

**SAMSUNG**

## **Washing Machine Owner's Instructions**

**WD7704C8(W/V/C/S/R)**

**WD7702C8(W/V/C/S/R)**



Register your product at  
[www.samsung.com/global/register](http://www.samsung.com/global/register)  
Code No.: DC68-02410P\_EN

## Features

### 1. **Silver Wash (Ag<sup>+</sup>)**

Samsung's silver Nano feature uses silver nano particles to sanitize and disinfect your laundry and your machine's drum. Delicates as well as smelly socks will get odor-free from human sweat at temperature as low as 30°C. That saves energy and protects color and shape of your clothes.

### 2. **Child Lock**

The Child Lock function keeps curious little hands out of the washer. This safety feature ensures, that children do not toy with the operation of the washer. It also alerts you when it is activated.

### 3. **Delay Start**

This function enables users to delay the washing machine's starting time for up to 24 hours.

### 4. **Memory Function (My Favourite)**

You can program your wash cycle to best suit your needs. The memory function allows you to select rinse cycles, water temperatures, and spin cycles for each and every load. You can save your preference, retrieve them another time...press and go! It's tailor-made washing...only by Samsung!

### 5. **Less Ironing**

Less ironing is needed as Samsung's Carefresh safely cleans your soft, delicate cloths and easy-care fabrics. Developed by Samsung's globally recognized digital process technology, the Less Iron function is a specialized laundry program that will help to reduce wrinkles on your delicate garments, freeing up the time you would have spent on ironing.

### 6. **Delicate & Wool Program**

Special care can be determined by the appropriate temperature, the gentle wash action and the appropriate amount of water.

### 7. **Air Wash**

The Air Wash system deodorizes unpleasant smells and sterilizes 'bacteria' and mites in the laundry that cannot be eliminated through a conventional washing system, a benefit of its unique air-washing mechanism.

- Air-washable : Woolen coats, cotton/down jumpers, sweaters, suits, pillows, cushions, needlework dolls
- Not applicable : leather, silk, velvet, electric blankets, other dirty laundry

## Safety Precautions

Congratulations on your purchase of this Samsung washing machine. These Owner's Instructions contain valuable information on the installation, use, and care of this appliance. Please take the time to read these instructions so that you can take full advantage of the washing machine's features and enjoy this appliance for many years to come.

### Before using the appliance

- Packing materials can be dangerous to children; keep all packing material (plastic bags, polystyrene, etc.) well out of the reach of children.
- The appliance is designed for home use only.
- Make sure that water and electrical connections are made by qualified technicians, observing the manufacturer's instructions (see "Installing the Washing Machine") and local safety regulations.
- All packaging and shipping bolts must be removed before the appliance is used. Serious damage may occur if they are not removed. See "Removing the shipping bolts".
- Before washing clothes for the first time, you must run a complete cycle without clothes. See "Washing for the first time".

### Safety instructions

- Before cleaning or carrying out maintenance, unplug the appliance from the electrical outlet or set the Ⓞ (On/Off) button to Off.
- Make sure that the pockets of all clothing to be washed are empty. Hard, sharp objects, such as coins, safety pins, nails, screws, or stones can cause extensive damage to the appliance.
- Always unplug the appliance and turn off the water after use.
- Before you open the door of the appliance, check that the water has drained. Do not open the door if you can still see water.
- Pets and small children may climb into the appliance. Check the appliance before each use.
- The glass door becomes very hot during the washing cycle. Keep children away from the appliance while it is in use.
- Do not attempt to repair the appliance yourself. Repairs made by inexperienced or unqualified persons may cause injury and/or make more serious repairs to the appliance necessary.
- If the plug (power supply cord) is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- This appliance should only be serviced by an authorized service center, and only genuine spare parts should be used.
- This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely. Young children should be supervised to ensure that they do not play with the appliance.
- If this appliance is supplied from a cord extension set or an electrical portable outlet device, the cord extension set or electrical portable outlet device must be positioned so that it is not subject to splashing or ingress of moisture. Additionally, the cord extension set or electrical portable outlet device must be of a current rating suitable for the appliance.
- This appliance has to be connected to the plug endurable to proper power consumption.
- This appliance has to be positioned so that the plug is accessible after installation.
- Do not use processed water containing oil, cream or lotion, which is usually found in skin-care shops or massage clinics.
  - Otherwise this will cause the packing to be deformed, which causes a malfunction or water leak.
- A stainless washing tube does not usually rust. However if some metal such as a hair pin is left in the tube for an extended time, the tube could rust.
  - Do not leave water or bleach containing chlorine in the tube for an extended period of time.
  - Do not regularly use or leave water containing iron in the tube for an extended period of time.If rust starts appearing on the surface of the tube, apply a cleansing agent (neutral) to the surface and use a sponge or soft cloth to clean it. (Under no circumstances use a metal brush)
- For washing machines with ventilation openings in the base, that a carpet must not obstruct the openings.
- Use the new hose-sets and old hose-sets should not be reused.

## Safety Precautions

### **To minimize the risk of fire in a tumble dryer, the following should be observed:**

- Items that have been spotted or soaked with vegetable or cooking oil constitute a fire hazard and should not be placed in a tumble dryer. Oil-affected items can ignite spontaneously, especially when exposed to heat sources such as in a tumble dryer. The items become warm, causing an oxidation reaction in the oil. Oxidation creates heat. If the heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing oil-affected items can prevent heat from escaping and so create a fire hazard.  
If it is unavoidable that fabrics that contain vegetable or cooking oil or have been contaminated by hair care products be placed in a tumble dryer they should first be washed in hot water with extra detergent – this will reduce, but not eliminate, the hazard. The 'cool down' cycle of tumble dryers should be used to reduce the temperature of the items. They should not be removed from the tumble dryer or piled or stacked while hot.
- Items that have been previously cleaned in, washed in, soaked in or spotted with petrol/gasoline, dry-cleaning solvents or other flammable or explosive substances should not be placed in a tumble dryer.  
Highly flammable substances commonly used in domestic environments include acetone, denatured alcohol, petrol/gasoline, kerosene, spot removers(some brands), turpentine, waxes and wax removers.
- Items containing foam rubber(also known as latex foam) or similarly textured rubber. Like materials should not be dried in a tumble dryer on a heat setting. Foam rubber materials can, when heated, produce fire by spontaneous combustion.
- Fabric softeners or similar products should not be used in a tumble dryer to eliminate the effects of static electricity unless this practice is specifically recommended by the manufacturer of the fabric softener or product.
- Undergarments that contain metal reinforcements should not be placed in a tumble dryer. Damage to the tumble dryer can result if metal reinforcements come loose during drying. When available a drying rack could be used for such items.
- Plastic articles such as shower caps or babies' waterproof napkin covers should not be placed in a tumble dryer.
- Rubber-backed articles, clothes fitted with foam rubber pads, pillows, galoshes and rubber-coated tennis shoes should not be placed in a tumble dryer.

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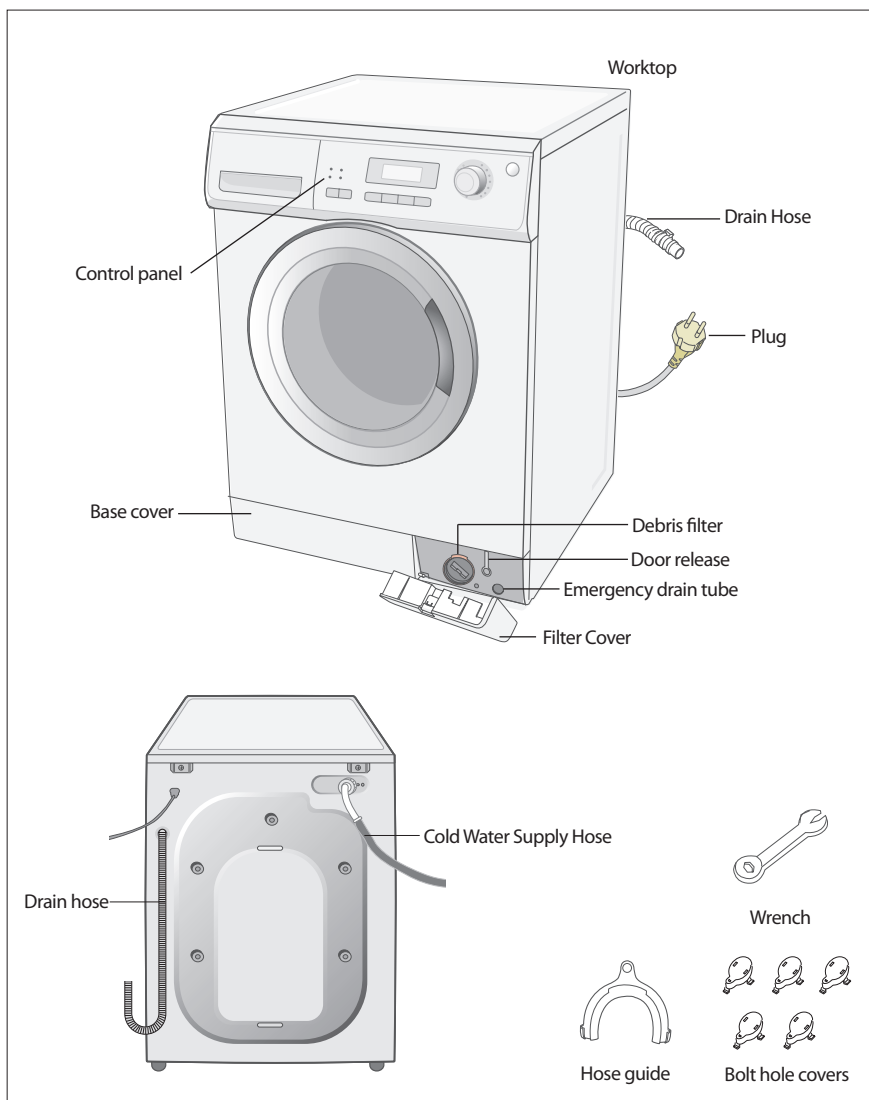
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# Installing the Washing Machine

## Unpacking the washing machine

Unpack your washing machine and inspect it for shipping damage. Also make sure that you have received all of the items shown below. If the washing machine was damaged during shipping or you do not have all of the items, contact your Samsung dealer immediately.

## Overview of the washing machine



# Installing the Washing Machine

## Selecting a location

Before you install the washing machine, select a location with the following characteristics:

- A hard, level surface (if the surface is uneven, see "Adjusting the leveling feet," below)
- Away from direct sunlight.
- Adequate ventilation
- Room temperature that will not fall below 0 °C
- Away from sources of heat such as coal or gas

Make sure that the washing machine does not stand on its power cord.

Ventilation openings must not be obstructed by carpeting when the washing machine is installed on a carpeted floor.

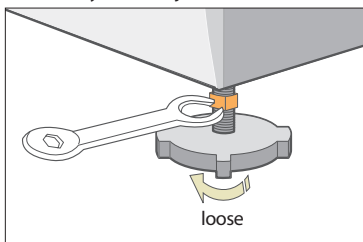
## Adjusting the leveling feet

If the floor is uneven, adjust the feet (do not insert pieces of wood or any other objects under the feet):

1. Loosen the leg bolt by turning it with your hand until it is at the desired height.
2. Tighten the locking nut by turning it with the supplied wrench.

If the washer is placed on an uneven or weak surface, noise or vibration occurs.

(Only 1 degree angle is allowed.)

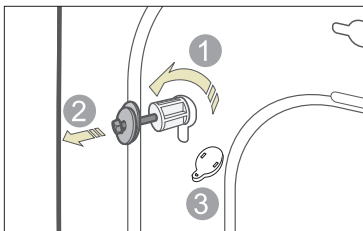


## Removing the shipping bolts

Before using the washing machine, you must remove the five shipping bolts from the back of the unit.

To remove the bolts:

1. Loosen all bolts with the supplied wrench before removing them.
2. Take each bolt head and pull it through the wide part of the hole. Repeat for each bolt.
3. Fill the holes with the supplied plastic covers.
4. Keep the shipping bolts for future use.



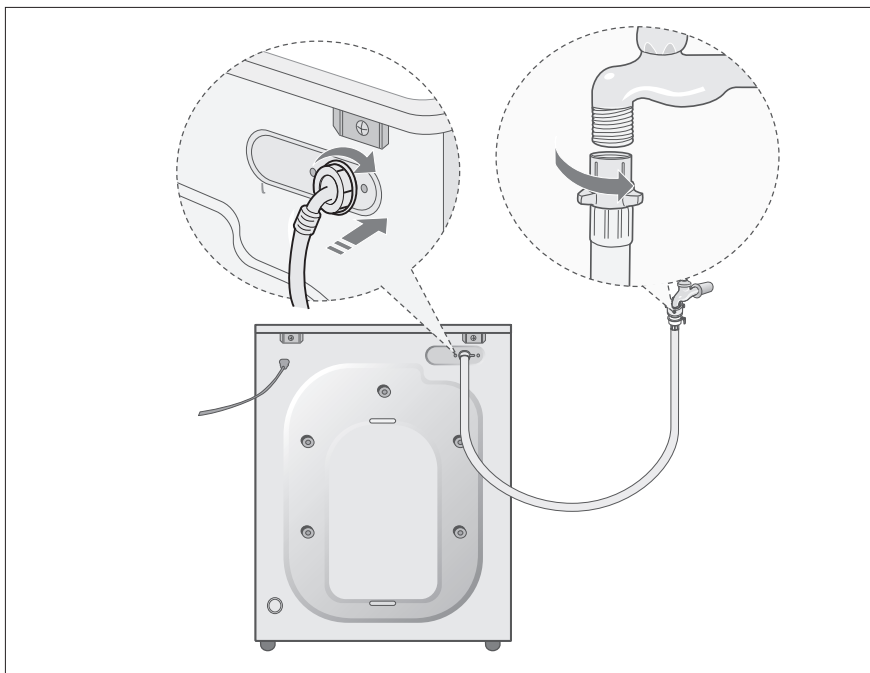
## Installing the Washing Machine

### Connecting the water supply hose

The water supply hose must be connected to the washing machine at one end and to the water faucet at the other. Do not stretch the water supply hose. If the hose is too short replace the hose with a longer, high pressure hose.

#### *To connect the water supply hose:*

1. Take the L-shaped arm fitting for the cold water supply hose and connect to the cold water supply intake on the back of the machine. Tighten by hand.
2. Connect the other end of the cold water supply hose to your sink's cold water faucet and tighten it by hand. If necessary, you can reposition the water supply hose at the washing machine end by loosening the fitting, rotating the hose, and retightening the fitting.




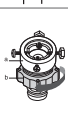

#### **Option:**

1. Take the red L-shaped arm fitting for the hot water supply hose and connect to the red hot water supply intake on the back of the machine. Tighten by hand.
2. Connect the other end of the hot water supply hose to your sink's hot water faucet and tighten it by hand.
3. Use a Y-piece if you only want to use cold water.



# Installing the Washing Machine

## Connecting the water supply hose (Option)

<p>1. Remove the adaptor from the water supply hose.</p>		<p>4. Connect the water supply hose to the adaptor. Pull down part (c) of the water supply hose. When you release part (c) the hose automatically connects to the adaptor making a 'click' sound.</p>
<p>2. First, using a '+' type screw driver, loosen the four screws on the adaptor. Next, take the adaptor and turn part (b) following the arrow until there is a 5mm gap.</p>		<p>5. Connect the other end of the water supply hose to the inlet water valve at the rear of the washer. Screw the hose clockwise all the way in.</p>
<p>3. Connect adaptor to the water tap by tightening the screws firmly. Then, turn part (b) following the arrow and put (a) and (b) together.</p>		

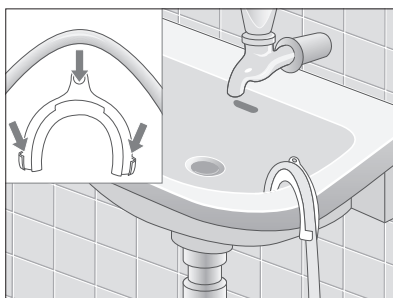
**NOTICE** After completing connection, if water leaks from the hose, then repeat the same steps. Use the most conventional type of faucet for water supply. In case the faucet is square or too big, remove the spacing ring before inserting the faucet into the adaptor.

## Positioning the drain hose

The end of the drain hose may be positioned in three ways:

### Over the edge of a wash basin.

The drain hose must be placed at a height of between 60 and 90 cm. To keep the drain hose spout bent, use the supplied plastic hose guide. Secure the guide to the wall with a hook or to the faucet with a piece of string to prevent the drain hose from moving.



### In a sink drain pipe branch

The drain pipe branch must be above the sink siphon so that the end of the hose is at least 60 cm above the ground.

### In a drain pipe

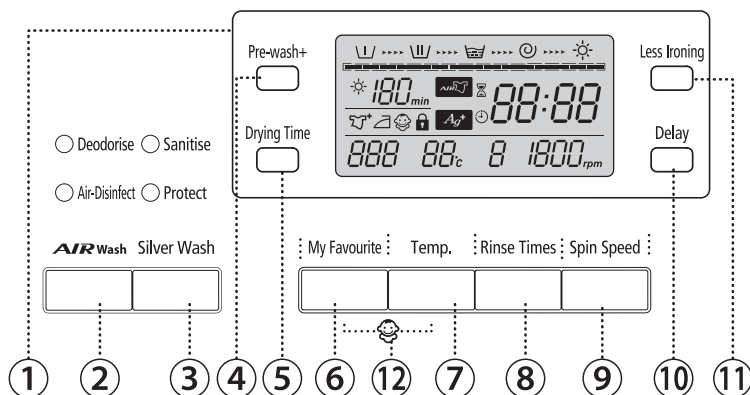
Samsung recommends that you use a 65 cm high vertical pipe; it must be no shorter than 60 cm and no longer than 90 cm.

## Environment

Please dispose of the packaging materials for this product in an "environmentally friendly" manner. For further detail, please contact your local area authority.

# Washing a Load of Laundry

## Overview of the control panel



### 1. Digital graphic display

Displays the remaining wash cycle time, all of washing information and error messages.

### 2. Air Wash selection button

Press the button repeatedly to cycle through the Deodorise and Air-Disinfect functions. When the Air Wash function is selected, other cycles can no longer be used.

Deodorise : Removes bad smells from the laundry

Air-Disinfect : Eliminates bacteria and mites from the laundry

### 3. Silver Wash selection button (Ag<sup>+</sup>)

Silver Nano water is supplied in washing as well as the last rinse, featuring Air-Disinfect and antibacterial coating. (You can select 'Air-Disinfect' or 'Protect', 'Air-Disinfect' + 'Protect' .)

### 4. Pre-wash+ selection button

Press the button to select pre-wash. Pre-wash is available only with Cotton, Coloureds, Synthetics, Heavy Soil.

### 5. Drying Time selection button

Drying course can last up to 190min. When selecting drying only, drying course will start after spinning. (The spinning time is about 15~17 min.) If you wish to go through from washing to drying, select the course you want by turning the course selection dial and then push the Drying Time button. For dry cycle, you can select the time only but you cannot select temperature and rotation speed. Because no hot air or moisture is drained during dry cycle, no moisture or condensation develops on the walls and ceiling of your washing room. (190min. → 150min. → 90min. → 60min.)

### 6. My Favourite selection button

My Favourite button is very simple so that you can use it very easily. Press the Power button. then turn the dial to the Wash Program. Select the washing way which is frequently used, for example, rinse cycle, water temperature, and spin cycles. Then, press the My Favourite button to save the settings. If you select the Wash Program for your next wash, you can wash your cloth as the same way as just previous one.

### 7. Temperature selection button

Press the button repeatedly to cycle through the available water temperature options.

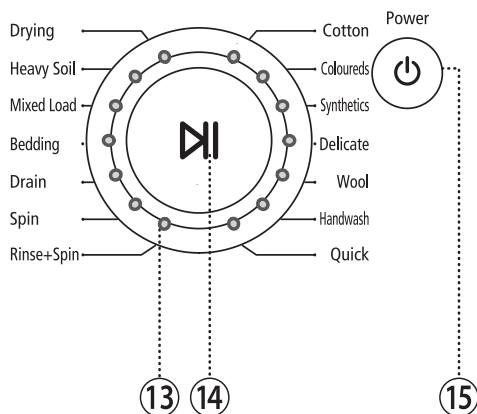
(cold(0°C), 30°C, 40°C, 60°C and 95°C)

The default temperature varies depending on the cycle. You can also choose a particular laundry temperature from the preset temperature options.

### 8. Rinse selection button

Press the rinse button to add rinse cycles. Maximum number of rinse cycles is five.

# Washing a Load of Laundry



## 9. Spin selection button

Press the button repeatedly to cycle through the available spin speed options.

WD7704	Rinse hold, No spin(0), 400, 800, 1400rpm
WD7702	Rinse hold, No spin(0), 400, 800, 1200rpm

0 : no spin    Non display : Rinse hold

## 10. Delay Start selection button

Press the button repeatedly to cycle through the available delayed start options (from 3 hour to 19 hours in one hour increments).

Displayed hours means the time of finished washing-cycle.

## 11. Less Ironing selection button

Less Ironing will reduce wrinkles and ironing time. (available course: Cotton, Coloureds, Synthetics, Handwash, Quick, Heavy Soil, Mixed Load, Bedding, Rinse + Spin, Spin)

## 12. Child Lock selection button

This is a button for preventing children from manipulating the washing machine.

**On/Off - To set the program on:** Press the Start/Pause button to turn on the washing machine. Press and hold down the [My Favourite] + [Temp] button for 2-3 seconds. It can only be activated when the machine is turned on. Once you set the Child Lock on while in washing, no button is activated until you set it off. Even the POWER button will not be activated. The Child Lock lamp lights on.

**To set the program off:** Press and hold down the [My Favourite] + [Temp] button again for 2-3 seconds, then the lamp lights off and is set off.

**NOTE:** Check out the Child Lock button first when no button is activated while the washing machine is working.

## 13. Fuzzy Control dial

Turn the dial to select one of the 14 available wash programs

Cotton, Coloureds, Synthetics, Delicate, Wool, Handwash, Quick, Drying, Heavy Soil, Mixed Load, Bedding, Drain, Spin, Rinse+Spin
--

## 14. Start/Pause selection button

Press the Start/Pause button to pause or restart a cycle. If you want to change the washing cycle while a cycle is running, press this button to pause the currently running cycle, and press it again to restart the washing machine after choosing a different cycle.

## 15. (On/Off) selection button


Press once to turn the washing machine on, press again to turn the washing machine off. If the washing machine power is left on for longer than 10 minutes without any buttons being touched, the power automatically turns off.

## Washing a Load of Laundry

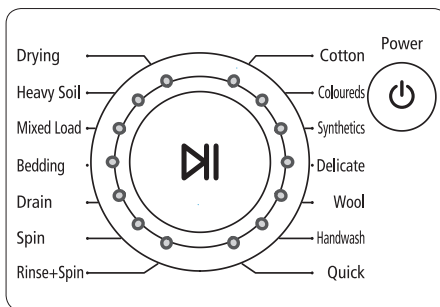
### Washing clothes using Fuzzy Logic

Your new washing machine makes washing clothes easy, using Samsung's "Fuzzy Logic" automatic control system. When you select a wash programme, the machine will set the correct temperature, washing time, and washing speed.

#### To wash clothes using the Fuzzy Logic programs:

1. Turn on your sink's water faucet.
2. Press the  (On/Off) button.
3. Open the door.
4. Load the articles one at a time loosely into the drum, without overfilling.
5. Close the door.
6. Add the detergent, softener, and prewash detergent (if necessary) into the appropriate compartment.
7. Turn the Fuzzy Control dial to select the appropriate program for the type of clothes Cotton, Coloureds, Synthetics, Delicate, Wool, Handwash, Quick, Drying, Heavy Soil, Mixed Load, Bedding, Drain, Spin, Rinse+Spin.

You will see the indicators light up on the control panel.



8. At this time, you can control the wash temperature, rinsing times, spin speed, delay time by pressing the appropriate option button.
9. Press the Start/Pause button on the Fuzzy Control dial and the wash cycle will begin. The process indicator will light up and the remaining time for the cycle will appear in the display.

#### Pause Option (Stop & Adding laundry Function)

Within 5 minutes from start, it is possible to put in the laundry or take out.

If push Start/Pause button, the door is unlocked immediately.

In case of too hot or too much water in washer, the door can not be opened.

After closed the door, one more push Start/Pause button to make washing process going on continuously.

#### When the cycle is finished:

After the total cycle has finished, the power will turn off automatically.


1. Open the door.
2. Remove laundry.

# Washing a Load of Laundry

## Washing clothes manually

You can wash clothes manually without using the Fuzzy Logic feature.

### To do so:

1. Turn the water supply on.
2. Press the  (On/Off) button on the washing machine.
3. Open the door.
4. Load the articles one at a time loosely into the drum, without overfilling.
5. Close the door.
6. Put the detergent and, if necessary, softener or prewash detergent, in the appropriate compartments.
7. Press the Temperature button to select the temperature.  
(cold(0°C), 30°C, 40°C, 60°C and 95°C)
8. Press to rinse button to select the required number of rinse cycles.  
Maximum number of rinse cycles is five.  
The washing duration will be prolonged accordingly.
9. Press the Spin button to select the spin speed. [ 0, 400, 800, 1200 or 1400 revolutions per minute(rpm)  
**Notice:** The rinse hold program allows you to take clothes that are dripping wet out of the washing machine.  
0: No spin , Non display : Rinse hold
10. Press the button repeatedly to cycle through the available delayed start options (from 3 hour to 19 hours in one hour increments). Displayed hours means the time of finished washing-cycle.
11. Press the Start/Pause button and the machine will begin the cycle.

## Using Airwash options

The air system deodorises and sanitises your clothes and reduces wrinkles on them with smooth air washing.

### Examples of when Airwash is needed

1. A suit that's starting to get a bit smelly
2. A woolen jumper that's been sitting in the back of your closet since last winter and is now getting musty

### Advantages of Air wash

1. Saves your water, energy, detergent and ironing time.
2. Effective in sanitising the items that cannot be washed in common way. (pillows, cushions, teddy bears, etc.)  
- Removes 99% of bacteria from these items to remove allergens.

### Air wash cycle (Deodorisation, Sterilisation)

1. Open the door and insert your laundry. Then close the door.
2. Push the Power button.
3. Turn the course selection dial and select the Air wash course (Deodorisation, Sterilisation).  
- When the Airwash course is selected, you cannot select other functions additionally.
4. Close the door and push the Start/Pause button.  
- Water is supplied and drained continually during each cycle.

When each cycle finishes, the drum rotates for about 30 minutes to tumble the laundry. You can stop your washing machine and take out your laundry at any time during the tumbling.

### Available laundry

- Wool coat, jumpers with cotton and goose feathers, sweaters, suits, and bedding (two items or less)

### Clothes for which you should not perform deodorisation

- Leathers, minks, furs, natural silks, velvets, etc that can be damaged by the deodorisation process
- For underwear with much laces, dolls using glues, cushions and suits, glues may become apart due to heat.
- Be careful of clothes with studs because they may be broken.
- For starched clothes, they may become less stiff and have a deformation.
- Dirty outer garments may be damaged because dirties may become stiff.

### Clothes for which you should not perform sterilisation

- Hard bedding such as a wooden pillow
- Pillows and bedclothes filled with grains or plastics instead cotton
- Electric blankets
- Wool bedclothes that unhair much and generate a lot of dust

You must not use the air wash course for beddings filled with sponges or styrofoam.

A fire may outbreak on the sponges or styrofoam and cause damage to the product.

## Washing a Load of Laundry

### Using delay start

You can set the washing machine to finish your wash automatically at a later time, choosing from 3 to 19 hour delay (in 1 hour increments). Displayed hours means the time of finished washing-cycle.

**To do this:**

1. Manually or automatically set your washing machine for the type of clothes you are washing.
2. Press the Delay Start button repeatedly until the delay time is set.
3. Press the Start/Pause button. The Delay Start indicator will light, and the clock will begin counting down until it reaches your finish time.
4. To cancel Delay Start, press the Ⓞ (On/Off) button, then turn the washing machine on again.

### Drying a load of Laundry

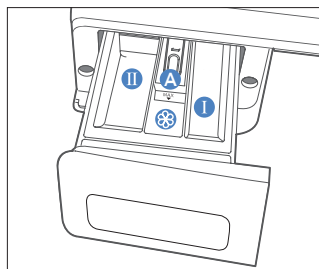
Drying heater heat air to proper temperature and blow through laundry. Then, High and drying air absorb moisture and go into condensing duct which is low temperature environment. So high temperature, moisture air change low temperature and moisture condensed to water. the water is pumped to outside of washing machine.

### Washing for the first time

Before washing clothes for the first time, you must run a complete cycle without clothes.

To do this:

1. Press the Ⓞ (On/Off) button.
2. Pour a little detergent into compartment (II) in the detergent drawer.
3. Turn on the water supply to the washing machine.
4. Press the Temperature button repeatedly until 40 °C is displayed.
5. Press the Start/Pause button.
  - This will remove any water from the manufacturer's test run remaining in the machine.



**Dispenser ①:** Detergent for prewash or starch.

**Dispenser ②:** Detergent for main wash, water softener, pre-soaking agent, bleach and stain removal product.

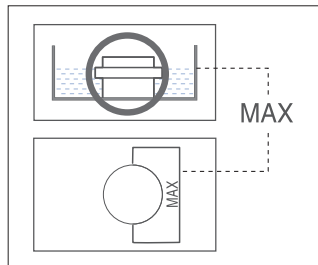
**Dispenser Ⓞ:** Additives, e.g. fabric softener or former (fill no higher than lower edge of insert "A")

### Putting detergent in the washing machine

1. Pull out the detergent drawer.
2. Add laundry detergent into compartment (II).
3. Add softener into compartment (Ⓞ) (if you desire).
4. Add prewash detergent into compartment (I) (if you desire).

#### Caution :

Concentrated or thick fabric softener and conditioner must be diluted with a little water before being poured into the dispenser (prevents the overflow from becoming blocked).



# Washing a Load of Laundry

## Washing tips and hints

**Sorting your laundry:** Sort your laundry according to the following characteristics:

- **Type of fabric care label symbol:** Sort laundry into cottons, mixed fibres, synthetics, silks, wools and rayon.
- **Colour:** Divide whites and colours. Wash new, coloured items separately.
- **Size:** Placing items of different sizes in the same load will improve the washing action.
- **Sensitivity:** Wash delicate items separately, using the Delicate wash programme for pure new wool, curtains and silk articles. Check the labels on the items you are washing or refer to the fabric care chart in the appendix.

**Emptying pockets:** Coins, safety pins and similar items can damage linen, the washing machine drum, and the water tank.

**Securing fasteners:** Close zippers and fasten buttons or hooks; loose belts or ribbons should be tied together.

**Prewashing cotton:** Your new washing machine, combined with modern detergents, will give perfect washing results, thus saving energy, time, water and detergent. However, if your cotton is particularly dirty, use a prewash with a protein-based detergent.

**Determining load capacity:** Do not overload the washing machine or your laundry may not wash properly. Use the chart below to determine the load capacity for the type of laundry you are washing.

Fabric Type	Load Capacity
Cotton/Coloureds	7.5 kg
Synthetics	4.0 kg
Delicate	2.5 kg
Wool	2.0 kg

**Detergent tips:** The type of detergent you should use is based on the type of fabric (cotton, synthetics, delicates items, Wool), colour, wash temperature, degree and type of soiling.

Always use "low suds" laundry soap, which is designed for automatic washing machines.

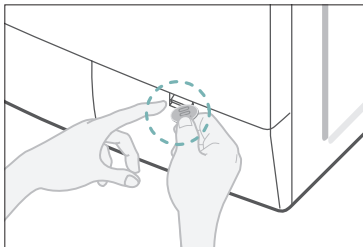
Follow the detergent manufacturer's recommendations based upon the weight of the laundry, the degree of soiling, and the hardness of the water in your area. If you do not know how hard your water is, ask your water authority.

**Notice :** Keep detergents and additives in a safe, dry place out of the reach of children.

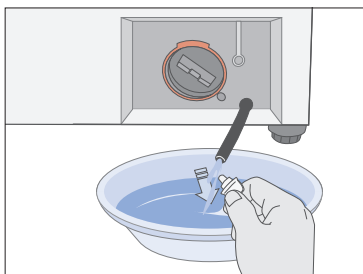
## Maintaining the Washing Machine

### Draining the washing machine in an emergency

1. Unplug the washing machine from the power supply.
2. Open the filter-cover by using a coin or a key.



3. Unscrew the emergency drain cap by turning left. Grip the cap on the end of the emergency drain tube and slowly pull it out about 15 cm.



4. Allow all the water to flow into a bowl.
5. Reinsert the drain tube and screw the cap back on.
6. Replace the filter-cover.

### Repairing a frozen washing machine

If the temperature drops below freezing and your washing machine is frozen:

1. Unplug the washing machine.
2. Pour warm water on the source faucet to loosen the water supply hose.
3. Remove the water supply hose and soak it in warm water.
4. Pour warm water into the washing machine drum and let it sit for 10 minutes.
5. Reconnect the water supply hose to the water faucet and check if the water supply and drain operations are normal.

### Cleaning the exterior

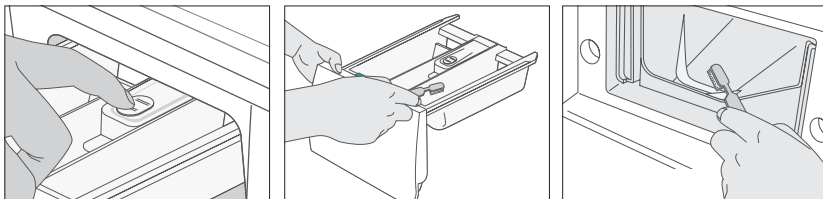
1. Wipe the washing machine surfaces, including the control panel, with a soft cloth and non-abrasive household detergents.
2. Use a soft cloth to dry the surfaces.
3. Do not pour water on the washing machine.



## Maintaining the Washing Machine

### Cleaning the detergent drawer and recess

1. Press the release lever on the inside of the detergent drawer and pull it out.
2. Remove the cap from compartment (⊗).
3. Wash all of the parts under running water.
4. Clean the drawer recess with an old toothbrush.
5. Reinsert the cap (Pushing it firmly into place) and replace the liquid detergent divider into the drawer.
6. Push the drawer back into place.
7. Run a rinse programme without any laundry in the drum.

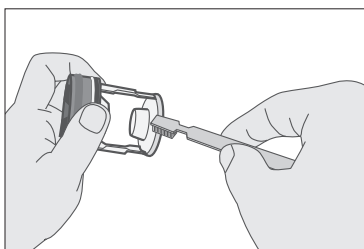


### Cleaning the debris filter

Clean the debris filter 5 or 6 times a year, or when you see the following error message on the display:

5E

1. Open the filter-cover, See "Draining the washing machine in an emergency" on page C-1.
2. Unscrew emergency drain cap by turning left and drain off all the water. See "Draining the washing machine in an emergency" on page C-1.
3. Unscrew the filter cap and take it out.
4. Wash any dirt or other material from the filter. Make sure the drain pump propeller behind the filter is not blocked. Replace the filter cap.



5. Replace the filter-cover.

## Maintaining the Washing Machine

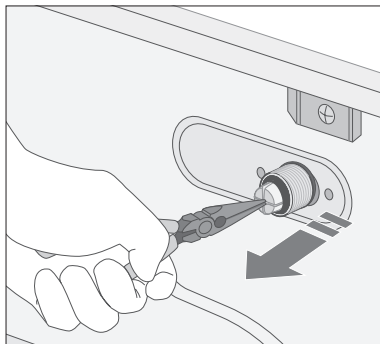
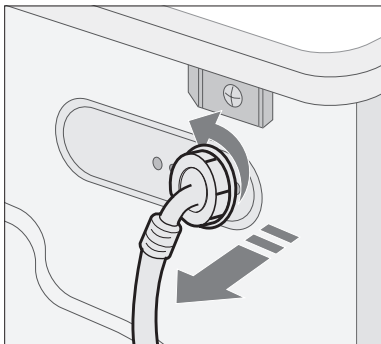
### Cleaning the water hose mesh filter

You should clean the water hose mesh filter at least one time per year, or when you see the following error message on the display:

4E

#### To do this:

1. Turn off the water source to the washing machine.
2. Unscrew the hose from the back of the washing machine.
3. With a pair of pliers, gently pull out the mesh filter from the end of the hose and rinse it under water until clean. Also clean the inside and outside of the threaded connector.



4. Push the filter back into place.
5. Screw the hose back onto the washing machine.
6. Turn on the faucet and make sure the connections are watertight.

## Problems and solutions

### The washing machine will not start

- Make sure the door is firmly closed.
- Make sure the washing machine is plugged in.
- Make sure the water source faucet is turned on.
- Make sure to press the Start/Pause button.

### No water or insufficient water supply

- Make sure the water source faucet is turned on.
- Make sure the water source hose is not frozen.
- Make sure the water intake hose is not bent.
- Make sure the filter on the water intake hose is not clogged.

### Detergent remains in the detergent drawer after the wash programme is complete

- Make sure the washing machine is running with sufficient water pressure.
- Put the detergents in the inner parts of the detergent drawer (away from the outside edges).

### Washing machine vibrates or is too noisy

- Make sure the washing machine is set on a level surface. If the surface is not level, adjust the washing machine feet to level the appliance.
- Make sure that the shipping bolts are removed.
- Make sure the washing machine is not touching any other object.
- Make sure the laundry load is balanced.

### The washing machine does not drain and/or spin

- Make sure the drain hose is not squashed or bent.
- Make sure the water hose mesh filter is not clogged.

### The Door does not open

1. Disconnect the power plug from the power supply.
2. Remove the water from the washing machine.
3. Open the filter cover using a coin.
4. Locate the orange plastic tab and pull forward to open the door.

## Understanding error messages

Error displayed	Solution
dE2	<ul style="list-style-type: none"> <li>• Close the door.</li> </ul>
4E	<ul style="list-style-type: none"> <li>• Make sure the source water faucet is turned on.</li> <li>• Check the water pressure.</li> </ul>
5E	<ul style="list-style-type: none"> <li>• Clean the debris filter.</li> <li>• Make sure the drainage hose is installed correctly.</li> </ul>
UE	<ul style="list-style-type: none"> <li>• Laundry load is unbalanced; loosen any tangled laundry. If only one item of clothing needs washing, such as a bathrobe or Handwash, the final spin result might be unsatisfactory and an "UE" error message will be shown in the display window.</li> </ul>
cE / 3E	<ul style="list-style-type: none"> <li>• Call after-sales service.</li> </ul>
HOT	<ul style="list-style-type: none"> <li>• Displayed when the door does not open for high temperature.</li> </ul>

### Before contacting After-Sales service:

1. Try to remedy the problem (See "Troubleshooting" on this page).
2. Restart the programme to see if the fault is repeated.
3. If the malfunction persists, call after-sales service and describe the problem.

## Programme Chart

(\* user option)

Programme	Max Load(kg)	Detergent and Additives			Temp. (°C)	Spin Speed(Max) rpm		Delay start	Cycle Time (min)
	WD7704/ WD7702	prewash	wash	softener	max	WD7704	WD7702		
Cotton	7.5	*	yes	*	95	1400	1200	*	145
Coloureds	7.5	*	yes	*	60	1400	1200	*	97
Synthetics	4.0	*	yes	*	60	1200	1200	*	69
Delicate	2.5	-	yes	*	40	800	800	*	52
Wool	2.0	-	yes	*	40	800	800	*	39
Handwash	2.0	-	yes	*	40	400	400	*	31
Quick	3.0	-	yes	*	60	1400	1200	*	27

Programme	Type of WASH
Cotton	Averagely or lightly soiled cottons, bed linen, table linen, underwear, towels, shirts,etc.
Coloureds	Averagely or lightly soiled cottons, bed linen, table linen, underwear, towels, shirts, etc.
Synthetics	Averagely or lightly soiled blouses, shirts, etc. Made of polyester (Diolen, Trevira), polyamide (perlon, Nylon) or other similar blends.
Delicate	Delicate curtains, dresses, skirts, shirts and blouses.
Wool	Only machine washable woolens with pure new wool label.
Quick	Lightly soiled cottons or linen blouses, shirts, dark coloured terry cloth, coloured linen articles, Handwash, etc.

1. The programme duration data has been measured under the conditions specified in Standard IEC 456.
2. Consumption in individual homes may differ from the values given in the table due to variations in the pressure and temperature of the water supply, the load and the type of laundry.

## Programme Chart





























(\* user option)

Programme	Max Load(kg)	Detergent and Additives			Temp. (°C)	Spin Speed(Max) rpm		Delay start	Cycle Time (min)
		WD7704/ WD7702	prewash	wash		softener	max		
Drying	4.0	-	-	-	-	-	-	*	190
Heavy Soil	7.5	*	yes	*	60	1400	1200	*	108
Mixed Load	2.5	-	yes	*	60	800	800	*	75
Bedding	5.0	*	yes	*	95	1400	1200	*	92

Programme	Type of WASH
Heavy Soil	Stained or heavily soiled cottons, bed linen, table linen, underwear, towels, shirts, Handwash, etc.
Mixed Load	A mix of lightly soiled cottons and synthetic fabrics.
Bedding	Cotton bedding, bed sheet, duvet cover, pillow cover etc.

## Appendix

### Fabric care chart

	Resistant material		Can be ironed at 100 °C max
	Delicate fabric		Do not iron
 	Item may be washed at 95 °C		Can be dry cleaned using any solvent
 	Item may be washed at 60 °C		Dry clean with perchloride, lighter fuel, pure alcohol or R113 only
 	Item may be washed at 40 °C		Dry clean with aviation fuel, pure alcohol or R113 only
 	Item may be washed at 30 °C		Do not dry clean
	Item may be hand washed		Dry flat
	Dry clean only		Can be hung to dry
	Can be bleached in cold water		Dry on clothes hanger
	Do not bleach		Tumble dry, normal heat
	Can be ironed at 200 °C max		Tumble dry, reduced heat
	Can be ironed at 150 °C max		Do not tumble dry

### Electrical warnings

To reduce the risk of fire, electrical shock, and other injuries, keep these safety precautions in mind:

- Operate the appliance only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your appliance dealer or local power company.
- Use only a grounded or polarized outlet. For your safety, this appliance is equipped with a polarized alternating current line plug having one blade wider than the other. This plug will fit into the power outlet only one way. If you are unable to insert the plug fully into the outlet, try reversing the plug. If the plug still doesn't fit, contact your electrician to replace your outlet.
- Protect the power cord. Power supply cords should be routed so that they are unlikely to be walked on or pinched by items placed on or against them. Pay particular attention to cords at plugs, convenience receptacles, and the point where they exit from the unit.
- Do not overload the wall outlet or extension cords. Overloading can result in fire or electric shock.

## Appendix

### Protecting the environment

- This appliance is manufactured from recyclable materials. If you decide to dispose of this appliance, please observe local waste disposal regulations. Cut off the power cord so that the appliance cannot be connected to a power source. Remove the door so that animals and small children cannot get trapped inside the appliance.
- Do not exceed the detergent quantities recommended in the detergent manufacturers' instructions.
- Use stain removal products and bleaches before the wash cycle only when strictly necessary.
- Save water and electricity by only washing full loads (the exact amount depends upon the programme used).

### Declaration of conformity

This appliance complies with European safety standards, EC directive 93/68 and EN Standard 60335.

### Specification

TYPE		FRONT LOADING WASHER	
DIMENSION		WD7704/WD7702	
		W598mm X D600mm X H844mm	
WATER PRESSURE		50 kPa ~ 800 kPa	
WATER VOLUME		60 ℓ	
NET WEIGHT		WD7704/WD7702	
		82 kg	
WASH AND DRY CAPACITY	WASH	7.5 kg (DRY LAUNDRY)	
	DRY	4.0 kg (DRY LAUNDRY)	
POWER CONSUMPTION	MODEL	WD7704/WD7702	
	WASHING	230 V	150 W
		220 V	2000 W
	WASHING AND HEATING	240 V	2400 W
		220 V	2000 W
	DRY	240 V	2400 W
PUMPING		34 W	
SPIN REVOLUTION	MODEL	WD7704/WD7702	
PACKAGE Wt	PAPER	2.5 kg	
	PLASTIC	1.0 kg	
LOAD	MODEL	WD7704	WD7702
	rpm	1400	1200



QUESTIONS OR COMMENTS?

<b>Country</b>	<b>CALL</b>	<b>OR VISIT US ONLINE AT</b>
AUSTRALIA	1300 362 603	<a href="http://www.samsung.com/au">www.samsung.com/au</a>