b. The warranty will be voided if any Serial Number sticker provided to be placed on the equipment is damaged, modified or removed.
    - c. In the event that a request for repair is made against a warranty where the Serial Number sticker is not attached to the product or the customer cannot produce for verification the original invoice, the repairer will not affect any repairs on the product and the Customer will be charged a service call-out fee.
  5. What is covered by this warranty
    - a. The equipment is covered for faulty workmanship on parts that have failed under normal use which are contained within the product.
    - b. Hisense and/or its Agents will decide if there are any defects in the material and/or workmanship
    - c. This warranty is only applicable for repairs on declared equipment carried out within Mainland Australia and Tasmania
  6. What is not Covered by this warranty (excluded):-
    - a. any damage or failure:
      - i. of equipment due to the product being inadequately serviced to manufacturer's recommendations;
      - ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt build-up, of any part of the product including its parts; or
      - iii. resulting from excessive use "fair wear and tear";
    - iv. resulting from poor installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to Incompatibility of connected equipment;
    - v. to the product caused by overheating as a result of sitting or positioning of the equipment, where there is not provision for adequate ventilation or a dust free environment;
    - vi. caused if your appliance has been dismantled, repaired or serviced by any person other than someone authorised by Hisense;
    - vii. to a product or components, caused by power surges or spikes, including and not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
    - viii. due to a dropped product; collision with another object, use of which is not designed, negligence, accident or deliberate misuse, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events;
  - b. costs of attendance and testing where no mechanical or electrical failure is identified;
  - c. initial setup and installation of the product;
  - d. Normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
  - e. products with removed or altered serial numbers;
  - f. consumables such as but not limited to bulbs/globes, batteries, remote controls;
  - g. removal and reinstallation of an internal component not performed by a factory authorised service centre;
  - h. cosmetic or structural items;
  - i. Any failures due to the interference from or to other products and/or sources;
7. The Warranty Ceases if: -
  - a. The product ceases to carry the original manufacturer's serial number or is sold at an auction;
  - b. The product is rented;
  - c. Damage to the product has occurred as listed in point 6b.
  - d. Failure to pay monies owing on invoices as a result of non warranty work been carried out at the request of the end user as per point 15.
8. Neither Hisense nor its representatives provide loan equipment under the terms of this warranty.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Laws. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
10. Any unauthorised access to the internal hardware of the product will void this warranty.
11. Replacement items are "Like for like" and is not "new for old" and does not indicate in any way that a faulty product will be replaced with a new part or unit. "Like for like" may either be a quality checked (QC) refurbished or reconditioned unit of the same or later batch of model/size/specifications
12. If your product is 130 litres capacity or under, and/or if you reside outside of the service coverage area of your nearest authorised service agent, this warranty does not cover the costs of transportation or travel expenses to and from your home.
13. Hisense accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the appliance to an authorised service centre, you must ensure that it is securely packed and insured.
14. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the availability of repairers and parts.
15. Any repair performed on a product under the warranty where no fault can be found, or the item is deemed by Hisense, or an authorised Hisense agent, to be not faulty under this warranty, or the repair or fault is not covered under the warranty, a No Fault Found fee is payable by the warranty holder of a minimum of \$125 inc GST.
16. Any repairs or services required that are outside of the terms and conditions of the warranty can be carried out at the request of the customer or due to site attendance where fault is not covered under warranty as the product not been installed or setup correctly; a credit card may be required prior to the commencement of such services



# WARRANTY CLAIMS PROCEDURE

Please retain this portion for your records

## 36 MONTHS IN HOME REPAIR WARRANTY

Hisense Australia will provide its nearest service centre for repairs under warranty. You will need to ensure that you have already called Hisense Warranty Centre and received a JOB NUMBER.

**Before making a claim, please make sure that you understand the terms and conditions of the warranty**

- Check and ensure the installation of all power cables to the power point are secure and power is turned on, all cables leads and connectors are connected properly and that all switches are turned on and functioning
- Check that there is power at the power point by using a small appliance
- Check that all settings are set according to the instruction manual
- Please keep this certificate in a safe place together with your product receipt. Should you need to make a claim, the responsibility of proof of ownership of the equipment is on you. If a claim is made that is found not to be covered under this warranty, or no faulty hardware components are found, you will be charged at Hisense or Hisense Authorised Service Center's standard service charge plus an administration fee.

## PLEASE REFER TO THE TROUBLESHOOTING GUIDE AT THE END OF THIS MANUAL

### Service Procedure

Please have your **original invoice, model, and serial number** ready. To receive service, you are required to:

- Call **1800 447 367**. Service claims may be made between **9:00am and 5:00pm AEST** week-days excluding public holidays where a call representative will log your claim for processing.
- You will be provided a **JOB NUMBER**
- Normally under 24 hours of logging and receiving your proof of purchase for your claim, an Authorised Service Agent will contact you to proceed with claim.

## WARRANTY REGISTRATION

In order to register your warranty, please fill out and return with a copy of your invoice to:

**Hisense Warranty Registration  
PO BOX 360 Ferntree Gully VIC 3156 Australia**

Congratulations on your purchase, This Document sets out terms and conditions of your product warranty. Please Keep it with your proof of purchase information in a safe place for future reference should you require service to your product.

The Undersigned hereby acknowledges receipt of the Hisense warranty service provided. I have read and understand the conditions and terms of the warranty in its entirety.

NAME OF PURCHASER \_\_\_\_\_

SERIAL NUMBER \_\_\_\_\_

ADDRESS \_\_\_\_\_

STORE PURCHASED FROM \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ POSTCODE \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ POSTCODE \_\_\_\_\_

PHONE (\_\_\_\_) \_\_\_\_\_

INVOICE NO. \_\_\_\_\_

MOBILE (\_\_\_\_) \_\_\_\_\_

MODEL NO. \_\_\_\_\_

FAX (\_\_\_\_) \_\_\_\_\_

DATE OF PURCHASE \_\_\_\_/\_\_\_\_/\_\_\_\_

SIGNATURE \_\_\_\_\_



***Hisense***