



Performance is everything.™

3 year
warranty

Air™

CORDLESS
SWITCH

Let's get started



VX27

vax.com.au
vax.co.nz

Let's talk safety



Basic safety precautions

This vacuum cleaner is intended for household use only and NOT for commercial or industrial use.

READ ALL THE INSTRUCTIONS BEFORE USING THIS APPLIANCE

- It is a battery-operated appliance, the battery being charged outside the appliance.
- Only use the vacuum cleaner indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the vacuum cleaner.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should

not play with the vacuum cleaner. Cleaning and user maintenance should not be made by children without supervision

- Only Vax recommend tools and accessories should be used with this vacuum cleaner
- Keep the charger and batteries in a dry place, and use them indoors only.
- Do not use charger with damaged cord or plug. If appliance or charger is not working as it should, has been dropped, damaged, left outdoors or dropped into water, take it to a Vax authorised repair agent prior to continuing use. Please contact our Customer Care Line on: AU: 1300 361 505 / NZ: 0800 800 900 (Mon-Fri 8.30am to 5.00pm) or visit www.vax.com.au / vax.co.nz for your nearest Vax authorised repair agent.

Please keep instructions for further use.



Don'ts

- ✗ Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance on cord.
- ✗ Don't handle the charger plug or use the vacuum cleaner with wet hands.
- ✗ Don't attempt to remove blockages with sharp objects as this may cause damage to the vacuum cleaner.
- ✗ Don't try to short the terminals of the battery and the charger.
- ✗ Don't use the vacuum cleaner with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the rating label.
- ✗ Don't vacuum up hot coals, cigarette butts, ash, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach, and ammonia drain cleaner).
- ✗ Do not vacuum hard or sharp objects such as glass, nails, screws or coins etc.
- ✗ Don't not vacuum plaster dust, concrete dust or any other building or vitreous material.
- ✗ Do not vacuum flour, baking soda or any other powder-based carpet refresher or deodoriser.



Do's

- ✓ Always make sure the filter and dirt container are fitted correctly before using your vacuum cleaner.
- ✓ Always turn off and remove the battery before carrying out any maintenance.
- ✓ Turn off all controls on the vacuum cleaner before disconnecting or connecting the battery.
- ✓ Take extra care when cleaning on the stairs.
- ✓ Always protect the charger cord from heated surfaces or near open flames.
- ✓ Use only SAA approved 10amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- ✓ Always carry the vacuum cleaner by the handle.
- ✓ Store your vacuum cleaner in a cool, dry area.

CAUTION: The battery used in this device may present a risk of fire or chemical burn if mistreated.

Do not disassemble or heat above manufacturer's maximum temperature limit (60° C/140°F) or incinerate.

Replace battery with Vax battery only. Use of another battery may present a risk of fire or explosion. Dispose of used battery promptly. Keep away from children.

Do not disassemble and do not dispose of in fire. Do not attempt to disassemble the battery or remove any component projecting from the battery terminals.

The battery and charger have no user serviceable parts. Fire or injury may result.

Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting.

WARNING: For best performance terminals on battery, battery charger and vacuum cleaner must be clean and free from dust and dirt.

Do not attempt to recharge non-rechargeable batteries.

Thank you for buying this Air Cordless Switch.

Taking care of your carpets and hard floors.

The Air Cordless Switch is designed to make vacuuming your floors regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets and hard floors will ensure they keep their appearance for longer. You've chosen the carpets and hard floors for your home for a reason and Vax will help you take good care of them.

Taking care of your Air Cordless Switch

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets and hard floors.

Taking care of you

We're here if you need us. For trouble shooting, simply call or visit:

Australia: 1300 361 505

vax.com.au

New Zealand: 0800 800 900

vax.co.nz

Monday-Friday 8.30am to 5.00pm

Calls are charged at the standard local rate. Please make a note of the serial number and model number of the product before calling.



Performance is everything.™

Contents

Air™ Cordless Switch

Let's talk safety

Getting to know your machine

Getting started

Using your machine

Taking care of your machine

Let's talk technical

Accessories and replacement parts

What to do if it goes wrong

Getting in touch

Included with your machine



1 LithiumLife™ battery

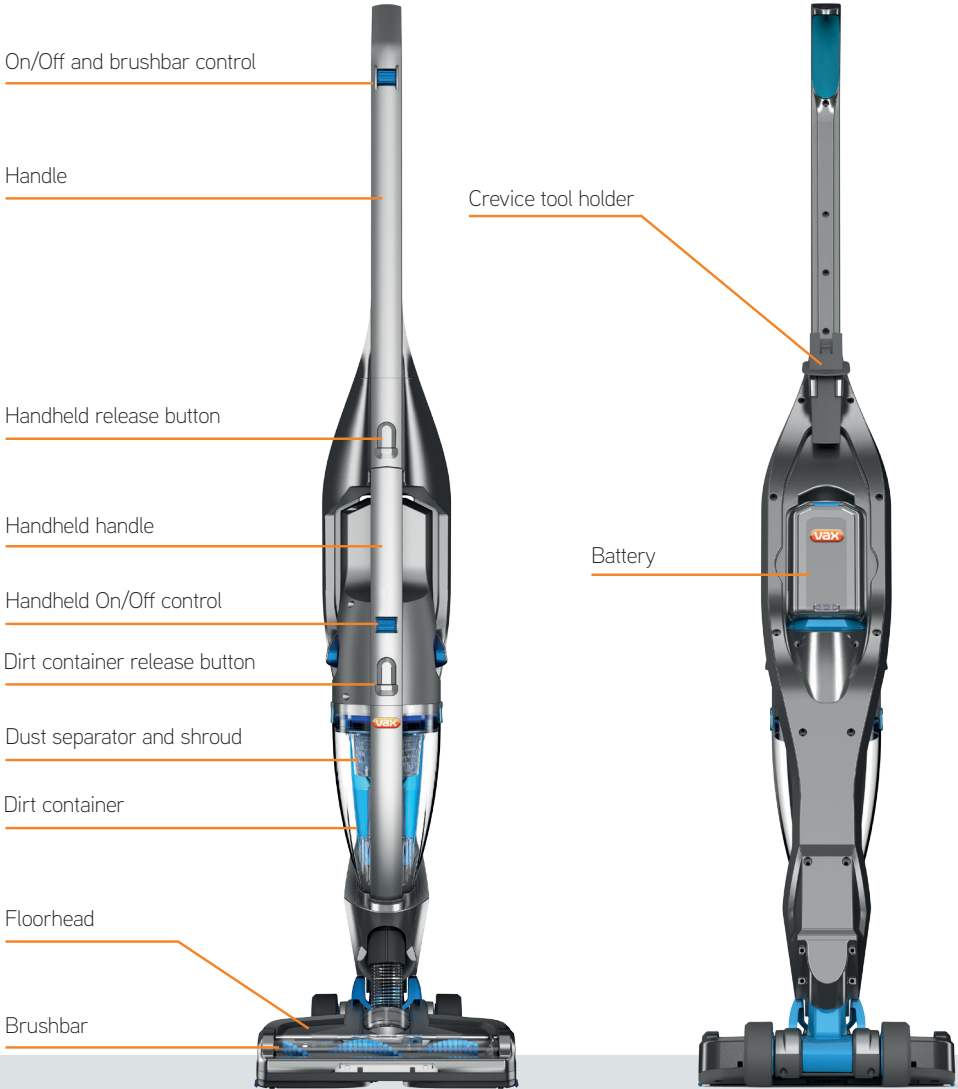


Battery charger



Crevice tool

Getting to know your machine



Technical Specification

Name **Air Cordless Switch**
Battery voltage **20V**
Weight **3.5kg**
Model no. **VX27**
Dirt container capacity **0.35L**

Battery Specification

Type **Lithium-Ion rechargeable battery pack**
Nominal voltage **20VDC**
Capacity **2Ah/36Wh**
Battery Model No. **BH03100ANZ**

Battery Charger Specification

Model No. **BH03200ANZ**
Voltage **220-240V ~ 50Hz**

Accessories & Consumables*

Filter
Model no. **VX27F**

Stair Tool (additional tool not included with this machine)
Model no. **VX27ST**

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

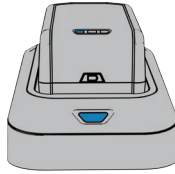
CAUTION: The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not disassemble or heat above manufacturer's maximum temperature limit (60° C/140°F) or incinerate. Replace battery with Vax battery only. Use of another battery may present a risk of fire or explosion. Dispose of used battery promptly. Keep away from children. Do not disassemble and do not dispose of in fire. Do not attempt to disassemble the battery or remove any component projecting from the battery terminals. The battery and charger have no user serviceable parts. Fire or injury may result. Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting.

WARNING: For best performance terminals on battery, battery charger and vacuum cleaner must be clean and free from dust and dirt. Do not attempt to recharge non-rechargeable batteries.

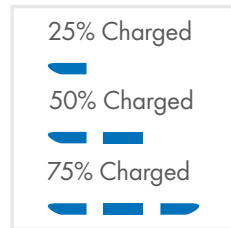
Charging the battery



Fit the battery onto the battery charger.

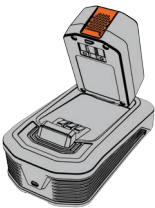


The battery charger light will turn blue when charging. If a red light appears an error has occurred, remove the battery and refit.

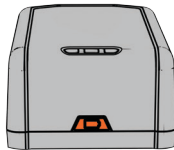


The battery will be fully charged after 1.5 hours and the charger light will turn off.

Removing the battery



Press the release button, hold base of battery charger and lift the battery to remove.



To check how much life is left on the battery, press down on the battery button and see the battery life indicator.

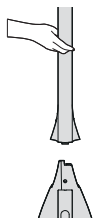
IMPORTANT: The battery will need to be fully charged before first use.

NOTE: The life expectancy of the battery will vary depending on the usage of the vacuum cleaner. If you require a replacement battery contact us - Vax Careline: (AU) 1300 361 505 / vax.com.au OR (NZ) 0800 800 900 / vax.co.nz

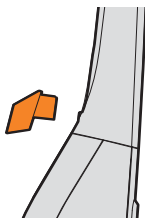
Getting started

Assembling your 2-in-1 vacuum cleaner

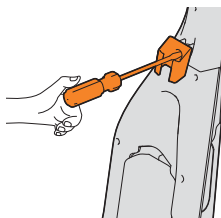
CAUTION: Always make sure the pre-motor filter is correctly fitted before using the vacuum cleaner.



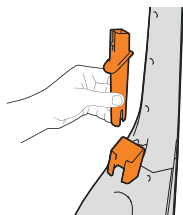
Line up handle with main body and lower into place.



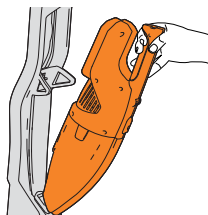
Insert screw through crevice tool holder. Line up crevice tool holder onto back of handle.



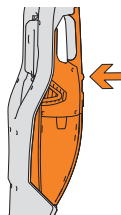
Using a crosshead screw driver tighten screw, until crevice tool holder and handle are secured into place.



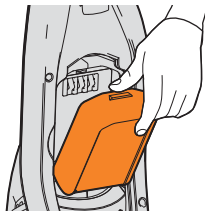
Insert crevice tool into holder.



Line up nozzle of handheld onto edge of lower main body.

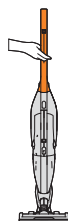


Push handheld into main body until it clicks into place.

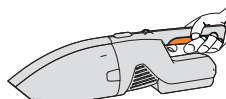


Fit the battery onto the vacuum cleaner (below the crevice tool holder). The battery will click into position when correctly fitted.

Carrying your 2-in-1 vacuum cleaner



Use handle to carry as a upright vacuum cleaner.

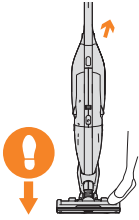


Use handle to carry as a handheld vacuum cleaner.

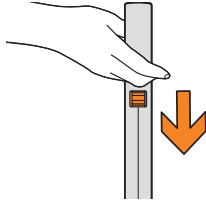
Using your machine

CAUTION: When carpet mode is selected on the On/Off and brushbar control the brushbar will constantly rotate. Never leave the vacuum cleaner in one spot for an extended period of time as this may damage the floor surface. Vax cannot be held responsible for damage to the floor surface if the customer fails to take notice of this recommendation.

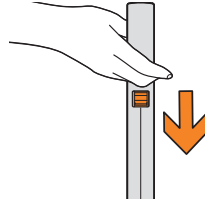
As an upright vacuum cleaner



Place your foot on the base and pull the handle back to recline.



Roll the On/Off and brushbar control forward once for hard floor cleaning. The brushbar will NOT spin.

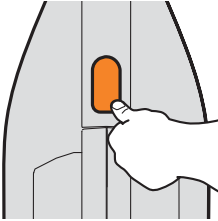


Roll the On/Off and brushbar control forward again for carpets. The brushbar will spin.

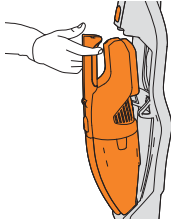
As a handheld vacuum cleaner

CAUTION: Always take extra care when cleaning stairs.

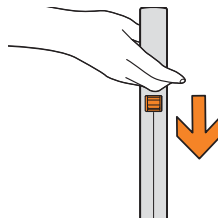
Always switch the handheld off before connecting or disconnecting the accessories and before returning the handheld to the main body.



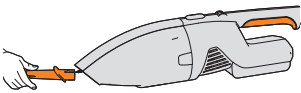
Press the handheld release button.



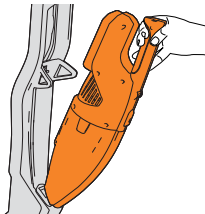
Lift to remove handheld from the main body.



Roll the On/Off control forward to switch the handheld on.



For a more detailed clean, line up the crevice tool with the nozzle on the handheld and push firmly into place.

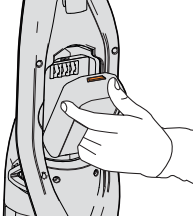


Roll the On/Off control back to switch the handheld off. Pull to remove tool from nozzle. Line up and return handheld to main body.

Taking care of your machine

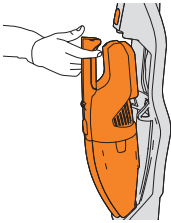
Removing the battery from your 2-in-1 vacuum cleaner

CAUTION: Always switch off the vacuum cleaner and remove the battery before carrying out any maintenance or troubleshooting.

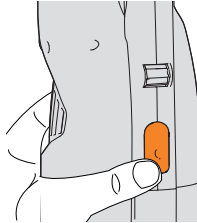


Hold the battery securely and press the release button on the top of the battery.

Emptying the dirt container



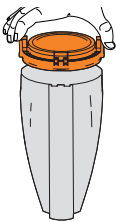
Lift to remove handheld from the main body.



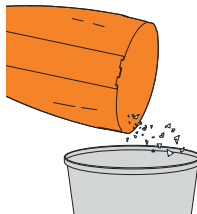
Press the dirt container release button.



Lift to remove dirt container lid.



Lift separator tabs on either side of dirt container.
Lift to remove separator.



Hold dirt container over a bin allowing dirt/debris to fall out.



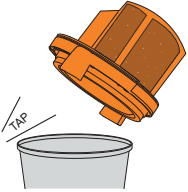
Don't over fill the dirt container to avoid blocking the air flow through the vacuum cleaner and replace filters every 6 months, depending on the level of use. Damaged or discoloured filters need replacing.

Taking care of your machine

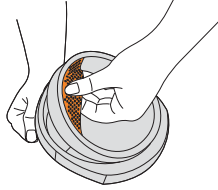
Cleaning the separator and pre-motor filter

CAUTION: For best cleaning results filters require cleaning every 4-6 uses or as needed.

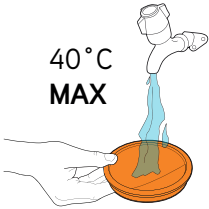
Do not use your vacuum cleaner with a clogged filter and without the filter in place.



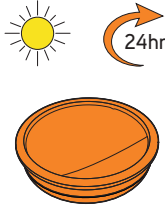
Tap separator over a bin allowing dirt/debris to fall out.



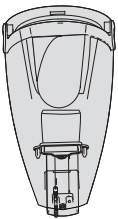
Pull the filter tab to remove the pre-motor filter from the separator.



Tap the filter over a bin to remove any dirt/debris. Wash the filter under running water (40 degrees max).



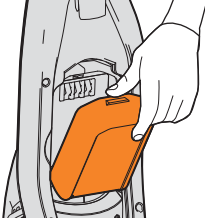
Leave for 24hrs or until fully dry before replacing.



Refit the pre-motor filter and separator.

Let's talk technical

Cleaning terminals



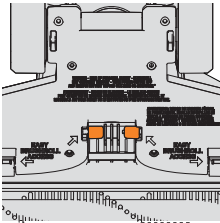
Using a dry cloth or soft dusting brush remove any dust/debris from terminals on battery charger, battery and vacuum cleaner.



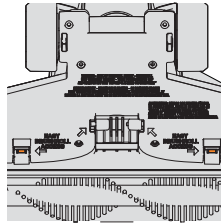
Clearing a blockage from the brushbar

CAUTION: If the brushbar has been obstructed, the Motor Protection Sensor may have been activated. Remove the battery and dirt container and clear any obstruction from the brushbar. Wait 30 minutes for the vacuum cleaner to reset itself.

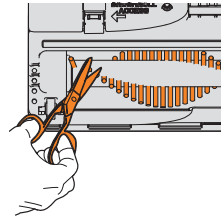
Replace the battery and dirt container. Roll the On/Off brushbar control forward to carpet mode.



Remove battery and lie the vacuum cleaner flat, exposing the brushbar. Push the plate locks towards each other.

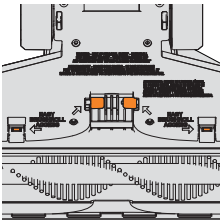


Squeeze the clips on the brushbar cover towards the brushbar and lift off brushbar cover.

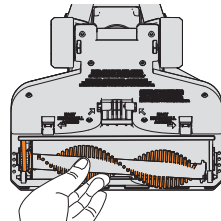


Using a pair of scissors cut any hair or debris from around the brushbar. Refit brushbar cover clicking clips into place and pushing plate locks apart to secure.

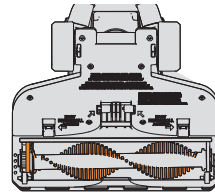
Replacing brushbar



Remove battery and lie the vacuum cleaner flat, exposing the brushbar. Push the plate locks towards each other. Squeeze the clips on the brushbar cover towards the brushbar and lift off brushbar cover.



Remove brushbar firstly lifting the side of brushbar not connected to belt. Unloop the belt from the brushbar and lift to remove.



Refit replacement brushbar, looping the belt around the brush bar first. Align both sides of the brush bar and push into base. Refit brushbar cover clicking clips into place and pushing plate locks apart to secure.

Don't forget your accessories!

Order at: www.vax.com.au / vax.co.nz

Battery Charger

Model no. BH03200ANZ

Charges a standard LithiumLife™ battery in 1.5 hours.



LithiumLife™ Battery

Model no. BH03100ANZ

LithiumLife™ technology brings power and cordless convenience for whole-home cleaning.



Stair Tool

Model no. VX27ST

Use the Stair Tool for vacuuming your stairs, upholstery and car interiors. It's great for picking up stubborn pet hair.

(Not included with this machine)



Filter

Model no. VX27F

Filters need to be replaced every 6 months, depending on level of use. Damaged or discoloured filters need replacing.



What to do if it goes wrong

Problem

Why does my vacuum cleaner have no power?

- ## Solution
- Check the battery is inserted correctly into the vacuum cleaner. Go to 'Getting started'.
 - Check the handheld has been correctly fitted into the main body. Go to 'Getting started'.
 - The battery may not be charged, remove and charge battery.
 - Check terminals on battery and vacuum cleaner are clean. Go to 'Lets talk technical'.
 - Battery might be too hot, remove and allow to cool for 30 minutes. Replace battery.
 - The Motor Protection Sensor may have been activated. If this has happened, switch off the vacuum cleaner. Remove and empty the dirt container and check for blockages. Clean the filters and allow the vacuum cleaner to cool for approximately 1 hour (if you have washed the filters you will need to wait 24 hours for the filters to fully dry before putting them back into the vacuum cleaner).

Why won't the vacuum cleaner pick up?

- Empty the dirt container and clean filter. Go to 'Taking care of your machine'.
- There may be a blockage in the vacuum cleaner. Check the brushbar, the nozzle of handheld, separator, shroud and tool for blockages.
- The separator has not been fitted correctly. Go to 'Taking care of your machine'.
- The brushbar may not be turning. Go to 'My brushbar isn't turning?' below.

My brushbar isn't turning?

- The brushbar may not be switched on. Check the On/Off control brush bar roll has been turned to carpet mode. Go to 'Using your machine'.
- The brushbar may be obstructed. Go to 'Let's talk technical'.

Why isn't the battery charger light lit when the battery is charging?

- Check the battery charger is plugged in.
- Check the battery is inserted correctly into the charger.
- Check terminals on battery and vacuum cleaner are clean. Go to 'Lets talk technical'.
- The battery may not be connecting with the charger. Remove battery and unplug charger, wait 10 seconds then retry.
- The battery is fully charged and the charger light has turned off.

Why does my battery have a short run time?

- The battery has not been fully charged. Go to 'Getting started'.

Why is the battery charger light continually flashing?

- Check the battery is inserted correctly into the charger.
- The battery or charger has an error. Remove the battery and unplug charger, wait 10 seconds then plug charger into the mains and re-insert the battery.
- Check terminals on battery and vacuum cleaner are clean. Go to 'Lets talk technical'.

CAUTION: To reduce the risk of personal injury, remove the battery before performing maintenance /troubleshooting checks.

Taking care of you

We're here if you need us. For trouble shooting, simply call or visit:

Australia: 1300 361 505*

vax.com.au

New Zealand: 0800 800 900*

vax.co.nz

*Monday-Friday 8.30am to 5.00pm



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