



**VOLTA**

# **VORTEX** BAGLESS

## **Instruction Manual**



U4015F



Thank you for choosing a Volta Vortex vacuum cleaner. These operating instructions cover all Vortex models; this means that with your specific model, some accessories may or may not be included.

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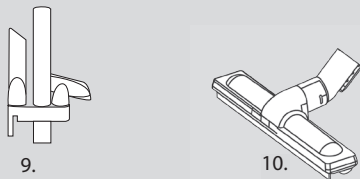
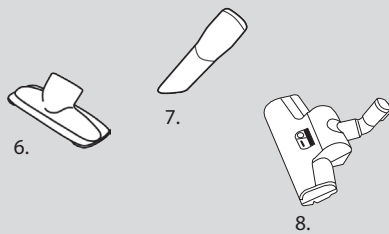
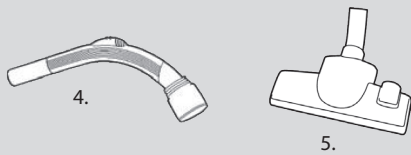
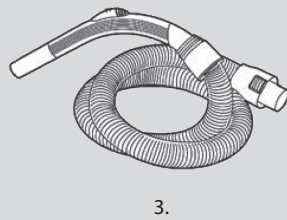
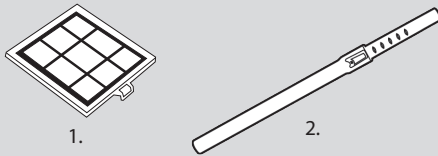




## ACCESSORIES AND PRECAUTIONS

### ACCESSORIES

1. HEPA filter
2. Telescopic tube
3. Hose
4. Hose handle with suction control
5. Dual purpose floor nozzle
6. Upholstery nozzle with plush plate
7. Crevice nozzle
8. Turbo nozzle
9. Accessory holder
10. Hard floor tool



### IMPORTANT SAFETY INSTRUCTIONS

#### READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE)

When using an electrical appliance basic precautions should always be followed, including the following.

Before connecting the cleaner to an electrical supply outlet ensure that the voltage marked on the rating plate (on the underside of the cleaner) is correct for your electrical supply. If it does not comply do not use the cleaner prior to contacting the manufacturer.

#### WARNING – To reduce the risk of fire, electric shock or injury:

1. Do not leave the vacuum cleaner when plugged in. Remove the plug from the outlet when not in use and before servicing.
2. To reduce the risk of electric shock, do not use outdoors or on wet surfaces.
3. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.  
Children should be supervised to ensure that they do not play with the appliance.
4. The appliance is not intended for use by young children or infirmed persons without supervision.
5. Use only as described in this manual. Use only the manufacturers recommended attachments.
6. Do not use with a damaged cord or plug. If the vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors or dropped in water, arrange for it to be taken to a service centre before using.
7. Do not pull or carry on the cord, or use as a handle. Do not close doors on the cord or pull around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
8. Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
9. Do not handle the plug or vacuum cleaner with wet hands.
10. Do not put any objects into openings. Do not use with openings blocked. Keep free of dust, lint, hair and anything that may reduce airflow.
11. Keep hair, loose clothing, fingers and all parts of the body away from the openings and moving parts.
12. Turn all controls off before unplugging the appliance.

Additional Warnings page 4





### Warnings Continued

13. Use extra care when cleaning on stairs.
14. Do not use to collect flammable or combustible liquids such as gasoline or use in areas where they may be present.
15. Unplug the appliance prior to connecting the hose.
16. Do not collect anything that is burning or smoking such as cigarettes, matches or hot ashes.
17. Do not use without filters in place.
18. Do not use extension cords or outlets with inadequate current carrying capacity.
19. Do not use your vacuum cleaner on carpet cleaning foams, sharp or heavy building materials or plaster dust or other fine powders. They could damage or clog the cartridge filter and cause failure to other key parts in your vacuum cleaner and render your warranty invalid.
20. Store your vacuum cleaner indoors in a cool dry area.
21. Keep your work area well lighted.
22. Unplug electrical appliances prior to vacuuming them.

### SERVICE & REPAIR

It is dangerous to alter the specifications or modify the product in any way. Under no circumstances should you attempt to repair the cleaner yourself.

Repairs undertaken by unauthorised or inexperienced persons may cause injury and / or serious malfunction of the cleaner and may void the warranty conditions on page 10 of this instruction booklet.

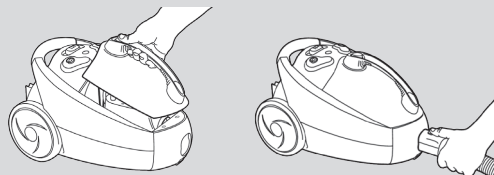
**NB!** To avoid injury and prevent damage to the vacuum cleaner a defective cord must only be replaced by an authorised service provider approved by the manufacturer to avoid a hazard. The vacuum cleaner should be serviced by an authorised service provider and only genuine Volta parts should be used.

### DOUBLE INSULATION

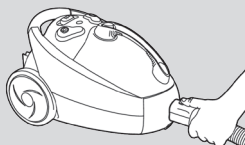
Your vacuum cleaner is double insulated. This means that all external parts are electrically insulated from the mains. This is done by placing insulation barriers between the electrical and mechanical components, making it necessary for the cleaner not to be earthed.

**WARNING:** On collection of proprietary carpet conditioning powder, plaster / concrete dust and talcum powder, it is recommended that the dust container is emptied and the cartridge filter is cleaned after each use. Some of these preparations contain substances which while left in the vacuum cleaner for extended periods could cause damage. Many air fresheners, household deodorants, sprays and polishes contain highly inflammable gas propellants, because of this it is particularly important that these products are used strictly in accordance with the relevant manufacturers instructions. It is essential that none of the above products are sprayed directly into the vacuum cleaner or any of the filters, hose assembly or dust chamber.

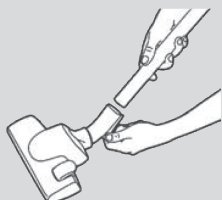




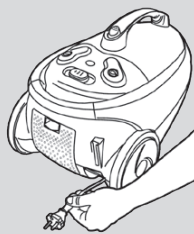
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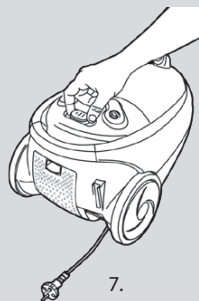
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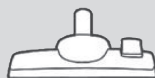
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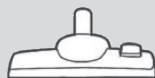
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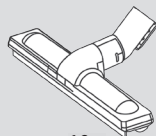
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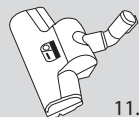
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## BEFORE STARTING

1. Always operate the cleaner with the dust container installed.
2. Fitting and Removal of the Hose Assembly: - To connect the hose to the suction inlet, insert the hose until it clicks into position. Remove the hose from the suction inlet by pushing the button on the coupling to disengage the securing lock and withdraw the hose from the inlet.
3. Attach the telescopic tube to the hose bent end handle and to the floor nozzle.
4. Extend the power cord by holding the plug and insert the plug into the power outlet.
5. Press the foot pedal to rewind the power cord; with your hand guide the cord to prevent it from striking you or any other objects.
6. Press the On/Off pedal to start and stop the vacuum cleaner.
7. Adjust the suction power by sliding the variable speed controller positioned on the top of the vacuum cleaner or by adjusting the suction control slide on the hose bent handle.

## GETTING THE BEST RESULTS

**Hard floors:** Use the dual-purpose floor nozzle with the left pedal in position (8). Use the Hard Floor Tool (10) on slate, tiled and highly polished timber floors.

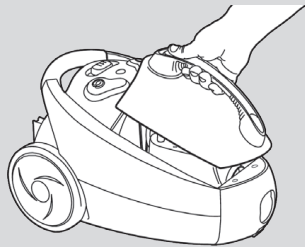
**Carpets:** Use the dual-purpose floor nozzle with the left pedal in position (9). Use the Turbo Nozzle (11) to lift short carpet pile and for vacuuming stubborn fluff and the picking up of pet hair.

Reduce the suction power for rugs and fabrics.

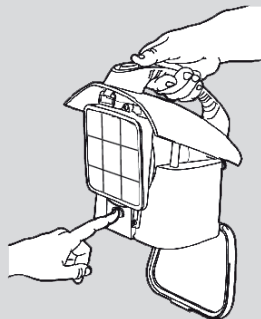
**Upholstered furniture:** Use the upholstery nozzle.

**Skirting boards, crevices, corners etc.:** Use the crevice nozzle.





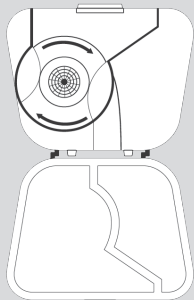
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## REMOVING THE CONTENTS OF THE DUST CONTAINER

Always operate the cleaner with the dust container installed.

1. Remove the dust container by pushing the Open Button on the handle.
2. Remove the contents of the dust container by pushing the orange-coloured opening button.
3. Close the dust container lid until it clicks.
1. Put the dust container back into the cleaner.

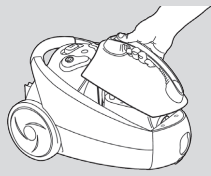
## REMOVAL, CLEANING AND FITTING THE PLASTIC CONE ASSEMBLY (Fig. 4)

To ensure there is no restriction of airflow resulting in loss of suction after emptying of the dust container, it is essential that the plastic cone is checked for blockages.

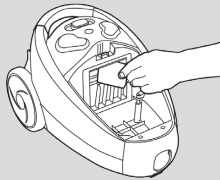
## REMOVAL OF THE PLASTIC CONE SECTION

1. Place the dust container upside down with the HEPA filter facing away from you.
2. Open the dust compartment cover flap by pressing the flap release button.
3. The plastic cone assembly is located on the left hand side. Place your thumb and forefinger in the open cavities of the cone assembly, turn clockwise and lift out the cone assembly.
4. Check for residue build up. If present, wipe clean and replace the cone assembly in the locking position in the dust container. Turn anti-clockwise to lock it in position. (Please note that the cone assembly can only be fitted one way.)
5. Close the flap and install the dust container in the vacuum cleaner body, ensuring it is locked into position.

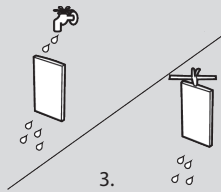
**Please note:** it is normal for the red light of the indicator to flicker ON and OFF during use. If the dust container is emptied and the indicator is still flickering, this indicates the HEPA filter and frame is clogged. In this case follow instructions replacing or cleaning the HEPA filter and frame – page 8 of this booklet.



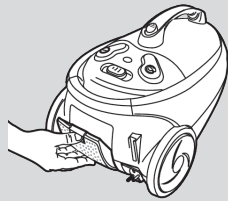
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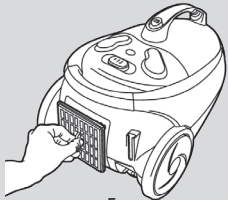
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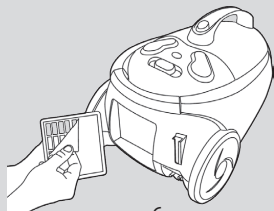
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## REPLACING THE FILTERS

- The filters should be replaced twice a year or more often depending on the use of the vacuum cleaner and the dust penetration, which is visible by the discolouring of the filter.
- Disconnect the electrical power cord from the power outlet prior to cleaning the filters.
- Always operate the vacuum cleaner with the filters installed to avoid reduction of suction and penetration of dust to the motor.

### CLEANING THE MOTOR FILTER

If necessary, the motor filter can be washed or replaced at least twice a year or if clogged, depending on use.

1. Remove the dust container by using the open button on the handle.
2. Remove the filter from its place.
3. Rinse the filter under tap water and leave it to dry completely (over a period of 24 hours).
2. Put the filter back into its place.
1. Insert the dust container back into the cleaner by pressing it down until it clicks.

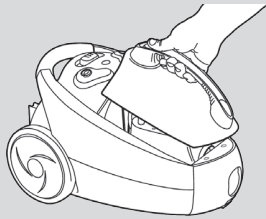
For enquiries on spare parts or for your closest service centre to obtain spare parts, please contact our customer service help line on 1300 365 305(AUS), 0508 730 730(NZ)

### REPLACING THE EXHAUST MICROFILTER

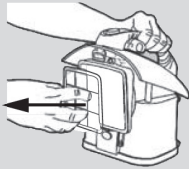
The exhaust microfilter should be replaced at least twice a year or if clogged.

4. Open the filter front.
5. Remove the exhaust filter with grill.
6. Take the filter out of the filter grill and insert a new exhaust filter.
5. Put the filter with the grill back into the cleaner.
4. Close the filter grill.





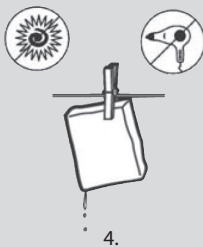
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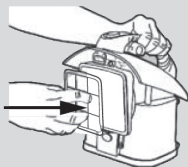
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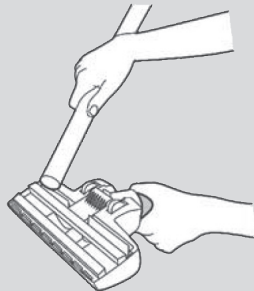
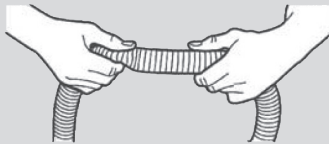
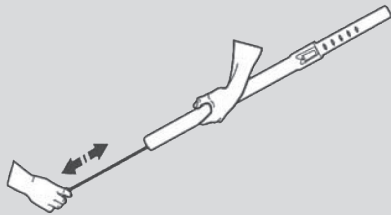
## REPLACING OR CLEANING THE HEPA FILTER AND FRAME

1. Remove the dust container by using the open button on the handle.
  2. a) Remove the HEPA filter complete with frame from the dust container after releasing the locking clips on the side of the filter frame.  
b) Tap the HEPA filter face down on a flat surface covered with a sheet of paper; this will dislodge excess residue from the HEPA filter. Dispose of the cover sheet with the dust residue.
  3. If necessary, the HEPA filter and frame can be washed with cold water under a tap (wash from the underside not the topside).
  4. Air dry the HEPA filter for approximately 24 hours to ensure it is completely dry before re-using. Avoid direct sunlight and extreme drying circumstances. If you wish to use your appliance while the HEPA filter is drying, you can use the spare HEPA filter enclosed in the packaging carton.
  5. a) Refit the HEPA filter and frame by firstly pressing the button on the left hand side of the dust container.  
b) Position the HEPA filter and frame with tab aligning with the button on the side of the dust container.  
c) Insert the HEPA filter and frame, ensuring the locking clips positioned on both sides of the frame are secured.
1. Insert the dust container back into the cleaner by pressing it down until it clicks.

**NOTE:** Do not use cleaning agents and avoid touching the delicate filter surface.







## CLEANING THE HOSE AND NOZZLE

The vacuum cleaner stops automatically if the nozzle, tube or hose becomes blocked or if the filters are blocked. This is due to a safety precaution which prevents the motor overheating. Switch off the cleaner at the mains power outlet and remove the plug from the power outlet, grasping the plug not the cord for removal. Allow the cleaner to cool down for approximately 30 minutes.

### TUBES AND HOSE

1. Use a flexible hose or similar item to clear the tube and hose.
2. Use a flexible hose or similar item to clear the hose by "massaging" it. However, be careful in case the obstruction has been caused by glass or needles caught inside the hose.

**NOTE:** The warranty does not cover any damage to hoses caused by cleaning them.

### CLEANING THE FLOOR NOZZLE

3. To avoid reduction in suction power, frequently clean the dual-purpose floor nozzle. The easiest way to clean it is by connecting the hose to the vacuum cleaner and using the hose bent end handle.



## **TROUBLE SHOOTING AND CUSTOMER INFORMATION**

### **TROUBLESHOOTING**

#### **THE VACUUM CLEANER DOES NOT START.**

1. Check that the power cord is connected to the mains.
2. Check that the plug and power cord are not damaged.
3. Check for a faulty / blown fuse.

#### **THE VACUUM CLEANER STOPS**


1. Check whether the dust container is full. If so, empty it.
2. Is the nozzle, tube or hose blocked?
3. Are the filters blocked?

Water has entered the vacuum cleaner

It will be necessary for the Fan Unit / Motor to be replaced by an Authorised Electrolux Service Agent. Damage to the Fan Unit / Motor caused by the penetration of water is NOT covered by warranty.

### **CUSTOMER INFORMATION**

Electrolux Pty Ltd decline all responsibility for all damages arising from improper use of the appliance, or in cases where there has been tampering with the appliance other than by an Authorised Electrolux Service Agent. This appliance has been designed with the environment in mind and all plastic parts are marked accordingly for recycling purposes. For your closest service agent for servicing or to obtain accessories for your vacuum cleaner, please contact our customer service help line on 1300 365 305(Aus), 0508 730 730(NZ) If you require further details please consult our website: [www.volta.com.au](http://www.volta.com.au)

The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product please contact your local city office, your household waste disposal service or the shop where you purchased the product.





## WARRANTY

### For sales in Australia and New Zealand APPLIANCE: VOLTA BRAND VACUUM CLEANERS

This document sets out the terms and conditions of product warranties for Volta branded appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Volta appliance.

#### General Terms and Conditions

In this warranty Electrolux means Electrolux Pty Ltd ABN 21 000 015 136 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited in respect of Appliances purchased in New Zealand; 'Appliance' means any Volta branded product purchased by you accompanied by this document; 'Warranty Period' means where you use the Appliance for personal, domestic or household purposes in Australia and in New Zealand, the period of 24 months; where you use the Appliance for commercial purposes, the period of 3 months following the date of original purchase of the Appliance; 'you' means the purchaser of the Appliance not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.

1. This warranty only applies to Volta branded appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
2. Electrolux warrants that, when dispatched from an Electrolux warehouse, the Volta branded appliance is free from defects in materials and workmanship for the Warranty Period.
3. During the warranty period Electrolux or its Authorised Service Centre will, at no extra charge and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to bonus giveaways or batteries, drive belts, filters, accessories or similar consumable parts.
4. You are responsible for paying all service call fees and/or transport charges and/or damages and loss incurred in connection with transportation of this appliance to and from Electrolux or its duly appointed service provider's premises.
5. Parts and appliances not supplied by Electrolux are not covered by this warranty
6. Proof of purchase is required before you can make a claim under this warranty. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - A) The Appliance is damaged by:
    - (i) use with anything other than Volta genuine spare parts
    - (ii) accident
    - (iii) vacuuming up wet materials or construction/building materials that is not normal day to day domestic dry use
    - (iv) misuse, neglect or abuse, including failure to properly maintain or service
    - (v) normal wear and tear
    - (vi) power surges, electrical storm damage or incorrect power supply.

- (vii) incomplete or improper installation
  - (viii) incorrect, improper or inappropriate operation
  - (ix) insect or vermin infestation.
- B) The Appliance is modified without authority from Electrolux in writing.
  - C) The Appliance's serial number or warranty seal has been removed or defaced.
  - D) The Appliance was serviced or repaired by anyone other than Electrolux or its Authorised Service Centres.

This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable in the State where the Appliance is purchased if the Appliance is purchased in Australia or the law applicable in New Zealand if the Appliance is purchased there. Where the Appliance is purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.

#### Limitation of Liability

To the extent permitted by law:

- A) Electrolux excludes all warranties other than as contained in this document;
- B) Electrolux shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Appliance.

Provisions of the Trade Practices Act and State consumer legislation in Australia, and the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act in New Zealand, imply warranties or conditions, or impose obligations, upon Electrolux which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Electrolux (if any) arising out of or in relation to the Appliance or any services supplied by Electrolux shall be limited (where it is fair and reasonable to do so); in the case of Appliances, at its option, to the replacement or repair of the Appliances or the supply of equivalent products or the payment of the cost of replacing the Appliances or having the Appliances repaired or of acquiring equivalent Appliances. Upon being replaced, parts and Appliances become the property of Electrolux; or in the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied; and in the case of Appliances or services supplied in New Zealand, loss or damage whether direct or indirect or consequential that is reasonably foreseeable.

#### Privacy

You acknowledge that in the event that you make a warranty claim it will be necessary for Electrolux and its Authorised Service Centres to exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

**Important Notice: Before Calling a Service Technician please check carefully the operating instructions, service booklet and the warranty terms and conditions.**

**FOR SERVICE OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SERVICE CENTRE IN AUSTRALIA  
Please call 1300 365 305**

**FOR SPARE PARTS OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SPARE PARTS CENTRE IN  
NEW ZEALAND Please call 0508 730 730**





## KEEP THIS FOR YOUR RECORDS

To be completed by the Purchaser

**Model** .....

**Serial No.**.....

**Date of Purchase**.....

**Retailers Name** .....

**Retailers Address** .....

.....

**City**..... **State**.....

**Attach Your Purchase Receipt Here**

Electrolux Floor Care and Small Appliances  
Electrolux Pty Ltd ACN 000 015 136  
13 Gilbert Park Drive, Knoxfield Victoria,  
Australia, 3180. Ph: (03) 1300 365 305  
[www.electrolux.com.au](http://www.electrolux.com.au)

Electrolux Floor Care and Small Appliances  
A division of Electrolux (NZ) Limited  
3-5 Niall Burgess Road, Mt Wellington,  
Auckland, New Zealand. Ph: (0) 5 08 730 730  
[www.electrolux.co.nz](http://www.electrolux.co.nz)

\*Some models may be limited in availability or be available from certain stores only. Not all models and specifications are available at time of printing and not all models are available in NZ.

See your local Volta retailer or call the above phone numbers for further information if required.

\*Due to the Electrolux policy of continual product development; specifications, colours and details of our products and those mentioned in this manual are subject to change without notice.

 **From the Electrolux Group.**

Part No. 33380736

