

THANE *HOUSEWARES*™



X5

5 IN 1
STEAM MOP

USER'S GUIDE

KB-6622V



IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING STEAM CLEANER. USE ONLY AS DIRECTED.



ONE YEAR LIMITED WARRANTY

Thank you for your purchase of the amazing H2O Mop X5™. With this warranty, the H2O Mop X5™ is warranted, to the original owner, for one (1) year from the date of purchase against defects in material and workmanship under normal use and service.

Should your H2O Mop X5™ prove defective within one (1) year from date of purchase, do not return your unit to the point of purchase. Please call Thane Direct's Customer Care Team at 1-877-771-7017. Thane Direct will issue a Return Merchandise Authorization (RMA) number to the purchaser to process the return of the unit. Please package your H2O Mop X5™ carefully to avoid damage in transit. Under this warranty, Thane Direct, will repair or replace any parts found to be defective. This warranty is effective only if the product is purchased and operated in Canada. This warranty extends only to personal use and does not extend to any product that has been used for which it is not intended. There are no warranties other than that expressly set forth herein. This warranty is not transferable. After the expiration of the warranty, the cost of the labor and parts will be the responsibility of the original purchaser.

Thane Direct, is not responsible or liable for indirect, special or consequential damages arising out of or in connection with the use or performance of the product or other damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyments or use, costs of removal, installation, other consequential damages of whatsoever nature, failure to follow instructions or warnings in owner's manual or use of products in a manner for which they were not designed. Some Provinces do not allow the exclusion or limitation of incidental or consequential damages. Accordingly, the above limitation may not apply to you.

This warranty gives you specific legal rights. You may also have other rights, which vary from Province to Province.

THIS WARRANTY DOES NOT APPLY TO THE FOLLOWING:

1. Damage due to accident, misuse, abuse, commercial use or vandalism.
2. Improper or inadequate maintenance.
3. Unauthorized modification or commercial use.
4. Damage in return transit.
5. "Normal" wear of parts (wear and tear that occurs over time and with use).
6. Repairs made by an unauthorized service technician.

TO OBTAIN SERVICES – The original purchaser shall contact our Customer Care Team via e-mail at customercare@thane.ca or by phone at **1-877-771-7017** and depending on the extent of the service required, the purchaser shall have the obligations and responsibility to:

- Pay for all services and parts not covered by the limited warranty.
- Include a cheque or money order in the amount of \$14.95* to cover the shipping and handling, payable to "Thane Direct Canada, Inc."
- Carefully package the product using adequate padding material to prevent damage during transit. The original packaging is ideal for this purpose.
- Include in the package: the owner's name, address, telephone #, and a detailed description of the problem.
- Provide the proof of purchase, which includes date of purchase.
- Send via Insured* Parcel Post or courier to:

H2O Mop X5™
 C/O Northland Fulfillment Inc.
 277 Humberline Drive
 Etobicoke, ON, M9W 0B6

**FOR ALL INQUIRES, PLEASE CONTACT OUR CUSTOMER CARE TEAM VIA E-MAIL AT customercare@thane.ca
 OR BY PHONE AT 1-877-771-7017 MONDAY-FRIDAY, FROM 8:30-5:00 EST.**

* Thane Direct Canada, Inc. is NOT responsible for any non-insured items lost in transit or costs incurred by the customer to return the product.



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IMPORTANT SAFEGUARDS

PLEASE READ CAREFULLY. FAILURE TO FOLLOW THE PRODUCT INSTRUCTIONS WILL VOID YOUR WARRANTY.

READ ALL INSTRUCTIONS BEFORE USING THIS STEAM CLEANER.

As with any electric appliance, basic precautions should always be observed when using this product, including the following:

⚠ WARNING

1. Verify that the main voltage indicated on the product corresponds with the voltage of your electrical outlet.
Rated voltage: 110~120V, 60HZ, 1300W
or
220~240V, 50/60HZ, 1300W
2. To provide continued protection against risk of electric shock, only connect to properly grounded outlets.
3. This product is designed for domestic use only.
4. Do not use outdoors.
5. Do not leave the H2O MOP X5™ unattended while plugged in. Unplug the electrical cord when not in use and before servicing.
6. Do not allow the H2O MOP X5™ to be used as a toy. Young children should be supervised to ensure that they do not play with the appliance. Close attention is necessary when used near children, pets or plants.
7. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are under supervision have been instructed how to use the appliance by a person responsible for their safety.
8. Never direct steam towards people, animals or plants.
9. Do not immerse the H2O MOP X5™ in water or other liquids.



TROUBLESHOOTING GUIDE

⚠ WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY, UNPLUG APPLIANCE FROM OUTLET BEFORE SERVICING.

Problem	Possible Cause	Solution
THE UNIT DOES NOT POWER ON	The unit is not plugged in or turned ON	Make sure the unit is plugged into a proper outlet and the switch is ON (I).
REDUCED STEAM OR NO STEAM	Water Tank empty	Fill Water Tank
	Blocked Steam Nozzle	Remove Mop Head and Clean the Nozzle.
STEAM ESCAPES FROM CONNECTIONS	Lime scale deposit	Follow cleaning procedure in this User's Guide to remove lime scale.
	Attachment is not connected properly	Turn the unit OFF, allow it to cool down, disconnect the accessories and reattach them properly.
THE CLEANING CLOTH BECOMES WET	Debris or obstructions at the connection points	Remove the accessory and check and clean connection points.
	The cloth gets saturated with water	Remove wet cloth and replace with a new cleaning cloth (Optional item) or allow cloth to cool, then wring out and reattach.



• **Cleaning blocked steamer accessories.**

Due to the high mineral content of water in some areas, you may notice that less steam comes out from the Hand-Held Steamer accessories.

This may be caused by calcium buildup inside the tip of the nozzle.

How to clean calcium buildup:

We recommend using a spray lubricant. Spray a small burst or two of the lubricant inside the tip of the Jet Nozzle. After spraying lubricant inside the component, fill the steamer with water according to the directions and run a continuous jet of steam through the affected accessory for several minutes to remove the deposit. Once the steam pathway is clear, aim the steamer at a neutral surface or a cleaning cloth to make sure no debris is emitted.

WE RECOMMEND PREFORMING THIS PROCEDURE IN A PROTECTED AND WELL-VENTILATED AREA.

Microfiber Cloth care:

- Machine wash at 60 °C (140 °F)
- Do not bleach
- Do not use fabric softener



10. Do not use with damaged cord or plug. If the H2O MOP X5[™] is not working as it should, has been dropped, damaged, left outdoors, or immersed in water, return it to the distributor. If the supply cord is damaged, it must be replaced by the manufacturer or a qualified repair facility to avoid hazard.
11. Do not pull or carry the unit by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces.
12. Never force the plug into an outlet.
13. Do not use extension cords or outlets with inadequate electrical current carrying capacity.
14. Unplug after each use. To safely unplug, grasp the plug and gently pull, do not unplug by pulling on the cord.
15. Do not handle the plug or the H2O MOP X5[™] with wet hands or operate without shoes.
16. Do not insert any objects into openings in the unit. Do not use with any opening blocked.
17. Do not use the Mop Head without floor cloth in place.
18. Do not use without water in the Water Tank.
19. Use extra caution when using on stairs.
20. Store your H2O MOP X5[™] indoors in a cool, dry place.
21. Keep your work area well lit.
22. Never put hot water or any other liquids such as aromatic, alcohol-based, or detergent products into the H2O MOP X5[™] Water Tank. This will make the operation unsafe and damage the unit.
23. Always keep the output for the steam clear. Avoid placing the steam opening on soft surfaces which may block the flow of steam. Keep the openings free from lint, hair and other potential obstructions to ensure proper steam flow.



24. Use only as directed in this manual. Use only manufacturer's recommended accessories.
25. Use of attachments not provided or sold by the manufacturer or authorized resellers may cause fire, electric shock or injury.
26. The liquid or steam should not be directed towards equipment containing electrical components, such as the interior of ovens.
27. Do not expose to rain.
28. Stop using the H2O MOP X5™ if you observe water leakage, and contact a qualified technician.
29. Do not use the H2O MOP X5™ in enclosed spaces that are filled with flammable, explosive or toxic vapor such as paint thinner or oil-based paint.
30. Do not use on leather, wax polished furniture or floors, unsealed hardwood or parquet floors, synthetic fabrics, velvet or other delicate steam-sensitive materials.
31. Do not use for space heating purposes.
32. Unplug appliance from outlet before servicing.
33. Do not touch hot surfaces.
34. Do not place on or near a hot gas or electric burner, or in a heated oven.
35. To disconnect the unit, turn the Power Switch (O / I) to the "OFF" position, then remove plug from wall outlet.
36. Do not use appliance for other than its intended use.
37. Care should be taken when using appliance due to emission of steam.
38. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the steam cleaner.

⚠ WARNING DANGER OF SCALDING

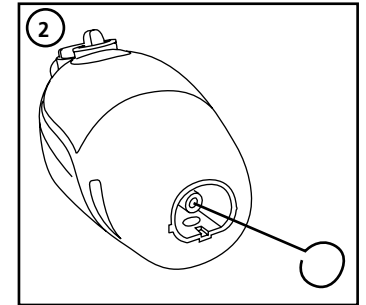
HOUSEHOLD USE ONLY

Commercial use of this unit voids the manufacturer's warranty.

SAVE THESE INSTRUCTIONS



- 2) Use the Cleaning Pin to remove scale deposits from the small hole of the steam outlet in the Main Body, as illustrated in Fig. 2. By swirling and pushing the pin up and down you will clean the steam outlet. Always ensure that all scale debris have been removed from the steam outlet before reassembling. Continue swirling Cleaning Pin until no further debris is evident.



By using cleaning solution

- 1) Prepare a solution of 1/3 white vinegar and 2/3 tap water and add to the water tank.
- 2) Secure and position the unit to ensure steam released is aimed away from the floor or surrounding objects and surfaces. Plug the unit in, turn the unit ON by pressing the Power Switch (O / I) and allow the unit to produce steam until the vinegar/water solution is used up.
- 3) Repeat the above procedure as many times as necessary until a normal steam flow rate is achieved.
- 4) Fill the Water Tank with fresh water and rinse out.
- 5) Fill the Water Tank with fresh water, attach to the unit and release steam through the system until the Water Tank is empty.

⚠ WARNING

Do not leave the steamer unattended during the lime scale removal process and/or while in use.

NOTICE

Perform a test cleaning on a suitable isolated area after each lime scale removal to ensure that there is no debris left in the system.

⚠ WARNING DANGER OF SCALDING



CLEANING AND MAINTENANCE

⚠ WARNING

BE SURE THAT THE UNIT IS DISCONNECTED FROM THE POWER OUTLET WHEN PERFORMING CLEANING.

Drain the remaining water in the tank and clean the tank after every use. Please use detergent to clean the accessories (Jet Nozzle and Round Brush) when they are dirty, then wash with clean water and air dry.

How to decalcify the Water Tank interior:

To clean calcium deposits that build up inside the Water Tank, add one or two tablespoons of white vinegar to a full Water Tank, close the Water Tank cap and shake the contents. **DO NOT TURN THE STEAMER ON.**

Let the unit sit for a few hours. Then, empty the Water Tank and refill with clean water and empty until it rinses clear.

⚠ WARNING

DO NOT IMMERSE THE H2O MOP X5™ IN WATER.

• **Cleaning procedure to remove lime scale**

If your H2O MOP X5™ begins to produce steam more slowly than usual or stops producing steam you may need to remove lime scale. Lime scale can develop over time on the metal parts and greatly affect mop performance. It is necessary to remove lime scale on a regular basis, every 25 - 50 times you use a full tank of water or at least once a month, especially in areas with hard water. The frequency of lime scale removal depends upon the hardness of your tap water and how often you use the steam mop.

The H2O MOP X5™ uses tap water. However, in areas with hard water, distilled water should be used for better performance.

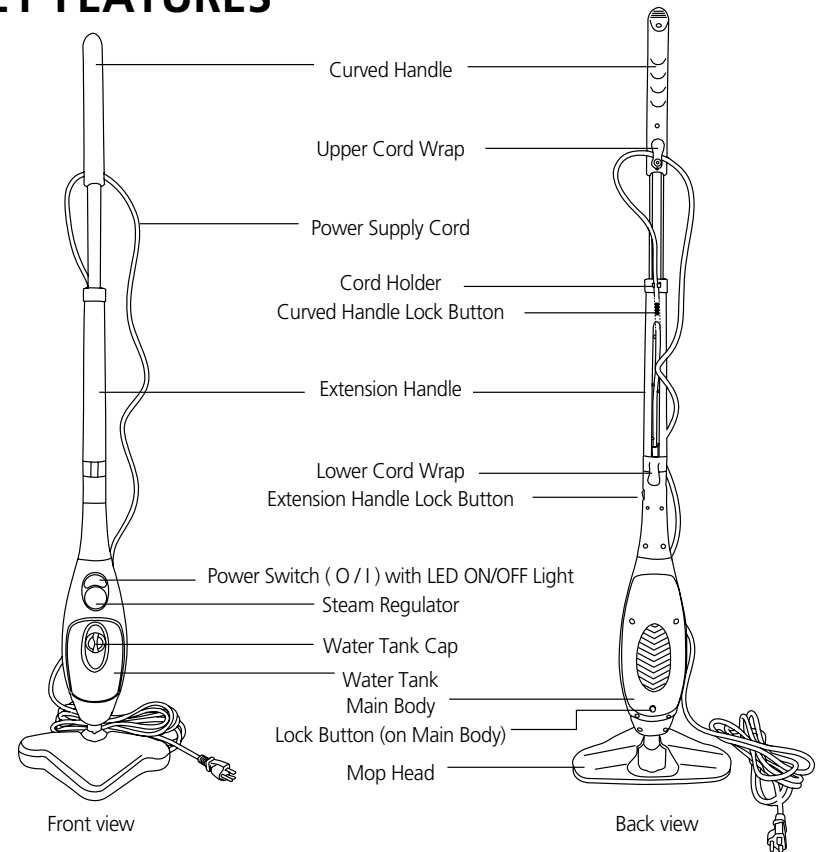
To remove lime scale from the H2O MOP X5™, please follow these procedures:

By using Scraper

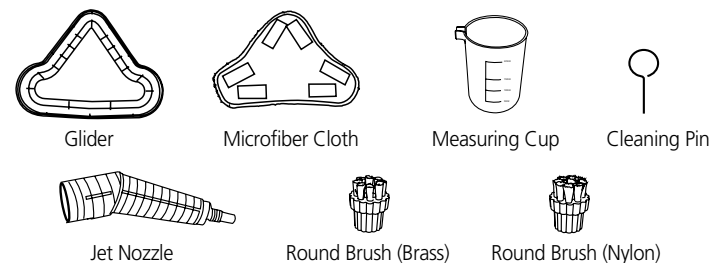
1) Make sure that the H2O MOP X5™ is disconnected from the power supply before maintenance.



KEY FEATURES

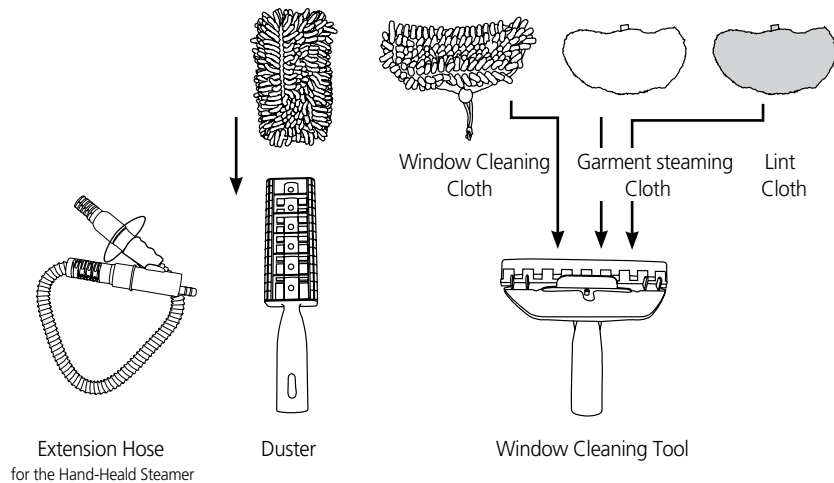


ACCESSORIES





OPTIONAL ACCESSORIES



AFTER USE

- 1) Unplug Power Cord from outlet.
- 2) Allow Mop Pad/Cloths to cool down and carefully remove cleaning cloth from Mop Head, as cleaning cloth could still be hot.
- 3) Any water remaining in the Water Tank should be emptied prior to appliance storage. Always empty the Water Tank at the end of each use.
- 4) Let any water (that may remain as a product of condensation) drain from the steam opening prior to storing the appliance.
- 5) Wrap Power Cord around Upper and Lower Cord Wrap.
- 6) Wipe all surfaces of the H2O MOP X5™ with a soft cloth. Store in a protected, dry area.
- 7) Please store the unit in a cool and dry place when not in use. Do not leave it exposed to sunlight or rain.
- 8) Upright storage of the H2O MOP X5™ with a wet Mop Pad/Cloth may result in the formation of white marks on your floor. To remove the white marks, clean area with vinegar. Make sure to remove the Mop Pad/Cloth before storage.



⚠ WARNING DANGER OF SCALDING

Do not touch the Window Cleaning/Garment Steamer Tool or the Lint Cloth during usage, as these components can get extremely hot. Keep the Extension Hose away from your body and avoid touching the hose, as it can get hot.

7) When the Hand-Held Steamer stops emitting steam, simply turn off and unplug the unit, refill the Water Tank and continue cleaning.

8) Once you finish cleaning allow the Lint Cloth to cool and carefully remove it from the Window Cleaning Tool, as the Lint Cloth could still be hot.

Coral Cloth for Mop Head

Attach the triangle shaped Coral Cloth to the Mop Head following the same instructions as provided for the Microfiber Cloth with Hook and Loop tape in the "HOW TO ASSEMBLE THE H2O MOP X5™" section in this manual.

The Coral Cloth is soft and durable with hundreds of super absorbing fringes, ideal for your sealed hardwood, ceramic and other types of flooring.

Thane Direct and its affiliated companies assume no liability for personal injury or property damage resulting from the misuse of the H2O MOP X5™, including the failure to comply with the instructions contained in this User Guide or provided by the manufacturer or distributor of the treated surface.



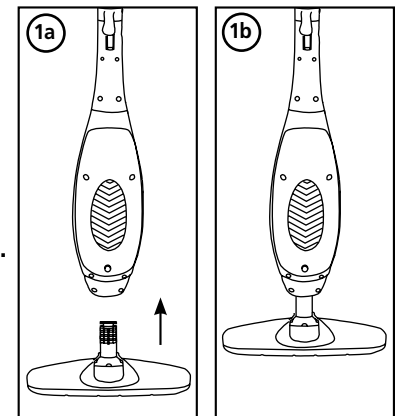
HOW TO ASSEMBLE THE H2O MOP X5™

⚠ WARNING

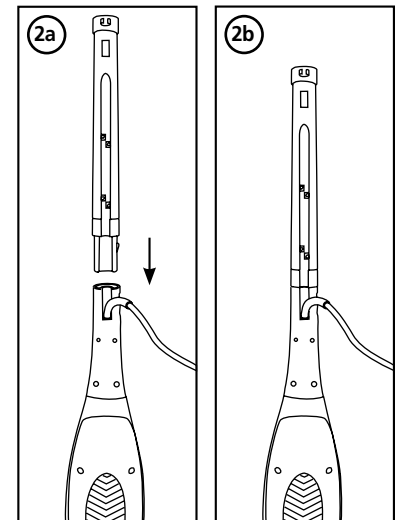
Please make sure that the unit is unplugged from an electrical outlet and the Power Switch (O / I) is in the "OFF" (O) position before assembling the unit or changing the accessories.

1) Attach the Mop Head to the Main Body as follows: Insert the Swivel Joint into designated hole in the Main Body until it locks in place with the Lock Button on the Main Body (you will hear a clicking sound).

Make sure that the Mop Head is securely locked into place before usage.



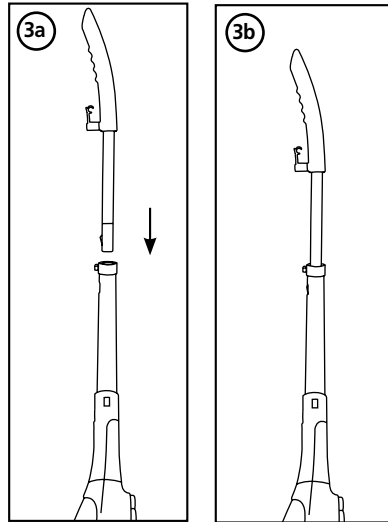
2) Insert the Extension Handle into the designated opening in the Main Body until it gets locked in place with the Extension Handle Lock Button.





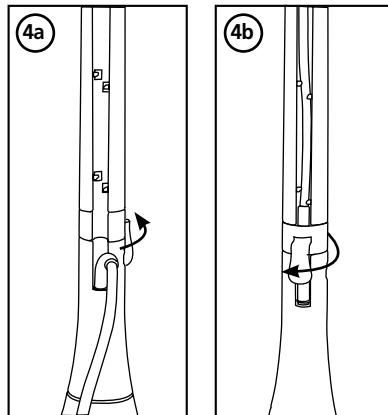
3) Insert the Curved Handle into the designated opening of the Extension Handle until it gets locked in place with the Curved Handle Lock Button.

Make sure both parts, the Extension Handle and the Curved Handle, are secured in place before usage.



4) Turn the Lower Cord Wrap to align the cord channel opening with the cord channel in the Extension Handle as illustrated in Fig. 4a.

Insert the Power Supply Cord all the way in its channel and turn the Lower Cord Wrap to lock the Power Supply Cord as illustrated in Fig. 4b.



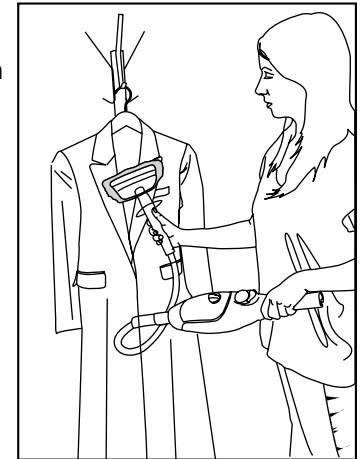
8) Once you finish cleaning allow the Duster Coral Cloth to cool down and carefully remove it from the Duster frame, as the Coral Cloth could still be hot.

LINT CLOTH

Make sure that the H2O MOP X5™ is unplugged.

1) Fill the Water Tank with water. Please refer to the "HOW TO USE THE H2O Mop X5™" section in this manual.

2) Install the Lint Cloth onto the Window Cleaning/Garment Steaming Tool and attach the Window Cleaning/Garment Steaming Tool to the Extension Hose as described in the "How To Assemble the Optional Accessories" section in this manual.



3) Select one of the following Steam Regulator positions: 1 – Low or 2 – Medium

Do not use 3 – High and 4 - Hot Spray steam settings when using the Garment Steamer.

You can change the Steam Regulator position and the steam output while operating the H2O MOP X5™.

4) Follow Step 3 described in the "How To Assemble the Optional Accessories" section in this manual.

5) Hold the Hand-Held Steamer in one hand and grasp the handle grip on the Extension Hose with the other hand as illustrated above.

6) Slowly pass over surface to be cleaned. The absorbent Lint Cloth picks up the dirt/hair loosened by the steam. Do not use on animals.

CAUTION

Pulling on the Extension Hose with excessive force will damage it, resulting in a steam leak.



DUSTER

Make sure that the H2O MOP X5™ is unplugged.

1) Fill the Water Tank with water. Please refer to the "HOW TO USE THE H2O MOP X5™" section in this manual.

2) Install the Coral Cloth onto the Duster frame and attach the Duster to the Extension Hose as described in the "How To Assemble the Optional Accessories" section in this manual.

3) Select one of the following Steam Regulator positions: 1 – Low, 2 – Medium or 3 – High

Do not use 4 - Hot Spray steam setting when using the Duster.

You can change the Steam Regulator position and change the steam output while operating the H2O MOP X5™.

4) Follow Step 3 described in the "How To Use the Hand-Hand Steamer" section in this manual.

5) Hold the Hand-Held Steamer in one hand and grasp the handle grip on the Extension Hose with the other hand as illustrated above.

6) Slowly pass over surface to be cleaned. The absorbent Coral Cloth picks up the dirt loosened by the steam. Keep a towel handy and wipe away any excess water that may accumulate.

CAUTION

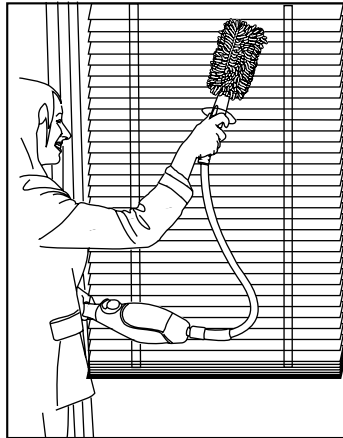
Pulling on the Extension Hose with excessive force will damage it, possibly resulting in a steam leak.

WARNING DANGER OF SCALDING

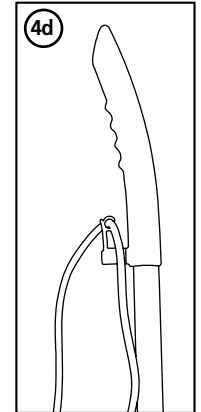
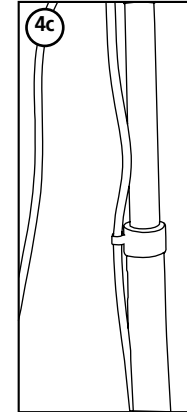
Do not touch the Duster/Coral Cloth during usage, as these components can get extremely hot.

Keep the Extension Hose away from your body and avoid touching the hose as it can get hot.

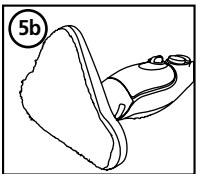
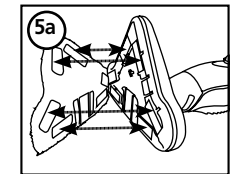
7) When the Hand-Held Steamer stops emitting steam, simply turn off and unplug the unit, refill the Water Tank and continue cleaning.



Insert the Power Supply Cord into the Cord Holder located at the top of the Extension Handle as illustrated in Fig. 4c and then insert Power Supply Cord into the Upper Cord Wrap as illustrated in Fig. 4d.



5) Place the Microfiber Cloth on the bottom of the Mop Head and make sure all the loops on the cloth are aligned with the gripping hooks on the bottom of the Mop Head (Refer to Fig. 5a), then press the cloth against the Mop Head so the loops on the cloth catch the gripping strips on the Mop Head and hold the pieces together.



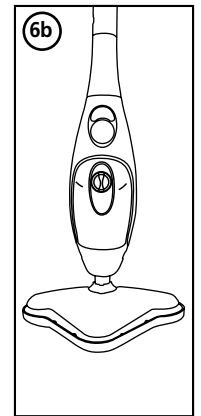
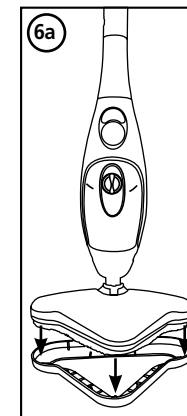
6) When using the H2O MOP X5™ on carpet surfaces: Place the Mop Head, with Microfiber Cloth in place, on top of the carpet glider as illustrated in Fig. 6a. Do not attempt to use the H2O MOP X5™ unit on carpet/rug surfaces without the carpet glider in place.

NOTICE

Never use the carpet glider on surfaces that are prone to scratching.

CAUTION

Never assemble or remove the accessories while the unit is in operation.





HOW TO USE THE H2O MOP X5™

PLEASE READ BEFORE USE

The H2O MOP X5™ is designed to thoroughly clean floor surfaces, such as marble, ceramic, carpet, stone, linoleum, and sealed hardwood floors and parquet. Not all floor types are suitable for steam cleaning.

The heat and steam action may remove the wax on surfaces treated with wax. Do not use on unsealed flooring or let unit stand on any wood or heat sensitive floor for an extended period of time. This could cause the wood grain to rise, in addition to other types of damage.

When using on vinyl, linoleum or any other heat sensitive floors, use extra caution. Too much heat can melt glue in the flooring. Use only on laminated flooring that has been laid professionally and without any gaps or cracks that would permit the entry of moisture.

Test the H2O MOP X5™ on a small isolated area of your flooring prior to overall use on any floor surface.

Always check the use and care instructions of your flooring manufacturer or distributor before using the H2O MOP X5™.

When in doubt, please consult a flooring specialist. Only use the carpet glider on carpeting and rugs. Use of the carpet glider on other floor surfaces will cause streaking and possibly scratching.

NOTICE

This product emits steam and creates moisture. Water marks, discoloration or damage to the floor surface can occur if the unit is left operating too long in one place.



5) To steam a garment, place item of clothing on the hanger and steam the garment directly.

6) Hold the Hand-Held Steamer in one hand and grasp the handle grip on the Extension Hose with the other hand as illustrated.

Slowly slide the Garment Steamer Head vertically, from the top to the bottom of the garment.

You may also reverse this motion and steam from the bottom to the top.

Curtains and draperies can be steamed while they are hanging.

NOTICE

Please refer to label on item of clothing to check if garment can be steamed.

Some fabrics like leather, suede, and velvet may not be suitable for steaming. If you are not sure then steam a small part of the inside of the garment to test that it does not damage the fabric before steaming the entire garment or fabric.

CAUTION

CAUTION: Pulling on the Extension Hose with excessive force will damage the hose, possibly resulting in a steam leak.

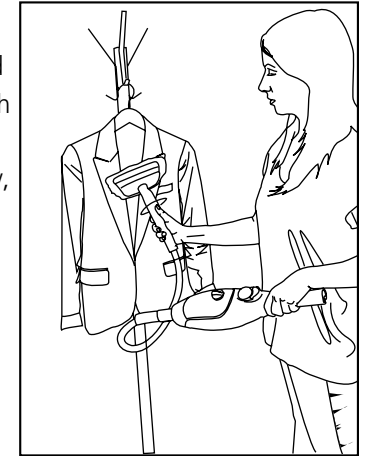
WARNING DANGER OF SCALDING

Do not touch the Garment Steamer Tool/Cloth during usage, as these components can get extremely hot.

Keep the Extension Hose away from your body and avoid touching the hose as it can get hot.

7) When the Hand-Held Steamer stops emitting steam, simply turn off and unplug the unit, refill the Water Tank and continue cleaning.

8) Once you finish cleaning allow the Garment Steamer Cloth to cool down and carefully remove it from the Window Cleaning Tool, as the Garment Steamer Cloth could still be hot.





6) When the Hand-Held Steamer stops emitting steam, simply turn off and unplug the unit, refill the Water Tank and continue cleaning.

7) Once you finish cleaning, allow the Coral Cloth to cool down and carefully remove it from the Window Cleaning Tool, as cleaning cloth could still be hot.

NOTICE

- Do not use the steam to clean frozen windows.
- Be careful when using the steamer on glass, as it may break.

GARMENT STEAMER

Make sure that the H2O MOP X5™ is unplugged.

1) Fill the Water Tank with water. Please refer to the "HOW TO USE THE H2O MOP X5™" section in this manual

2) Install the Garment Steamer Cloth onto the Window Cleaning/Garment Steaming Tool and attach the Window Cleaning/Garment Steaming Tool to the Extension Hose as described in the "How To Assemble the Optional Accessories" section in this manual.

3) Select one of the following Steam Regulator positions: 1 – Low or 2 – Medium when using the Garment Steamer.

Do not use 3 – High and 4 - Hot Spray steam settings when using the Garment Steamer.

You can change the Steam Regulator position and steam output while operating the H2O MOP X5™.


4) Follow Step 3 described in the "How To Use the Hand-Hand Steamer" section in this manual.

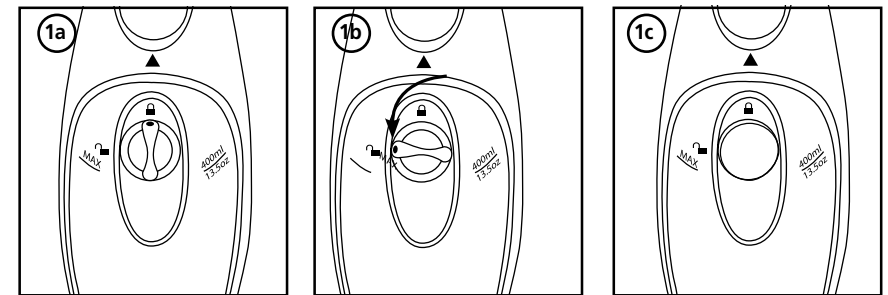


1) Fill the Water Tank with water:

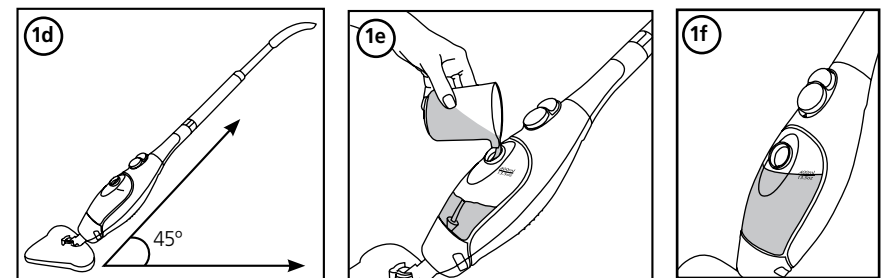
CAUTION

Make sure that the H2O MOP X5™ is unplugged.


Turn the Water Tank cap counter-clockwise approximately 90° to the "OPEN"  position and remove the cap as illustrated in Fig. 1a, b and c.



Hold the mop at a 45° angle as illustrated in Fig. 1d and add water in the tank up to the MAX level by using the measuring cup. Do not overfill. The maximum tank capacity is 400 ML/13.5 OZ.

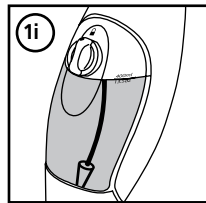
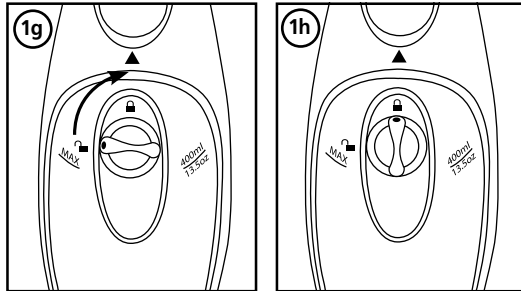




Replace the Water Tank cap and turn clockwise approximately 90° to the "CLOSE" position  until the cap is tightened securely.

The H2O MOP X5™ uses tap water. However, in areas with hard water, distilled water should be used for better performance.

Make sure the Copper Cone inside the Water Tank is always submerged in water (As illustrated in Fig. 1i) while operating the H2O MOP X5™.



NOTICE

Never put cleaning detergents or scented products into the H2O MOP X5™. This will make operation unsafe and damage the unit.

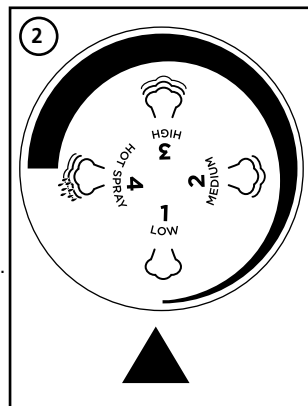
2) Select one of the following Steam Regulator positions:

1 – Low, 2 – Medium, 3 – High and 4 – Hot Spray

- 1 – Low and 2 – Medium Setting: Ideal for cleaning all hard floors, such as linoleum, ceramic, marble, wood, etc.

- 3 – High Setting: Ideal for cleaning carpets and rugs.

- 4 – Hot Spray Setting: Ideal for cleaning bathrooms, kitchens, window sills, car wheels, etc. You can change the Steam Regulator position and change the steam output while operating the H2O MOP X5™.



HOW TO USE OPTIONAL ACCESSORIES

WINDOW CLEANING TOOL

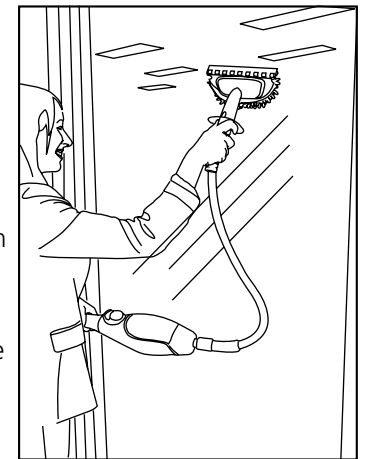
Make sure the H2O MOP X5™ is unplugged.

1) Fill the Water Tank with water. Please refer to the "HOW TO USE THE H2O MOP X5™" section in this manual

2) Install the Coral Cloth onto the Window Cleaning Tool and attach the Window Cleaning Tool to the Extension Hose as described in the "How To Assemble the Optional Accessories" section in this manual

3) Follow Steps 2 and 3 described in the "How To Use the Hand-Held Steamer" section in this manual.

4) Hold the Hand-Held Steamer in one hand and grasp the handle grip on the Extension Hose with the other hand as illustrated.



5) Slowly pass over glass (or other similar) surface to be cleaned. Apply steam liberally. The absorbent Coral Cloth picks up the dirt loosened by the steam, and the squeegee blade removes any remaining trails of water.

Keep a towel handy and wipe away any excess water that may accumulate.

CAUTION

Pulling on the Extension Hose with excessive force will damage it, possibly resulting in a steam leak.

WARNING DANGER OF SCALDING

Do not touch the Window Cleaning Tool/Coral Cloth during usage, as these components can get extremely hot.

Keep the Extension Hose away from your body and avoid touching the hose as it can get hot.



This may also happen if the Power Switch (O / I) was left in the ON (I) position (lower position) after previous use and the unit was disconnected by unplugging only. Make sure to turn the unit off after each use and then disconnect from the electrical outlet so the unit is in the OFF (O) position when used next time.

- 4)** Slowly pass over surfaces to be cleaned. Apply steam liberally. Keep a towel handy and wipe away any excess water that may accumulate.
- 5)** When the Hand-Held Steamer stops emitting steam, simply turn OFF and unplug the unit, refill the Water Tank and continue cleaning.

To sanitize your work surfaces, kitchen countertops, sinks, bathrooms, etc., use the Hand-Held Steamer over the same area for about 15 seconds.

NOTICE

Do not carry out this procedure on heat and steam sensitive surfaces. The force and heat of the steam may adversely affect certain materials. Always check the suitability of using the steamer on a particular surface by first testing a hidden area.

WARNING

Never direct steam towards people, animals or plants.

NOTICE

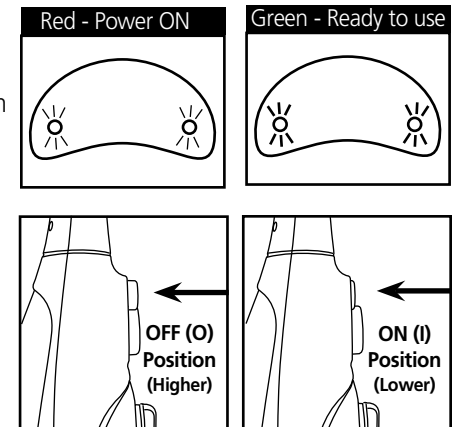
- Do not use the steam to clean frozen windows.
- Be careful when using the steamer on glass, as it may break.
- Do not use steamer on leather, wax polished furniture or waxed floors, synthetic fabrics, velvet or other delicate steam-sensitive materials.

Thane Direct and its affiliated companies assume no liability for personal injury or property damage resulting from the misuse of the H2O MOP X5™, including the failure to comply with the instructions contained in this User Guide or provided by the manufacturer or distributor of the treated surface.



- 3)** Once the unit has been fully assembled and filled with water, plug in the Power Cord to a grounded electrical outlet. The RED light - Power Indicator will indicate when power is on. Power Switch (O / I) is in the OFF (O) position (higher position). Wait for the Ready-to-Use indicator to turn Green - approximately 20 - 30 seconds. GREEN light will turn on when the steam mop is ready for use. When the Ready-to-Use indicator light turns Green press the Power Switch (O / I) to the ON (I) position (lower position). The mop will start emitting steam. To stop emitting steam turn OFF (O) the unit by pressing the Power Switch (O / I) again.

If the Power Switch (O / I) is pressed (lower position) prior to Ready-to-Use light indicator turning green, water from the previous use will not be heated and will be forced out by present steam and will cause puddling to occur. This may also happen if the Power Switch was left in the ON (I) position (lower position) from the previous use and the unit was disconnected by unplugging only. Make sure to turn the unit OFF after each usage and then disconnect from the electrical outlet so the unit is in the OFF (O) position when used next time.



- 4)** Slowly pass over the surface to be cleaned. The absorbent mop cloth picks up the dirt loosened by the steam. Apply steam liberally. Keep a towel handy and wipe away any excess water that may accumulate.
- 5)** When the H2O MOP X5™ stops emitting steam, simply turn OFF and unplug the appliance, refill the Water Tank and continue cleaning.

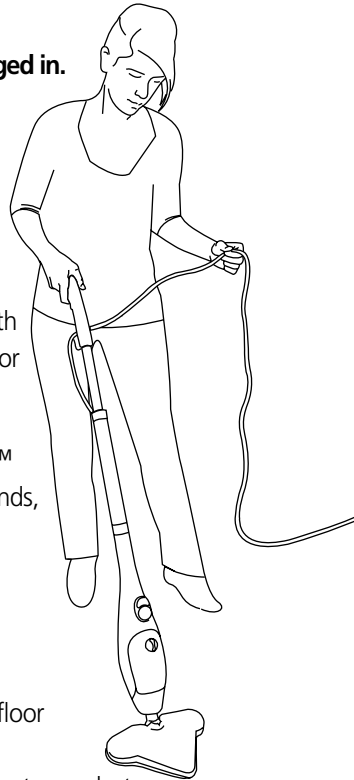


⚠ WARNING

Never leave the H2O MOP X5™ unattended while plugged in.

For Best Results:

- 1) Sweep or vacuum floor prior to using the H2O MOP X5™.
- 2) To avoid puddling of water, the Microfiber Cloth must be clean and dry for use. To replace the cleaning cloth, proceed as follows: Let the cleaning cloth cool down, remove cloth from unit, replace with a new Microfiber Cloth (Optional Item) and continue use. Select low steam regulator position.
- 3) To sanitize an area of your floor, leave the H2O MOP X5™ at high steam setting over the steam area for about 10 seconds, but no longer than 15 seconds.



NOTICE

Do not carry out this procedure on heat and steam sensitive floors.

IMPORTANT

- Never steam at one spot for too long. This can cause floor surface damage.
- Do not put hands or feet under the steam mop. Unit gets very hot.
- During use a pulsing noise may be heard indicating that the mop is producing steam. This noise is normal.
- There may be some minor "spitting" of water mixed with the steam. This is also normal.
- The force and heat of the steam may adversely affect certain materials. Always check the suitability of using the steam mop on a surface by carrying out a preliminary test on a hidden area.

Thane Direct and its affiliated companies assume no liability for personal injury or property damage resulting from the misuse of the H2O MOP X5™, including the failure to comply with the instructions contained in this User Guide or provided by the manufacturer or distributor of the treated surface.

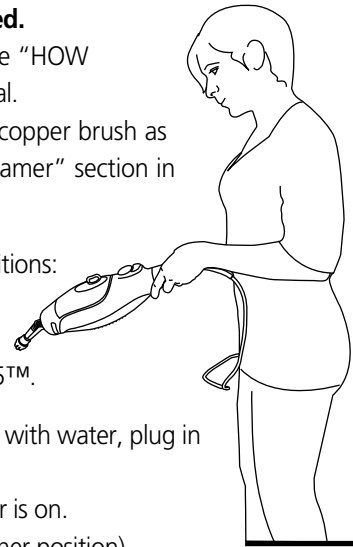


HOW TO USE HAND-HELD STEAMER

⚠ CAUTION

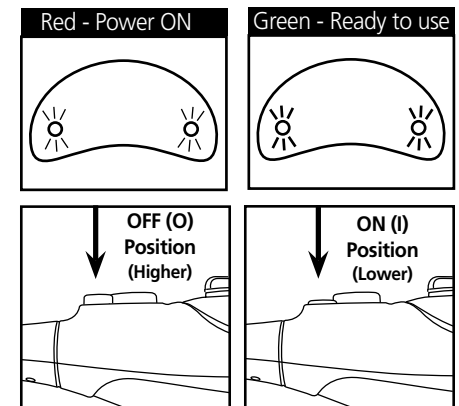
Make sure that the H2O MOP X5™ is unplugged.

- 1) Fill the Water Tank with water. Please refer to the "HOW TO USE THE H2O MOP X5™" section in this manual. Attach either the round nylon brush or the round copper brush as explained in the "How to assemble Hand-Held Steamer" section in this manual.
- 2) Select one of the following Steam Regulator positions: 1 – Low, 2 – Medium, 3 – High or 4 – Hot Spray. You can change the Steam Regulator position and the steam output while operating the H2O MOP X5™.



- 3) Once the unit has been fully assembled and filled with water, plug in the Power Cord into a grounded electrical outlet. RED light - Power Indicator will indicate when power is on. Power Switch (O / I) is in the OFF (O) position (higher position). Wait for the Ready-to-Use indicator to turn Green - approximately 20 - 30 seconds. GREEN light will turn on when the steam mop is ready for use. When the Ready-to-Use indicator light turns green press the Power Switch (O / I) to the ON (I) position (lower position). The Hand-Held Steamer will start emitting steam.

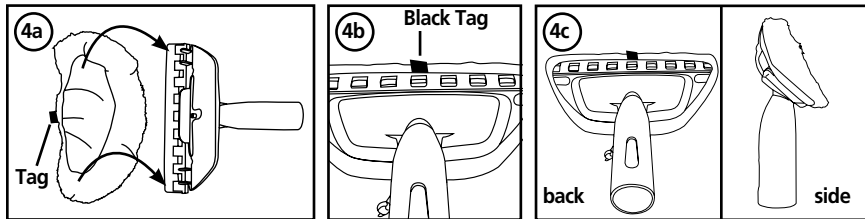
To stop emitting steam, turn OFF the unit by pressing the Power Switch (O / I) again. If the Power Switch (O / I) is pressed (lower position) prior to the Ready-to-Use light indicator turning green, water from previous use will not be heated and will be forced out by present steam.



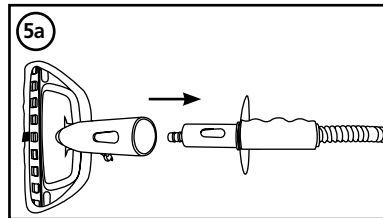


GARMENT STEAMING TOOL

4. To use the Window Cleaning tool as a Garment Steamer, install the Microfiber Cloth or the Lint Cloth over the Window Cleaning/Garment Steamer Tool (as illustrated in Fig. 4a, 4b & 4c).

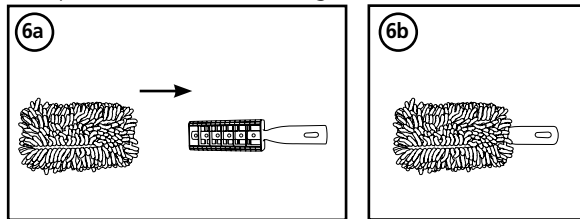


5. Attach the Window Cleaning/Garment Steamer Tool to the Extension Hose as follows: Align the lock button on the Extension Hose with the designated hole on the Window Cleaning/Garment Steaming Tool Frame and then push the Extension Hose until it locks in place (as illustrated in Fig. 5a)



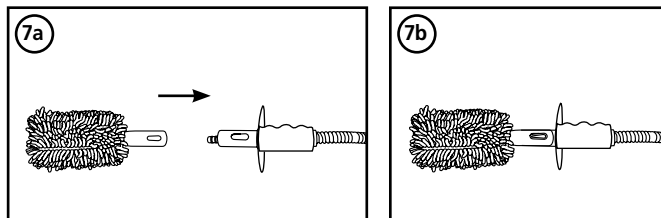
DUSTER

6. Install the cleaning Coral Cloth onto the Duster Frame (as illustrated in Fig. 6a & 6b).



7. Attach the Duster Frame to the Extension Hose as follows:

Align the lock button on the Extension Hose with the designated hole on the Duster Frame and then push in the Extension Hose until it locks in place (as illustrated in Fig. 7b).



HAND-HELD STEAMER

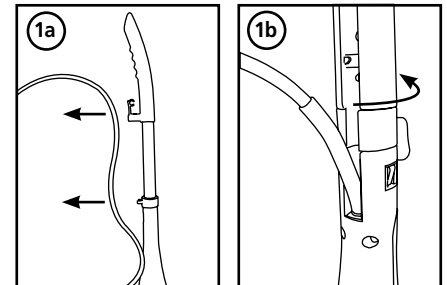
The Hand-Held Steamer is an ideal portable cleaner for use on work surfaces, countertops, sinks, windows, mirrors, tiles and spot cleaning on floors, carpets and rugs. Use it with the Jet Nozzle, Brass brush or Nylon brush attachments to spray away dirt, grease, mold and more.

HOW TO ASSEMBLE HAND-HELD STEAMER

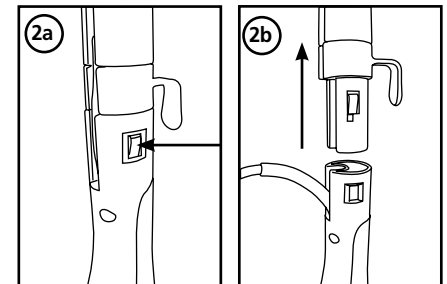
CAUTION

Make sure that the H2O MOP X5™ is unplugged before assembly.

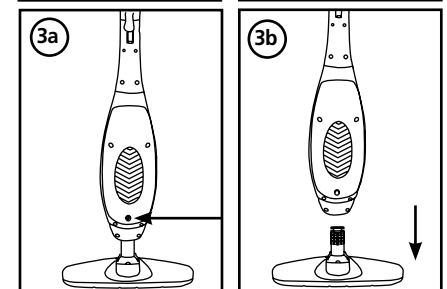
1) Remove the Power Supply Cord from the upper cord wrap and cord holder, turn the lower cord wrap to release the cord and remove the Power Supply Cord from its channel as illustrated in Fig. 1a & 1b.



2) Press the Extension Handle lock button and remove the Extension Handle and the Curved Handle from the Main Body.

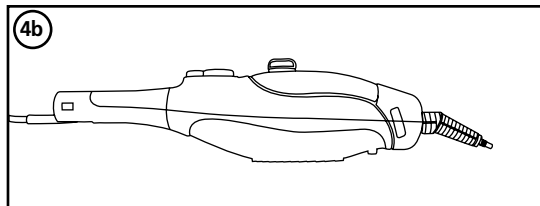
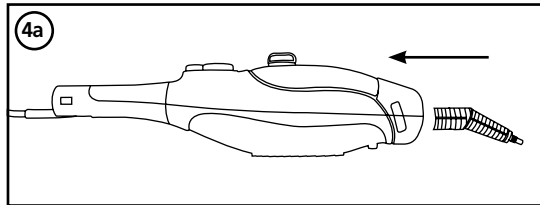


3) Press the Lock button on Main Body and remove the Mop Head.



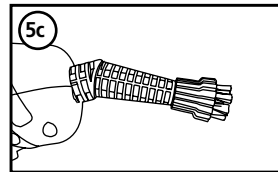
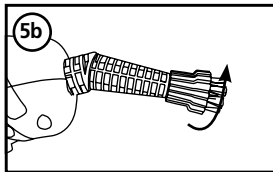
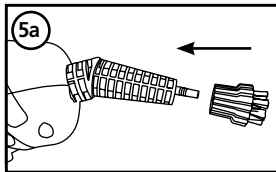


4) To attach the Jet Nozzle:
Insert the Jet Nozzle into the designated hole in the Main Body until it locks in place with the Lock Button on the Main Body (you will hear a clicking sound), as illustrated in Fig. 4a.



Make sure that the Jet Nozzle is securely locked in place before usage.

5) Attach either the round nylon brush or round copper brush by screwing onto the threaded end of the Jet Nozzle as illustrated in Fig. 5a, b and c.
To remove either round brush, unscrew from the Jet Nozzle.



- The round nylon brush is great for cleaning smooth hard surfaces, such as toilets, sinks, and kitchen counters, etc.
- The round copper brush is great for cleaning coarse or metal surfaces, such as brick floors, car wheels, metal doors, and metal frames, etc.
- Both brushes can also effectively clean the grease on pans, stoves and ovens in the kitchen. They can be used with soap or detergent to clean dirty areas.

NOTICE

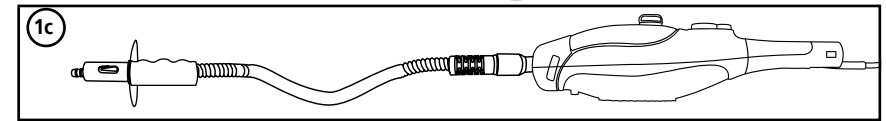
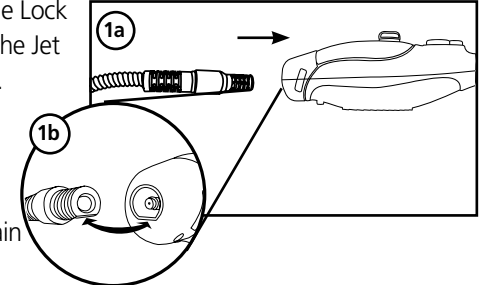
Never use the round brass brush on surfaces that are prone to scratching.



HOW TO ASSEMBLE THE OPTIONAL ACCESSORIES

Remove the Mop Head by pressing the Lock Button on the Main Body or remove the Jet Nozzle following the same procedure.

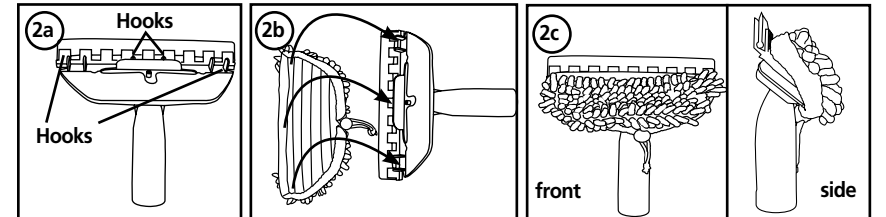
1. Insert the designated end of the Extension Hose into the designated hole in the Main Unit until it locks in place with the Lock Button on the Main Body (you will hear a clicking sound)



as illustrated in Fig. 1a, 1b & 1c. **Make sure that the Extension Hose is securely locked into place before usage.**

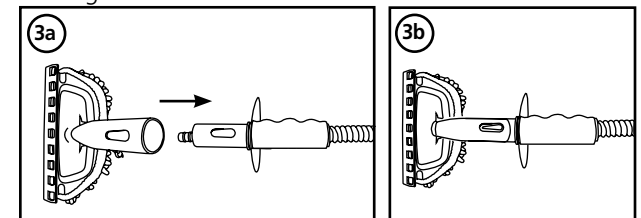
WINDOW CLEANING TOOL

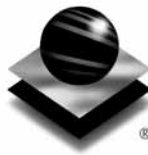
2. Loosen up the drawstring on the Coral Cloth and install the Coral Cloth onto the designated hooks on the Window Cleaning Tool Frame and pull up the drawstring to secure the Coral Cloth in place. **NOTE:** Do not cover the squeegee blade. Make sure to attach the Coral Cloth to all hooks on the Cleaning Tool Frame to prevent slipping or falling from the frame during use (as illustrated in Fig. 2a, 2b & 2c).



3. Attach the Window Cleaning Tool to the Extension Hose as follows:

Align the lock button on the Extension Hose with the designated hole on the Window Cleaning Tool Frame and then push in the Extension Hose until it locks in place (as illustrated in Fig. 3a & 3b).





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