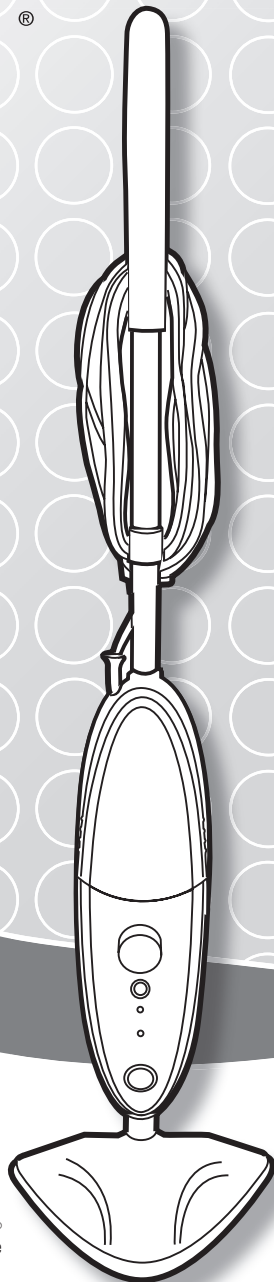




OWNER'S MANUAL

Operating and Servicing Instructions

Enhanced Clean™ steam mop



! IMPORTANT !

READ CAREFULLY BEFORE ASSEMBLY AND USE.

Questions or concerns?
For assistance, please call Customer
Service at 1300 360 845
Mon-Fri 8.30am-5pm EST.

**PLEASE DO NOT RETURN THIS
PRODUCT TO THE STORE.**

**THIS PRODUCT
IS INTENDED FOR
HOUSEHOLD USE ONLY.
IF USED COMMERCIALY
WARRANTY IS VOID.**

hooverfloorcare.com.au

*On hard floors, when used with Hoover®
Multi-purpose Disinfectant in accordance
with owner's manual

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All Rights Reserved. #961145002
ID102309-R0

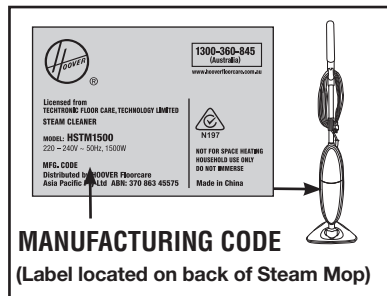
Thank you for choosing a HOOVER® product.

Please enter the complete model and Manufacturing Code in the spaces provided.

MODEL _____

MFG. CODE _____

Tip: Attach your sales receipt to this owner's manual. Verification of date of purchase may be required for warranty service of your HOOVER® product.



Contents

Important Safety Instructions	4
Product Assembly	6
Carton Contents	6
Attach Handle	6
Cord Storage	6
How To Use	7
Steamer Description	7
Before You Begin Cleaning	8
Filling Clean Water Tank	8
Attaching the Microfiber Pad	8
Filling Solution Tank	9
Steam Cleaning Hard Floors	10
Using On Carpet	11
After Steamer Use / Using Cooling Base	11
Maintenance	12
Clean Water Tank	12
Microfiber Pad	12
Hard Water Filter	13
Storage	13
Troubleshooting	14
Clearing Blockages	15
Service	15

If you need assistance:

Visit our website at www.hooverfloorcare.com.au. Follow the authorized dealer locator link to find the Hoover® authorized dealer nearest you or call 1300 360 845 for an automated referral of Hoover® authorized dealer locations (Australia only) or to speak with a customer service representative; Mon- Fri 8.30am- 5pm EST.

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

IMPORTANT SAFETY INSTRUCTIONS


SAVE THESE INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE.

WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Fully assemble before operating.
- Operate Steamer only at voltage specified on data label on back of cleaner.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Do not use or store outdoors. Store in a dry place.
- Do not use for space heating purposes.
- Do not immerse in water.
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used near children. To avoid injury, burn, or damage, keep children away from product, and do not allow children to touch appliance while in use or before completely cool, or to place fingers or other objects into any openings.
- Do not use any extension cord with this product.
- Do not handle the plug, or the Steam Mop with wet hands. Do not operate the Steam Mop without footwear.
- Do not place hands or feet under the Steam Mop while it is in operation as the unit gets very hot and may create a burn hazard.
- Use only on flat, horizontal surfaces. Do not use the Steam Mop on walls, counter tops or windows.
- To protect against a risk of electric shock, do not immerse the Steam Mop into water or any other liquids.
- Use only as described in this manual. Use only manufacturer's recommended attachments and products.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a service center prior to continuing use.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked.
- Keep hair, loose clothing, fingers, and all parts of body away from openings.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. When not in use do not place cleaner on stairs or furniture, as it may result in injury or damage.
- To avoid burn or injury, do not apply steam directly to any person or animal.

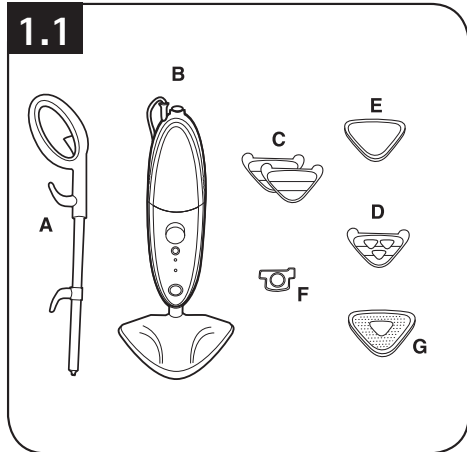
- Only use water to refill the clean water tank. Do not use any type of chemicals or additives in the clean water tank.
- Do not open the water fill cap when using the Steam Mop.
- Do not add descaling, aromatic, alcoholic products, cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance as this may damage the unit or make it unsafe for use. While this Steam Mop is designed for tap water, to increase effectiveness of the steam and to avoid build up of minerals, you may use distilled water to fill Steam Mop.
- Do not use Steam Mop in an enclosed space filled with vapor given off by oil-based paint, paint thinners, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Symbol IEC 60417-5597 (2002-10)  is used on the unit to indicate danger of scalding.
- When in use, never turn the appliance over or use while on its side.
- Allow Steam Mop sufficient time to cool prior to removing the microfiber pad.
- Before cleaning the Steam Mop, unplug the power cord from the electrical outlet and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the unit.
- Do not use in areas where flammable or combustible liquids, such as gasoline may be present.
- Connect to a properly grounded outlet only. See Grounding Instructions.
- Do not use without microfiber pad properly attached to mophead.
- Do not clean over floor electrical outlets.
- Do not use the Steam Mop on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam sensitive materials.
- Use only with Hoover® Multi-Purpose Disinfectant or Hoover® All-Purpose Cleaner.
- Do not operate Steam Mop without water in clean water tank.
- **WARNING:** Always switch off and unplug the steam cleaner from the electrical outlet before assembling, opening or emptying the water container, or before connecting/disconnecting the attachments.
- **CAUTION:** The steam cleaner is a very powerful unit. Before unplugging the cord into the electrical outlet, make sure the switch is in the 'off' position. Hold the steam cleaner firmly when starting and in use.
- **IMPORTANT:** We recommend the use of a Residual Current Device with a Residual Current rating of 30mA or less.
- **WARNING:** Never leave the steam mop in one spot on any surface for an extended period of time as this may damage the floor surface. Always return the mop back to the resting pad when not in use or when not continuously moving across the floor.
- **IMPORTANT:** The steam mop may not be suitable for all floating floorboards - please check with your floorboard manufacturer first prior to use.

1 Product Assembly

CARTON CONTENTS

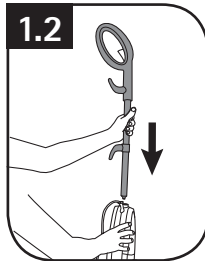
- A. Handle
- B. Steam Mop Body (Clean Water Tank and Solution Tank attached)
- C. Multi-Surface Microfiber Pad (x2)
- D. Hard Floor Microfiber Pad
- E. Carpet Glider
- F. Hard Water Filter (Pre-assembled in steamer, remove front tank to expose filter)
- G. Cooling Base

- Remove all parts from carton and identify each item shown.
- Make sure all parts are located before disposing of packing materials.



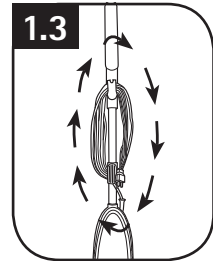
ATTACH HANDLE

- Insert handle into main body (1.2). Press firmly until you hear a click sound.



CORD STORAGE

- Wrap cord around cord hooks for convenient storage (1.3). Attach the plug end to cord.



2 How to Use

STEAMER DESCRIPTION

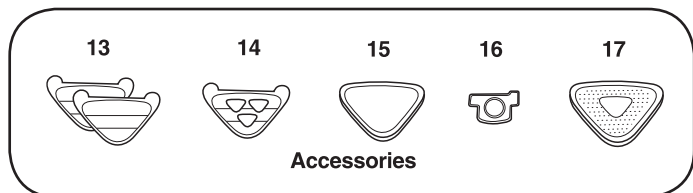
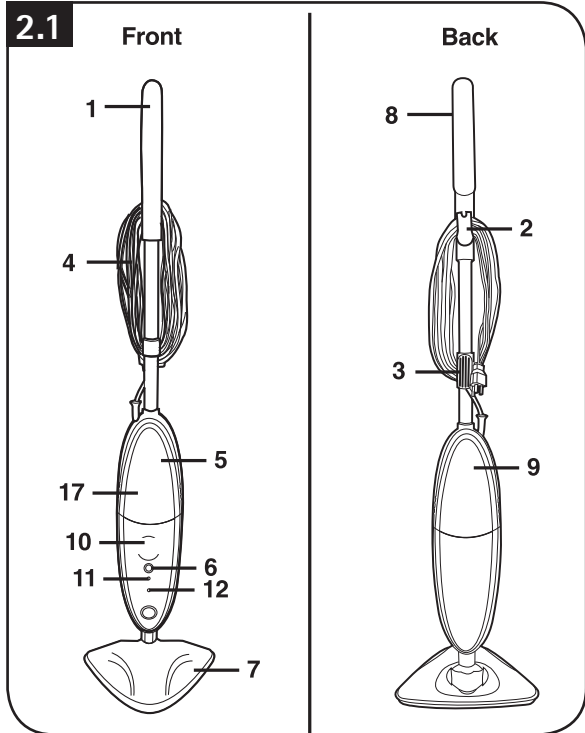
1. Handle
2. Upper Cord Hook (Rotating Quick Release Cord Hook)
3. Lower Cord Hook (Fixed Cord Hook)
4. Power Cord
5. Clean Water Tank
6. Power Button
7. Floor Head
8. Steam Release Trigger
9. Solution Tank
10. Clean Control Dial
11. Power Indicator Light
Blue Light = Unit On
12. Steam Ready Indicator Light
Green Light = Steamer Ready
No Light = Steam NOT Ready

Accessories

13. Multi-Surface Microfiber Pad (2)
14. Hard Floor Microfiber Pad
15. Carpet Glider
16. Hard Water Filter (Preassembled in steamer, remove front tank to expose filter)
17. Cooling Base

TECHNICAL SPECIFICATION

Model Number: HSTM1500
Input Power: 220-240V ~50Hz / 1500W



2 How to Use (continued)

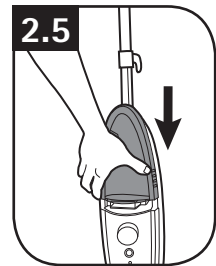
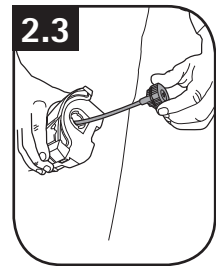
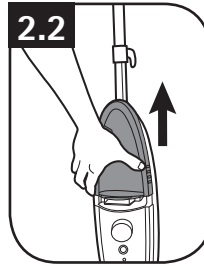
BEFORE YOU BEGIN CLEANING FILLING CLEAN WATER TANK

⚠ WARNING ⚠

To reduce the risk of personal injury, unplug the steamer when assembling the steamer.

Do not use hot or boiling water to fill clean water tank.

- Remove the clean water tank (2.2) on the FRONT of the Steam Mop.
- Twist the cap counter clockwise to remove (2.3).
- Fill the water tank with 500ml of water. Replace the water cap and twist clockwise until tightly secure.
- Ensure hard water filter is in place (see page 13).
- Slide the clean water tank down and snap into place (2.5).



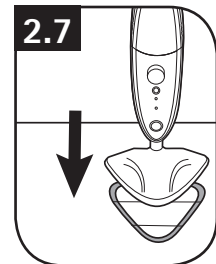
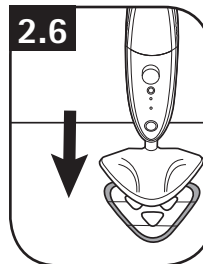
ATTACHING THE MICROFIBER PADS

⚠ WARNING ⚠

To reduce the risk of personal injury, unplug the steamer when assembling the accessories.

• IMPORTANT •

Never use the Steam Mop without the Microfiber pad correctly attached to the floor head.



For Disinfecting

- For optimal disinfecting benefits, use the “Hard Floor Microfiber Pad,” which contains the cut outs in it (2.6).
- Place the “Hard Floor Microfiber Pad” on the floor (white side up).
- Place the product on top of the pad making sure the mop head covers the entire pad (2.6). Hook and loop feature on the bottom of the mop head will hold the pad in place.

For General Cleaning

- Use the “Multi-Surface Microfiber Pad” (2.7).
- Place the “Multi-Surface Microfiber Pad” on the floor (white side up).
- Place the product on top of the pad making sure the mop head covers the entire pad (2.7). Hook and loop feature on the bottom of the mop head will hold the pad in place.

2 How to Use (continued)

FILLING SOLUTION TANK

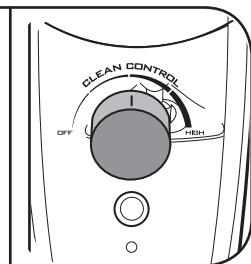
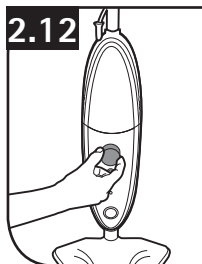
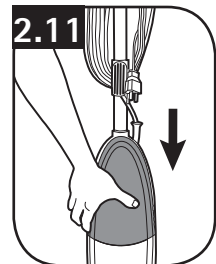
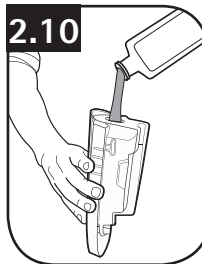
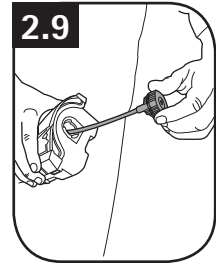
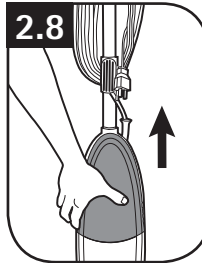
! WARNING !

To reduce the risk of personal injury, unplug the steamer when filling the steamer.

- Remove the solution tank from the BACK of the steam cleaner (2.8)
- Twist the cap counter-clockwise to remove (2.9)
- DO NOT MIX HOOVER® MULTI-PURPOSE DISINFECTANT OR HOOVER® MULTIPURPOSE CLEANER WITH ANY OTHER CLEANING SOLUTION
- Fill the tank with 300ml of recommended Hoover® Multi-Purpose Disinfectant or Hoover® Multi-Purpose Cleaner. Replace cap and twist clockwise (2.10) until tightly secure.
- Slide the solution tank down and snap into place (2.11).
- You can now disinfect or clean on demand by turning the Clean Control dial (2.12) to the desired setting, which will automatically dispense the disinfectant or cleaner when pressing the trigger. Turn to the "off" position if no Hoover® Multi-Purpose Disinfectant or Hoover® Multi-Purpose Cleaner is desired.

! WARNING !

Only use recommended Hoover® Multi-Purpose Disinfectant or Hoover® Multi-Purpose Cleaner.



2 How to Use (continued)

STEAM CLEANING HARD FLOORS

⚠ WARNING ⚠

Never leave the Steam Mop in one spot on any surface for an extended period of time with a damp or wet Microfiber pad attached as this may damage the floor surface.

Your Steam Mop should only be used on tiles, linoleum or sealed wood flooring. If used on wax flooring, you may experience loss of glossiness.

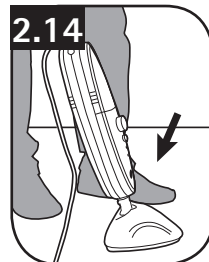
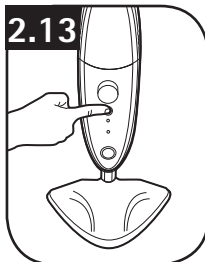
This steam mop may not be suitable for all floating floorboards – please check with your floorboard manufacturer prior to use.

To reduce the risk of personal injury, unplug the steamer when assembling the accessories.

Do not clean over floor electrical outlets.

Do not operate Steam Mop without water in clean water tank.

Do not use unit or press the trigger with no water in the tank.



● IMPORTANT ●

Never use the Steam Mop without the Microfiber pad properly attached to the floor head.

- Attach Microfiber pad. Plug in and press the power button on the steamer (2.13).
- The unit will take roughly 30 seconds to be ready to produce steam. Once steam is ready to be produced, the green “steam ready” indicator will illuminate.
- To recline the steamer place foot on floor head and tilt handle (2.14).
- To produce steam squeeze the trigger (2.15).
- Move the Steam Mop slowly backwards and forwards across the floor (2.16) paying particular attention to high traffic areas.

For Disinfecting

- Turn Clean Control dial to HIGH.
- Follow directions for steam cleaning hard floors.
- Run a minimum of 4 strokes at a medium pace across same area and allow to air dry.

2 How to Use (continued)

USING ON CARPET

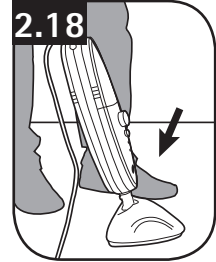
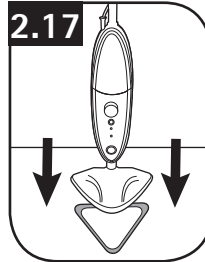
⚠ WARNING ⚠

Do not clean over floor electrical outlets.
Do not use unit or press the trigger with no water in the tank.
Do not fill the solution tank when using on carpet surfaces.

● IMPORTANT ●

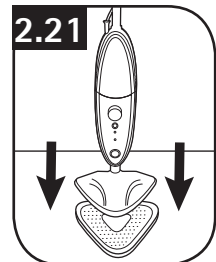
When using on carpets, always ensure the Microfiber pad is properly attached to the floor head.

- Attach Multi-Surface Microfiber Pad. Plug in and press the power button on the steamer.
- The unit will take roughly 30 seconds to be ready to produce steam. Once steam is ready to be produced, the green “steam ready” indicator will illuminate.
- Place the steamer into the carpet glider (2.17).
- To recline the steamer place foot on floor head and tilt handle (2.18).
- To produce steam squeeze the trigger (2.19).
- Move the Steam Mop slowly backwards and forwards across the floor (2.20) paying particular attention to high traffic areas.
- It is not recommended to use solution on carpet surface. Simply use the steam on it's own with no solution.



AFTER STEAMER USE / USING COOLING BASE

- After using Steam Mop and to avoid damage to your floors, unplug and place Steam Mop in cooling base (2.21) until product cools. Once steamer is cooled, remove steam pad and follow “how to clean” instructions in Microfiber pad section on page 12 to avoid mold and mildew.



3 Maintenance

Familiarize yourself with these home maintenance tasks as proper use and care of your Steam Mop will ensure continued cleaning effectiveness.

All servicing should be done by an authorized service representative.

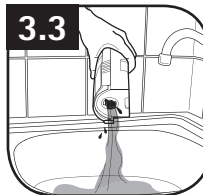
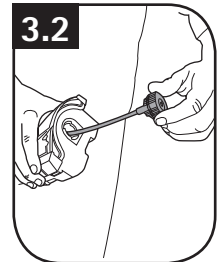
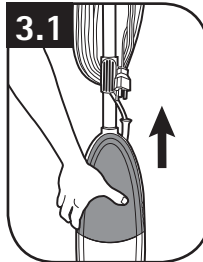
CLEAN WATER TANK

● IMPORTANT ●

Allow the steamer to fully cool down before performing any maintenance or troubleshooting checks.

How to Empty

- Remove the clean water tank located on the front side of Steam Mop (3.1).
- Twist the cap counter-clockwise to remove (3.2).
- Empty any excess water into the sink, allow to air dry and replace water cap and return to the Steam Mop (3.3).



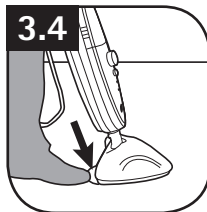
MICROFIBER PAD

● IMPORTANT ●

Allow the Steam Mop to fully cool down before performing any maintenance or troubleshooting checks.

How to Remove

- Step on exposed tab located on back of microfiber pad (3.4). Lift Steam Mop away from microfiber pad to remove.



How to Clean

● IMPORTANT ●

Never use bleach or fabric softener when washing the pad.

- Machine washable on "HOT" setting. Always use a detergent.
- For best care results, lay flat to dry.

3 Maintenance (continued)

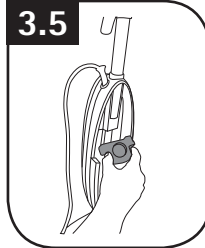
HARD WATER FILTER

• IMPORTANT •

The condition of the filter affects the performance of your machine.

Check and change filter (depending on level of use).

Do not operate Steam Mop without hard water filter in place.



When to Replace

- To locate hard water filter, remove clean water tank on FRONT of Steam Mop.
- Your machine is fitted with a hard water filter. If you live in an area of hard water the filter will discolour/darken over time. Depending on water hardness and/or frequency of use the filter should be changed every 12 months (3.5). Contact a HOOVER® customer service representative at 1300 360 845 for replacement details: Part #440001633.

4 Storage

- Unplug the power cord and disconnect the power supply.
- Place steamer in cooling base and allow to cool.
- Empty the residual water in the tank and clean the external surface with a dry cloth. Allow to dry.
- Re-install water tank, replace in cooling base to prevent damage to floor and store in upright position.
- Leaving unused solution in solution tank will not affect performance.

5 Troubleshooting

USE TROUBLESHOOTING GUIDE AS A FIRST STEP TO RESOLVE ANY PROBLEMS YOU MAY BE EXPERIENCING.

All servicing should be done by an authorized service representative.

⚠ WARNING ⚠

To reduce risk of personal injury - unplug Steam Mop before servicing and allow to cool.

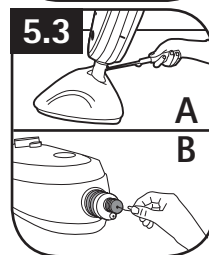
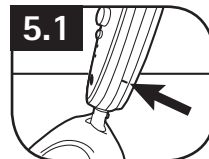
PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Steam Mop won't run	1. Unit may not be plugged into the electrical outlet correctly.	1. Ensure the plug is pushed in securely.
	2. The electrical outlet may not be working properly, check the fuse or breaker, or consult an electrician.	2. Check fuse or breaker in home. Replace fuse/reset breaker in home.
	3. The power cord may be damaged.	3. If cord is damaged have it replaced by an authorized service representative.
Steam mop not producing steam	1. Clean water tank may be empty.	1. Please refer to the "Filling Clean Water Tank" section.
	2. The water tank may not be attached correctly.	2. Please refer to the "Filling Clean Water Tank" section.
	3. Water filter may be clogged and needs to be replaced.	3. Check water filter and clean or replace.
	4. Thermal protector may turn off pump if trying to operate unit before steam indicator is illuminated.	4. Unplug unit and allow to cool down
	5. Steam path may be blocked.	5. Please refer to the "Clearing Blockages" section.
Microfiber pad doesn't pick up dirt	1. The cleaning pad may already be saturated with dirt and needs washing.	1. Clean or replace with clean pad. Please refer to the "Microfiber Pad" section.

5 Troubleshooting (continued)

CLEARING BLOCKAGES

There is a small opening towards the bottom of the trim that goes around the perimeter of the back of the steamer. This opening is a steam exhaust vent (5.1), should the primary steam path become blocked. If steam starts to escape from this opening you should:

- Turn the steamer off, and unplug.
- Let it cool completely.
- Remove the microfiber pad and inspect the steam port on the bottom of the nozzle for blockages. If a blockage can be seen, use a small thin object such as a paperclip to try to free the blockage (5.2).
- If the steam path is still blocked, then remove the screw on the back of the tube (5.3, A) that runs down to the nozzle.
- Once the screw is removed, the nozzle can be removed by pulling straight downward away from the main body of the steamer.
- After the nozzle is removed, examine the small hole on the end of the tube extending from the steamer. Using a thin object such as a paperclip, attempt to remove the blockage (5.3, B).
- If the steam path is still blocked, take the product to an authorized Hoover Service representative. Call 1300 360 845.



6 Service

To obtain approved Hoover® service and genuine Hoover® parts, locate the nearest Authorized Hoover® Warranty Service Dealer (Depot) by:

- Checking the Yellow Pages under “Vacuum Cleaners” or “Household”.
- Visit our website at hooverfloorcare.com.au
Follow the service center link to find the service outlet nearest you.
- For an automated referral of authorized service outlet locations call 1300 360 845.

If you need further assistance:

To speak with a customer service representative call 1300 360 845; Mon-Fri 8.30am-5pm EST. Always identify your Steam Mop by the complete model number when requesting information or ordering parts. (The model number appears on the back of the Steam Mop.)

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.



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